

When Your Energize Updates Subscription Expires

<https://campus.barracuda.com/doc/91980113/>

It is critical to keep your Energize Updates subscription current in order to continue applying the latest security definitions to your Barracuda Email Security Gateway and protect your network and users. The Barracuda Email Security Gateway will prompt you with a message at the top of the **BASIC > Dashboard** page before the subscription expires.

The table below provides the details of the impact the expiration of Energize Updates subscription has on the capabilities of the Barracuda Email Security Gateway for hardware and virtual appliances.

IMPORTANT: If you are using the [Cloud Protection Layer \(CPL\)](#) and your license expires, your mail flow will stop.

Features	Hardware appliance	Vx virtual appliance
Access to the web interface	Available	Available
Mail flow	Continues	Stopped, with reason "License Expired"
Spam checking	Off	Off
Virus checking	On	Off
Configuration changes	Allowed	Not allowed
Reports and Logs	Available. Message Log visible.	Message Log is rendered blank.
Firmware Downloads	Not allowed	Not allowed
Security Definitions	Not allowed	Not allowed
Access to Support Tunnel	Available	Available

On the **ADVANCED > Energize Updates** page,

- The following is displayed for **Subscription Status** for every definition on the page:
Expired (expiration date) (Click here to renew)
- The following message is displayed at the top of the page:

Your Energize Update subscription has expired. Please click here to renew your subscription. Error: This Virtual appliance's subscription has expired and is currently disabled. (Click here to purchase)

On the **ADVANCED > Firmware Update** page:

- The message *EXPIRED* is displayed for **Latest General Release** on the **ADVANCED > Firmware Update** page, and **Download Now** is disabled.
- You can still revert to previous or factory firmware.

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