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## Working with Jobs with Backup Exec

<https://campus.barracuda.com/doc/84314026/>

### Starting Jobs

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The View and Start Jobs page shows all the jobs that exist.

Use to start backup jobs. Only backup job types can be started from within Barracuda Managed Workplace. Other job types (such as restore, verify, duplicate) cannot be started from within Barracuda Managed Workplace.

1. In Service Center, do one of the following:
  - On the Central Dashboard, click the Symantec icon for a site.



Symantec icon

2. Under Backup Server Management, click Start a Job.

### Starting Backup Exec Diagnostics

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The Backup Exec Diagnostics application (Bediag.exe) gathers information about a Windows computer for troubleshooting purposes.

The type of information collected includes the following:

- account groups, account privileges and environment settings
- version and registry information, agent listing, Windows version information, SCSI hardware configuration, SQL Server information, driver services information and Windows Services information, server information, supported shared directories and Windows sockets information

1. In Service Center, do one of the following:
  - On the Central Dashboard, click the Symantec icon for a site.




Symantec icon

2. Under Backup Server Management, click Start Diagnostics.

### Starting a LiveUpdate

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Symantec LiveUpdate searches for updates, upgrades, and new versions of Backup Exec.

1. In Service Center, do one of the following:
  - On the Central Dashboard, click the Symantec icon for a site.  
 Symantec icon
2. Under Backup Server Management, click Start Live Update.

## Figures

1. Symantec icon.png
2. Symantec icon.png
3. Symantec icon.png

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