
Solutions360

<https://campus.barracuda.com/doc/85491737/>

Setting Up and Enabling Integrations with Solutions360

The following section describes how to enable and make the Solutions360 integration public to VARs so that they can integrate their Virtual Service Center with Solutions360.

1. In the Hosted Console website, click **Configuration > Service Desks**.
2. Click **Add**, then select **Solutions360**.
3. Ensure the **Enable** check box is selected.
This will ensure the integration is enabled and ready to communicate with Solutions360.
4. In the **Service Identification** section, modify the Name and Description, if required.
5. If desired, click the **Advanced Settings** button.
Note: We recommend you don't edit the Advanced Settings. Contact Technical Support if you attempt to change these settings and the configuration fails.
6. In the **Web Service Configuration** section, do the following:
 1. The **Authentication** section, select Disabled from the **Authentication** list and disable the **Require SSL** check box.
 2. Type the WSDL Location in the boxes. In most instances, only the protocol, server and port need to be configured. The trailing URL should remain intact.
 3. The **Method to Invoke** and the **Tokens** boxes are populated automatically.
 4. For the **Response Type**, select either **XML** or **String**.
 5. In the **Filter** box, accept the default.
7. Click **Save**.

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