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## Advanced

<https://campus.barracuda.com/doc/84968158/>

The Advanced section allows you to perform advanced administration tasks and to troubleshoot various issues.

### Backups

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Go to **ADVANCED > Backups** to create or restore a configuration backup. You can also back up Firewall Insights data using SMB. For detailed information, see [Backups](#).

### Energize Updates

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Go to **ADVANCED > Energize Updates** for information on your Energize Updates subscription. For detailed information, see [Energize Updates](#).

### Firmware Updates

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Go to **ADVANCED > Firmware Updates** to check for and perform firmware updates. For detailed information, see [Firmware Updates](#).

### External Servers

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Go to **ADVANCED > External Servers** to add and remove FTP and SMB servers. For detailed information, see [External Servers](#).

### Troubleshooting

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Go to **ADVANCED > Troubleshooting** to perform network connectivity tests such as ping, traceroute, or nslookup. For detailed information, see [Troubleshooting](#).

## Support

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Go to **ADVANCED > Support** to search help topics and Release Notes. For detailed information, see [Support](#).

## Further Information

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See the guides below for detailed information:

- [Backups](#)
- [Energize Updates](#)
- [Firmware Updates](#)
- [External Servers](#)
- [Troubleshooting](#)
- [Support](#)

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