

## Alerts Page

<https://campus.barracuda.com/doc/90441006/>


The **Alerts** page enables you to view all active alerts for all sites, groups, alert categories, and devices at once. Alerts also appear on the Central Dashboard and the **Alerts Viewer**. You can also view alerts for a device on the **Device Overview** page. See [Viewing Summary Details about a Device](#).

The **Alerts** page refreshes on a default 5 minute interval. To customize the auto-refresh, see [Setting Refresh Options for the Central Dashboard and Alert Lists](#).

In Service Center, click **Status > Alerts**.

To see details about an alert, click the triangle.

### To filter the list of alerts

1. In Service Center, click **Status > Alerts**.
2. To filter the list to display the alerts you want to see, click the **Advanced Filtering** icon .
3. Use the drop-down lists at the top to filter as required.
4. Click **Filter**.

### To view details about a device with an active alert

1. In Service Center, click **Status > Alerts**.
2. Click a device name.  
For information about what you can do on the **Device Overview** page, see [Viewing Summary Details about a Device](#).

### To view the active and cleared alerts for a device with an active alert

1. In Service Center, click **Status > Alerts**.
2. Click a device name.
3. Click **Device Alerts** on the right sidebar.

4. **Do one of the following:**

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- To view active alerts on the device, click the **Active** button. This view opens by default.
- To view a list a of cleared alerts for the device, click the **Cleared** button.

**To view the Alert Configuration details**

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Click the name of the alert configuration.

**To view the associated trouble ticket for the alert**

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1. In Service Center, click **Status > Alerts**.
2. Click the ticket ID number.

**See Also**

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[Alerting](#)

## Figures

### 1. Image

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