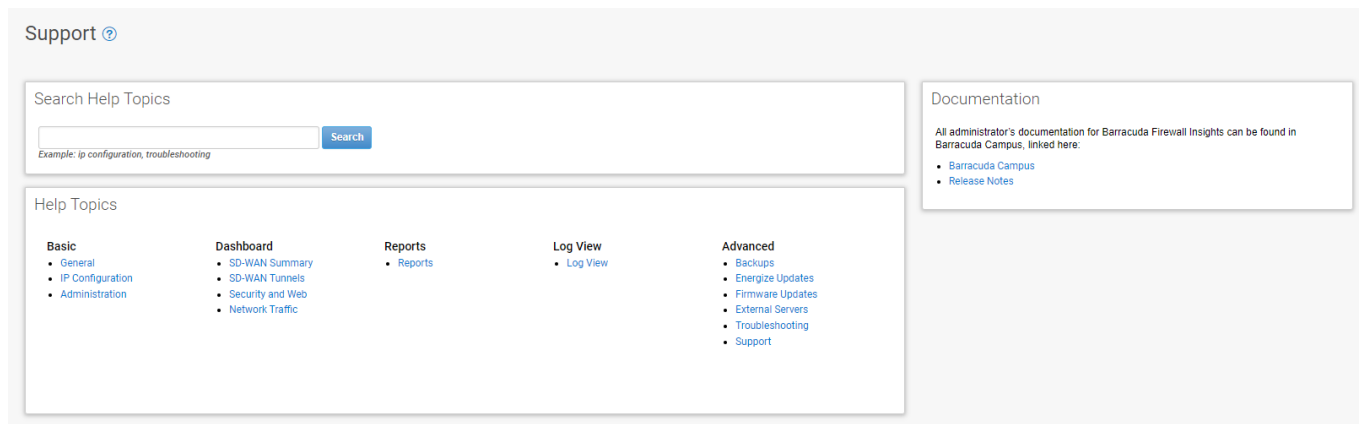


Support

<https://campus.barracuda.com/doc/86540748/>

Barracuda Firewall Insights provides help texts in every menu. Just click the Help icon (?) on the page where you need help. Alternatively, you can search the help system for the topic you need.



The screenshot shows the 'Support' section of the Barracuda Firewall Insights interface. At the top, there is a 'Support' header with a help icon. Below this is a 'Search Help Topics' section with a text input field and a 'Search' button. An example text 'Example: ip configuration, troubleshooting' is shown below the input field. To the right of the search section is a 'Documentation' box containing the text: 'All administrator's documentation for Barracuda Firewall Insights can be found in Barracuda Campus, linked here:' followed by two links: 'Barracuda Campus' and 'Release Notes'. Below the search section is a 'Help Topics' section with five columns: 'Basic', 'Dashboard', 'Reports', 'Log View', and 'Advanced'. Each column contains a list of links. The 'Basic' column has 'General', 'IP Configuration', and 'Administration'. The 'Dashboard' column has 'SD-WAN Summary', 'SD-WAN Tunnels', 'Security and Web', and 'Network Traffic'. The 'Reports' column has 'Reports'. The 'Log View' column has 'Log View'. The 'Advanced' column has 'Backups', 'Energyize Updates', 'Firmware Updates', 'External Servers', 'Troubleshooting', and 'Support'.

To search the help system:

1. Go to **ADVANCED > Support**.
2. In the **Search Help Topics** section, type a word or phrase, then click **Search**.
3. Click a link from the list of Search Results.

Alternatively, you can click one of the links in the **Help Topics** section.

The **Documentation** section provides useful links to this documentation and the [Release Notes](#).

Figures

1. helpicon2.png
2. supp.png

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