

Avoiding Common Problems - Best Practices

<https://campus.barracuda.com/doc/86545846/>

The following best practices help avoid common problems. These problems are typically caused by mistakes in setting preferences, notifications, or other configurations of the software.

- [Open and locked files](#)
- [Reboot stops Backup Agent](#)
- [Backup Agent does not start](#)
- [Anti-virus exclusions](#)
- [Keep your private key safe](#)
- [Proper procedure for switching between local and online](#)
- [Keep Local Storage and Local Vault protected from crypto-type viruses](#)

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