Backup Agent Does Not Start

https://campus.barracuda.com/doc/86545861/

If the Backup Agent fails to start on a computer, perform a clean re-install of the software to create a new version of the catalog.

1. Uninstall the software through Add/Remove Programs or Programs and Features in the Windows Control Panel.
2. Find the installation folder (usually located in C:\Program Files or C:\Program Files (x86)) and rename the folder to indicate that the folder is an old installation directory.
3. Re-install the software using the normal process.

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