How to Configure System Slack Notifications

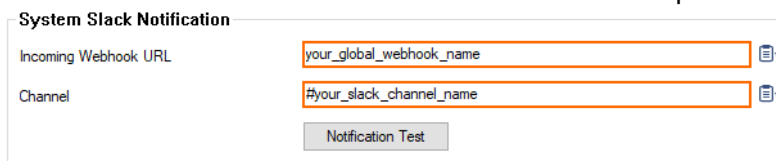https://campus.barracuda.com/doc/86213170/

Sending notifications to persons as an alternative to emails has become a common means of message delivery. On the CloudGen Firewall, you can configure events of a certain class to be delivered to persons that have subscribed to receive such messages.

Before You Begin

- You must have a working and active Slack channel.
- Note that the maximum length for a Slack channel name is 21 characters.

Step 1. Configure System Slack Notifications

1. Go to **CONFIGURATION > Configuration Tree > Box > Administrative Settings** .
2. Click **Lock**.
3. In the left menu, select **Notifications** .
4. In the **System Slack Notification** section, enter the following information:
   1. **Incoming Webhook URL** – Enter the global incoming webhook of your Slack workspace.
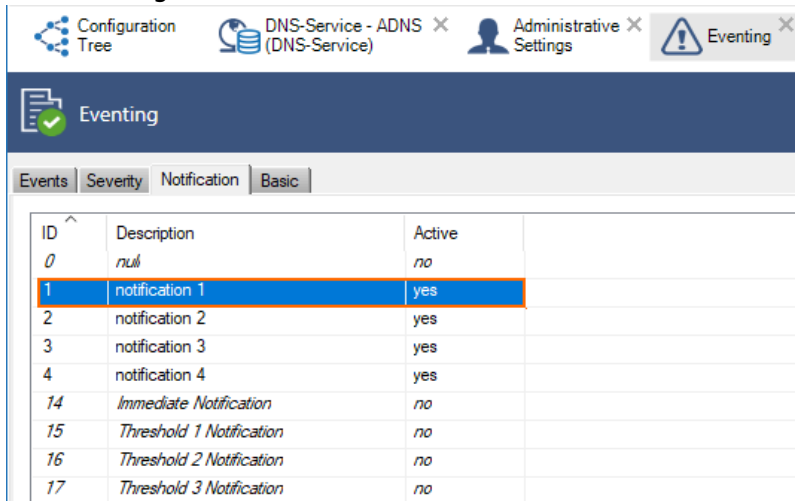   2. **Channel** – Enter the name of the Slack channel to post. Start with '#'.

5. Open your Slack application and log into your related channel.
6. If you want to test whether notifications are sent correctly, click **Notification Test**.
   1. Check your slack channel. If the notification message has been sent successfully, you will see a message with the following attributes:
      1. **Title** – Test.
      2. **Text** – Testing the Notification.
7. Click **Send Changes**.
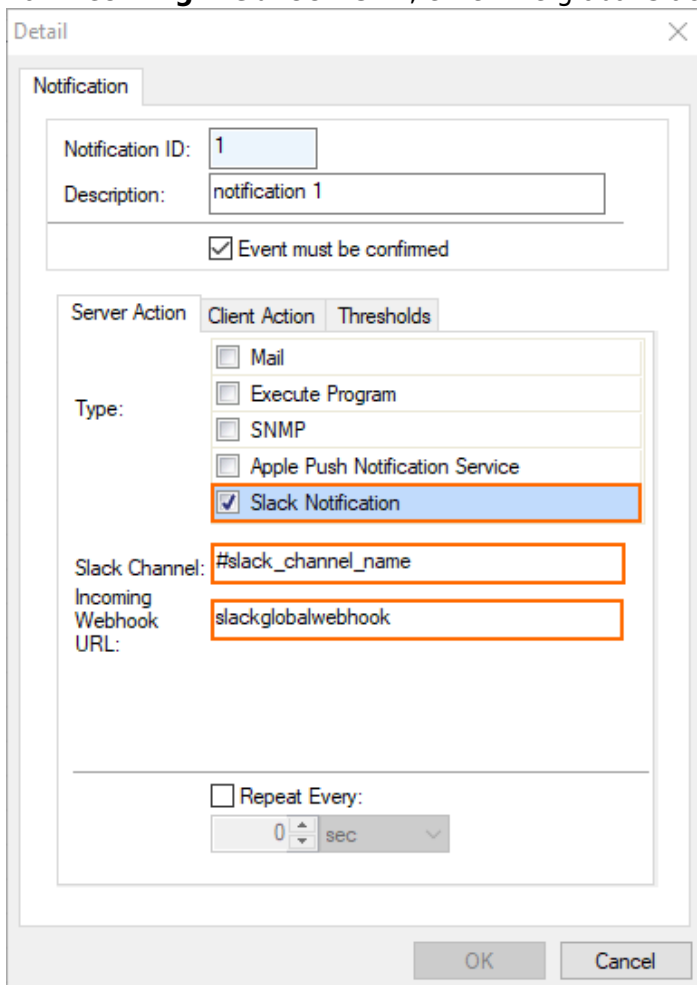8. Click **Activate**.

Step 2. Attach a Notification Class

1. On a CC-managed firewall, go to **CONFIGURATION > Configuration Tree > Multi Range > *your range > your cluster* > Boxes > *your Box* > Infrastructure Services > Eventing** .
2. On a stand-alone firewall, go to **CONFIGURATION > Configuration Tree > Box > Infrastructure Services > Eventing** .
3. Click the tab **Notification**.

4. Double-click the line of a certain notification class you want to have forwarded to a Slack channel, e.g., `notification 1`.

5. The **Detail** window is displayed.
6. Click the tab **Server Action**.
7. For **Type**, activate **Slack Notification**.
8. For **Slack Channel**, enter the Slack channel name.
9. For **Incoming Webhook URL**, enter the global Slack webhook.

10. Click **OK**.
11. Click **Send Changes**.
12. Click **Activate**.

You will now be notified if an event of a certain class occurs that is configured to be delivered to your Slack channel.

Figures

1. slack_notifications.png
2. attach_notification_class.png
3. enter_slack_channel_and_webhook.png