
Advanced

<https://campus.barracuda.com/doc/84968158/>

The **Advanced** section allows you to perform advanced administration tasks and to troubleshoot various issues.

Backups

Go to **ADVANCED > Backups** to create or restore a configuration backup. You can also back up Firewall Insights data using SMB. For detailed information, see [Backups](#).

Energize Updates

Go to **ADVANCED > Energize Updates** for information on your Energize Updates subscription. For detailed information, see [Energize Updates](#).

Firmware Updates

Go to **ADVANCED > Firmware Updates** to check for and perform firmware updates. For detailed information, see [Firmware Updates](#).

External Servers

Go to **ADVANCED > External Servers** to add and remove FTP and SMB servers. For detailed information, see [External Servers](#).

Troubleshooting

Go to **ADVANCED > Troubleshooting** to perform network connectivity tests such as ping, traceroute, or nslookup. For detailed information, see [Troubleshooting](#).

Support

Go to **ADVANCED > Support** to search help topics and Release Notes. For detailed information, see [Support](#).

Further Information

For detailed information on access to hosts and domains in the Barracuda Cloud, see [Best Practice - Hostname List for Barracuda Online Services](#) in the CloudGen Firewall documentation.

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