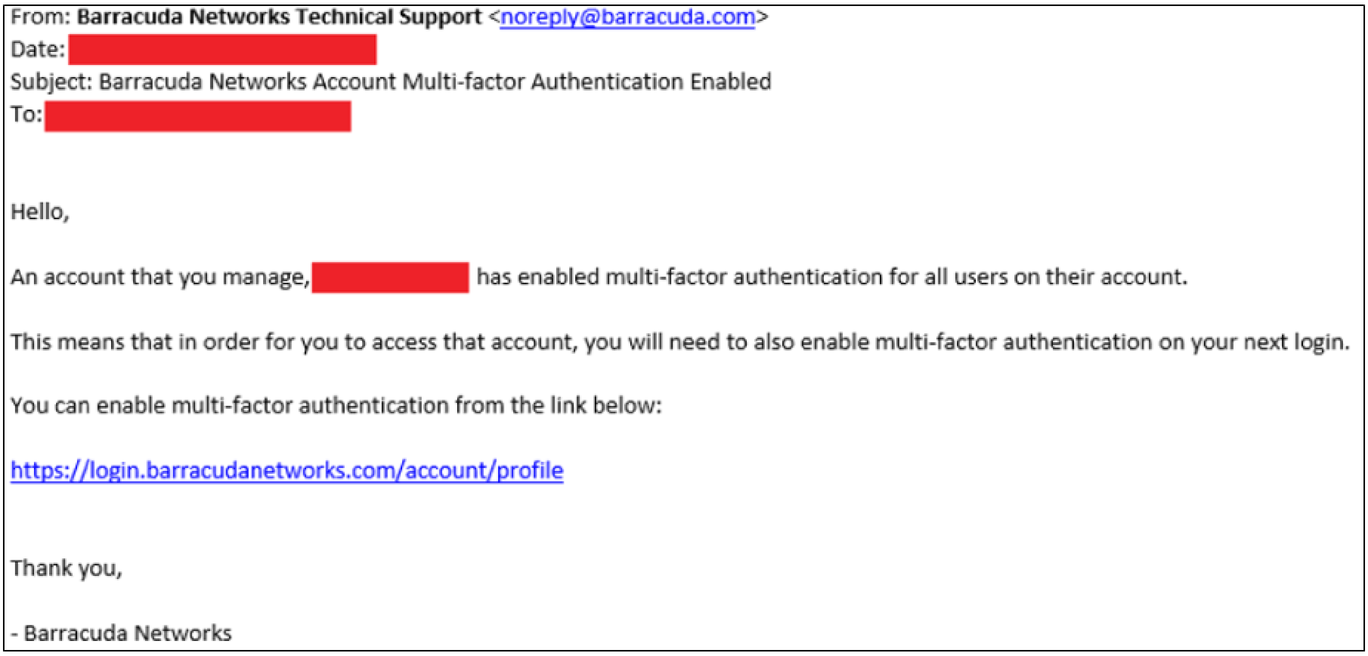
How to Configure Multi-Factor Authentication (Required by Account Administrator) in Barracuda Cloud Control

https://campus.barracuda.com/doc/91984510/

Your account administrator requires that every user on the account is using Multi-Factor Authentication to log into Barracuda Cloud Control.

Multi-factor authentication (MFA), also known as two-factor authentication, is a security feature that requires two forms of authentication to access Barracuda Cloud Control (BCC). When enabled, MFA provides an extra layer of security to your account. Even if your login credentials are stolen, without the trusted device, the attacker is unable to access the account. And if the trusted device is taken, the attacker cannot access the account without the login credentials.

When the account administrator enables the MFA requirement for all users, users should receive an email stating that MFA has been enabled and that you will need to configure MFA on your next login.



From: **Barracuda Networks Technical Support** <noreply@barracuda.com>
Date: [redacted]
Subject: Barracuda Networks Account Multi-factor Authentication Enabled
To: [redacted]

Hello,

An account that you manage, [redacted] has enabled multi-factor authentication for all users on their account.

This means that in order for you to access that account, you will need to also enable multi-factor authentication on your next login.

You can enable multi-factor authentication from the link below:

https://login.barracudanetworks.com/account/profile

Thank you,

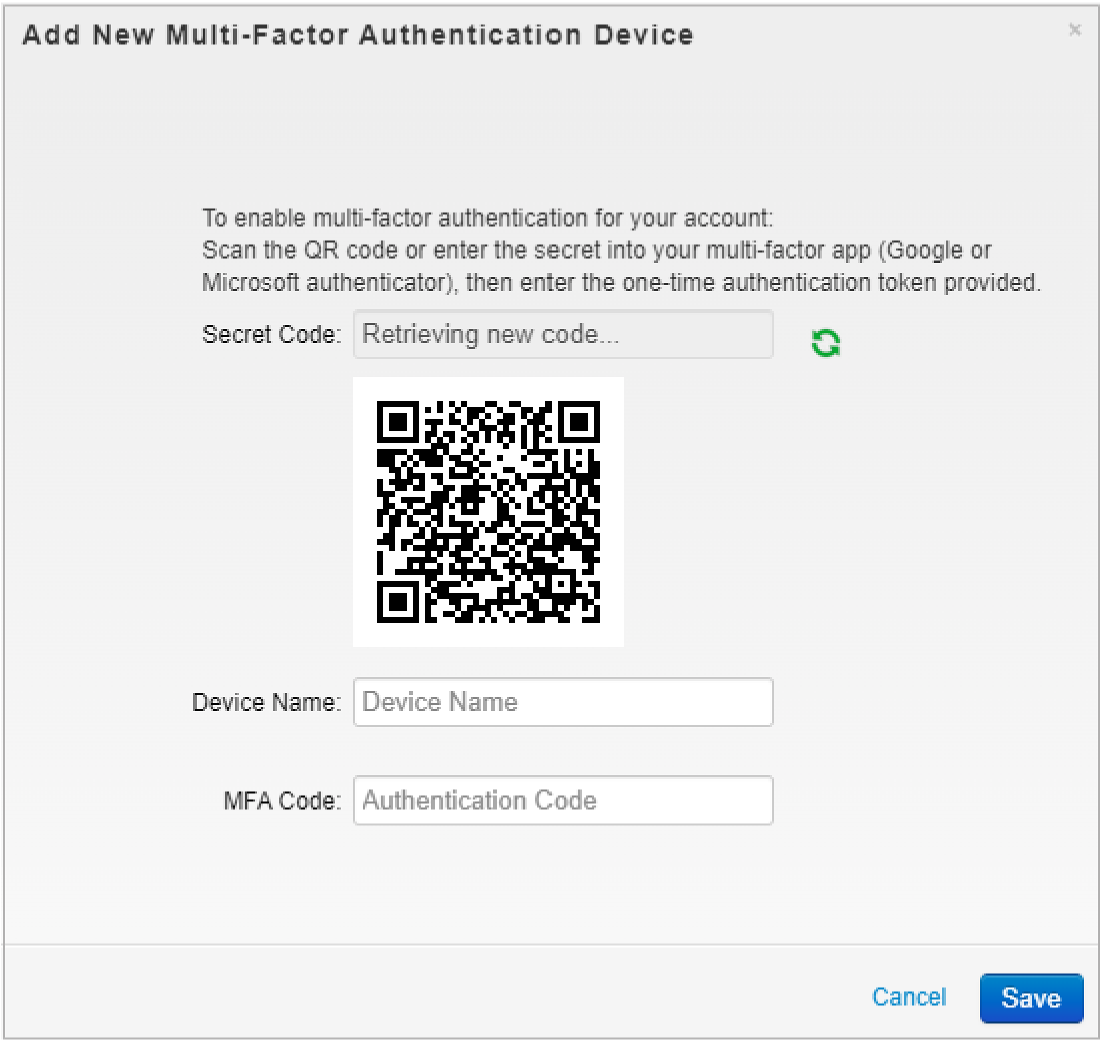
- Barracuda Networks

Configure Multi-Factor Authentication

To configure MFA with your BCC account, follow the steps below:

1. Log into https://login.barracudanetworks.com or click the link provided in your email notification (shown above).
2. Enter your **Email Address** and **Password**, and then click **Sign In**.

The Multi-Factor Authentication page displays.



Add New Multi-Factor Authentication Device

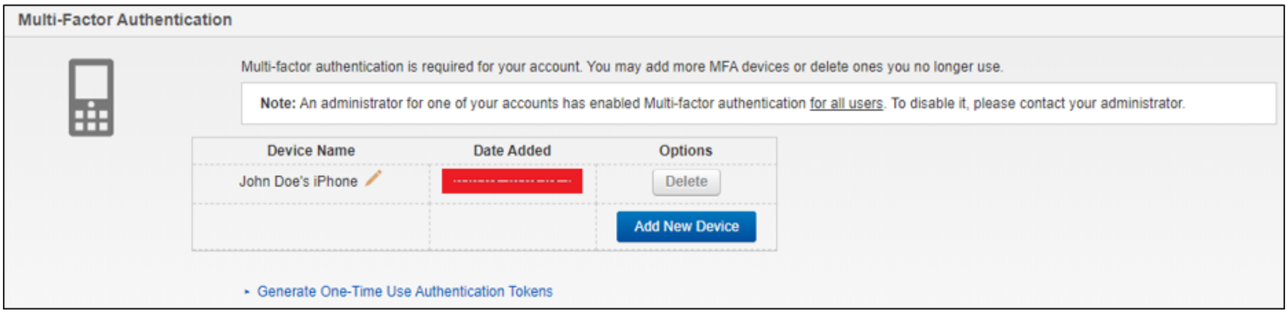
To enable multi-factor authentication for your account:
Scan the QR code or enter the secret into your multi-factor app (Google or Microsoft authenticator), then enter the one-time authentication token provided.

Secret Code: Retrieving new code...

Device Name: Device Name

MFA Code: Authentication Code

3. Download and install an MFA tool on your mobile device. If your organization does not require you to use a specific authentication tool, Barracuda Networks recommends using Google Authenticator.
4. After you install the authentication tool, create a new account if you have not already done so. After your account is created, click the '+' sign in the upper right corner of the screen if you are using Google Authenticator.
5. Either scan the QR code, or enter the secret code into the authentication tool on your mobile device.
6. On the BCC MFA set up screen, enter the **Device Name** and **MFA Code** shown on your authentication tool. Click **Save**.
7. Your device is now added. You can see your configured trusted devices in the **Multi-Factor Authentication** section in the **Home > My Profile** page. You can also configure and delete additional devices from this page.



Multi-Factor Authentication

Multi-factor authentication is required for your account. You may add more MFA devices or delete ones you no longer use.

Note: An administrator for one of your accounts has enabled Multi-factor authentication for all users. To disable it, please contact your administrator.

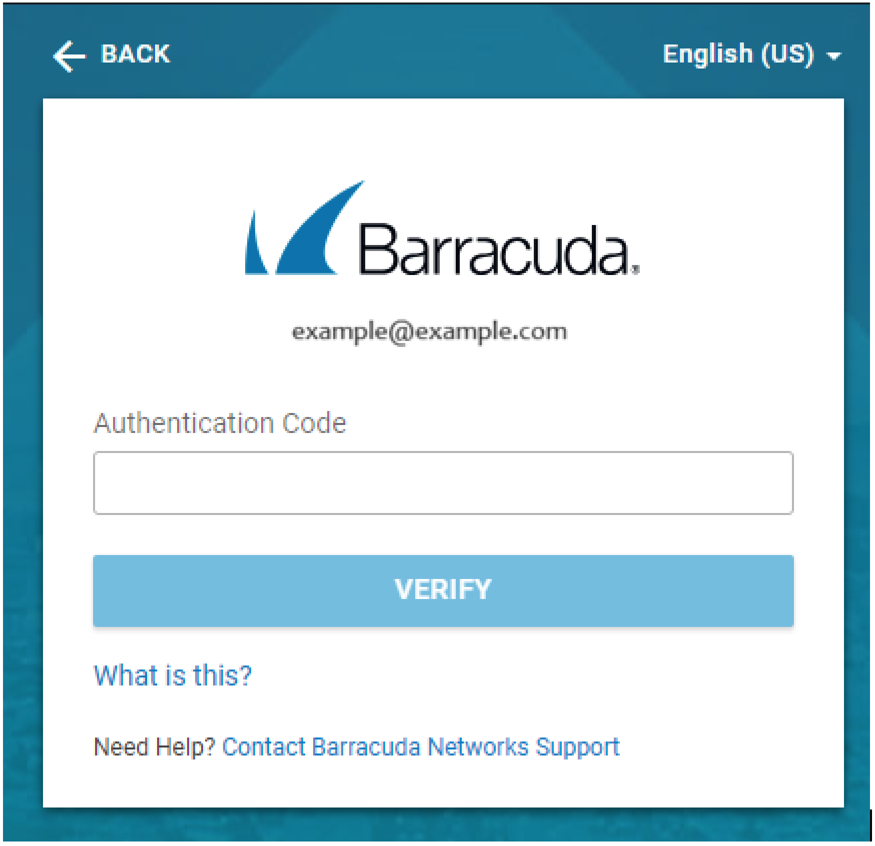
Device Name	Date Added	Options
John Doe's iPhone	[redacted]	Delete
		Add New Device

▸ Generate One-Time Use Authentication Tokens

Log into BCC using Multi-Factor Authentication

After MFA is configured on your account, in addition to your login credentials, you will need to enter a secondary token from your MFA tool in the **Authentication Code** field every time you log into BCC.

1. Log into https://login.barracudanetworks.com with your **Email Address** and **Password**.
2. Open your authentication tool on your trusted mobile device and take note of the verification code. Enter your **Authentication Code** and click **Verify**.



example@example.com

Authentication Code

VERIFY

What is this?

Need Help? Contact Barracuda Networks Support

Figures

1. mfaEmail2.png
2. bccMFA.png
3. mfaDevices.png
4. bccAuthCode.png