

Understanding Device Behavior when Disabled or Subscriptions Expire

<https://campus.barracuda.com/doc/87196217/>

This article refers to [Barracuda Message Archiver Legacy Release](#) firmware or higher.

The following tables list Barracuda Message Archiver behavior when the device is disabled or subscriptions expire.

Table 1. Disabled Device Behavior

Virtual Appliance	Physical Appliance
Inbound mail services and processing stops: <ul style="list-style-type: none">• SMTP Journaling stops working• Exchange Integration jobs stop running• PST Imports are disabled• Journal Accounts stop fetching mail• GroupWise Sync is disabled• Search stops functioning	<ul style="list-style-type: none">• Mail continues to be accepted and processed• Archived mail is not searchable• UI configuration changes are disabled

Table 2. Expired Subscriptions

Virtual Appliance	Physical Appliance
Inbound mail services and processing stops: <ul style="list-style-type: none">• SMTP Journaling stops working• Exchange Integration jobs stop running• PST Imports are disabled• Journal Accounts stop fetching mail• GroupWise Sync is disabled• Search stops functioning	<ul style="list-style-type: none">• All updates are disabled

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.