Configuring Centrify

https://campus.barracuda.com/doc/90439972/

Centrify has been rebranded as Idaptive. You cannot configure Centrify at this time. Changes are coming in Barracuda Managed Workplace 12 Service Pack 2.

Centrify is a stand-alone application that is included with your Barracuda Managed Workplace license. With **Centrify**, you log in to your computer using your **Active Directory** account, and from there you can access the **Centrify User Portal** to launch your most frequently used applications, including Barracuda Managed Workplace, **CloudCare**, your PSA solution, and many more.

Centrify includes the following components:

- **User Portal** A web-based dashboard that displays the applications you can sign in to, including Barracuda Managed Workplace.
- **Cloud Manager** The administrative interface of **Centrify**, which you use to manage the User Portal by adding and removing users and applications.
- **Cloud Connector** An on-premise component that you install in your **Active Directory** environment - or, if you are reselling, in your client's **Active Directory** environment - that acts as a source for user accounts for **Centrify**.

To set up **Centrify**, you must perform the following steps:

1. Configure Service Center to use SSL, if you have not done so already. SSL is required for **Centrify** to be configured in Service Center.
   If you are using a hosted environment, your Service Center is already configured to use SSL and no action is required.
2. Register for **Centrify** by contacting your salesperson.
   You will receive an email with access to the Centrify user portal.
3. Log in to your domain controller.
4. Log in to the Centrify user portal, switch to the Cloud Manager view, and download the Cloud Connector to the domain controller. See Downloading Cloud Connector to your Domain Environment.
5. Add the Barracuda Managed Workplace application to the **Centrify** user portal, if it is not

already there. See Adding the Barracuda Managed Workplace Application to the SSO Portal.
6. Configure **Centrify** in Service Center. See Configuring SSO in Service Center.
7. Invite users to the User Portal from the **Cloud Manager**. See Inviting Users to the Business SSO Portal.

Downloading Cloud Connector to your Domain Environment

The **Cloud Connector** is a software package that you install on a Windows computer inside your firewall that lets you use your **Active Directory** accounts to authenticate users with **Active Directory** accounts for access to the administrator and user portals.

1. Log in to **Centrify**.
2. To access **Cloud Manager**, click your user name in the top right corner, and then click **Switch to Cloud Manager**.
3. Click the **Settings** tab.
4. In the left pane, click **Cloud Connectors**.
5. Click **Add Cloud Connector**.
6. Run through the guided steps to download **Cloud Connector** to your domain environment. Note that you must register the **Cloud Connector** by entering your admin user name and password.

Now that **Cloud Connector** is installed in your domain environment, you are ready to add the Barracuda Managed Workplace application to the SSO portal.

Adding the Barracuda Managed Workplace Application to the SSO Portal

Centrify includes thousands of applications that you can add, including Barracuda Managed Workplace. When you register for the User Portal, the Barracuda Managed Workplace application is included by default. If the Barracuda Managed Workplace application is not included, you must add it to the user portal to enable **Centrify**.

1. In Service Center, click **Configuration** > **System Settings**.
2. Click the **Secure Sign On** tab.
3. In the **Service Provider Information** area, copy the Service URL. You will be pasting this URL into Cloud Manager in a few steps.
4. Log in to the **Centrify User Portal**.
5. To access **Cloud Manager, click** your user name in the top right corner, and then click **Switch to Cloud Manager**.
6. Click the **Apps** tab.
7. Click **Add Web Apps**.
8. In the search box, type *Managed Workplace*.
9. Click the **Add** button beside *Managed Workplace SAML*.
10. Click **Yes** to add the application.
11. Click **Close**.
    Barracuda Managed Workplace now appears in the **Apps** list. Now you will download the signing

certificate to be uploaded to Service Center.
12. In the **Service URL** box, paste the URL you copied in step 3.
13. Copy the URL from the **Identity Provider Sign-In URL** box. You will be pasting this URL in Service Center.
14. Scroll down and click the **Download Signing Certificate** link. You will be uploading this certificate to Service Center.

Now you are ready to complete the configuration in Service Center.

Configuring SSO in Service Center

After adding the Barracuda Managed Workplace app to the **Centrify** portal, you must upload the security certificate into Service Center, and paste the sign-in URL.

1. In Service Center, click **Configuration** > **System Settings**.
2. Click the **Secure Sign On** tab.
3. In the **Identity Provider Information** section, click **Modify**.
4. Select the **Enable identity provider** check box.
5. Click **Upload** to upload the certificate you downloaded from **Cloud Manager**.
6. In the **Identity Provider Sign in URL** box, paste the URL you copied from **Cloud Manager**.
7. Click **Save**.

Inviting Users to the Business SSO Portal

If you have downloaded **Cloud Connector** to your domain environment, users are automatically added to the **Centrify** user portal using their **Active Directory** accounts. As a final step, you must invite users to access the portal. When you invite a user, an email is automatically sent with their log in credentials to the user portal.

1. Log in to the **Centrify** Portal.
2. To access **Cloud Manager**, click your user name in the top right corner, and then click **Switch to Cloud Manager**.
3. Click the **Users** tab.
4. Select the check box beside each user you want to invite.
5. From the **Actions** list, select **Send email invite for user portal setup**.
6. Click **Yes** to proceed.