MSP Topic - Adding a New Tenant

https://campus.barracuda.com/doc/91986821/

This article is intended for use only by Barracuda MSPs (Managed Service Providers).

If you are a Barracuda MSP, you can add another tenant to be managed by Barracuda, even if you already have one or more tenants. This process is different for MSPs than for other users.
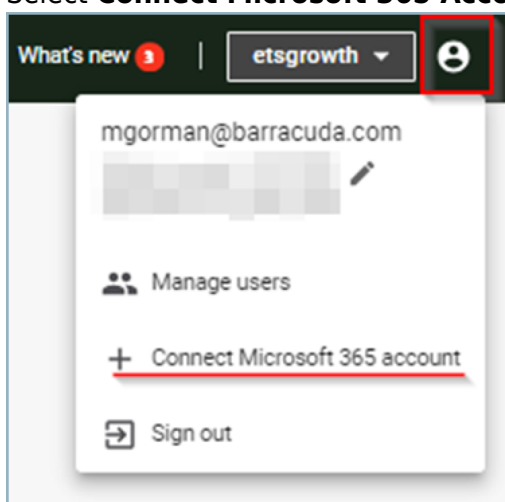
Notes:

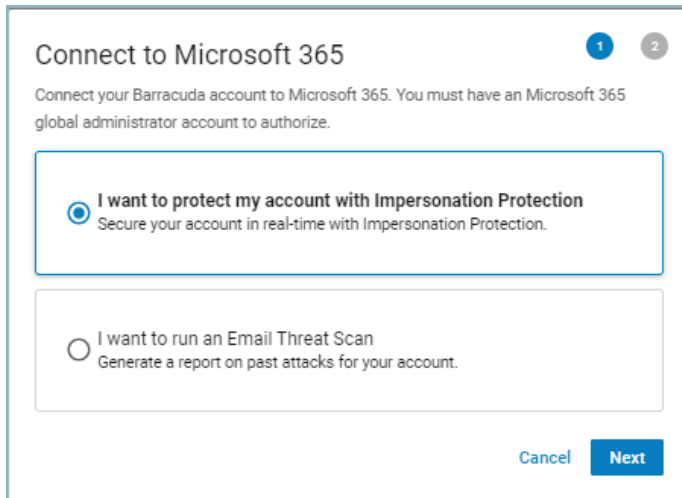This process requires Microsoft 365 global tenant administration credentials.

If you add tenants and mailboxes to your Microsoft 365 account after your initial setup, Barracuda Networks requires up to 72 hours to learn about these new mailboxes and begin monitoring and protecting them.

To add an additional tenant to a Barracuda MSP account:

1. Log into Barracuda, using your existing Barracuda credentials. Click **I already have a Barracuda account** to use your existing Barracuda account.
2. From the Dashboard or any other page, click the account icon in the upper right corner of the screen.
3. Select **Connect Microsoft 365 Account**.

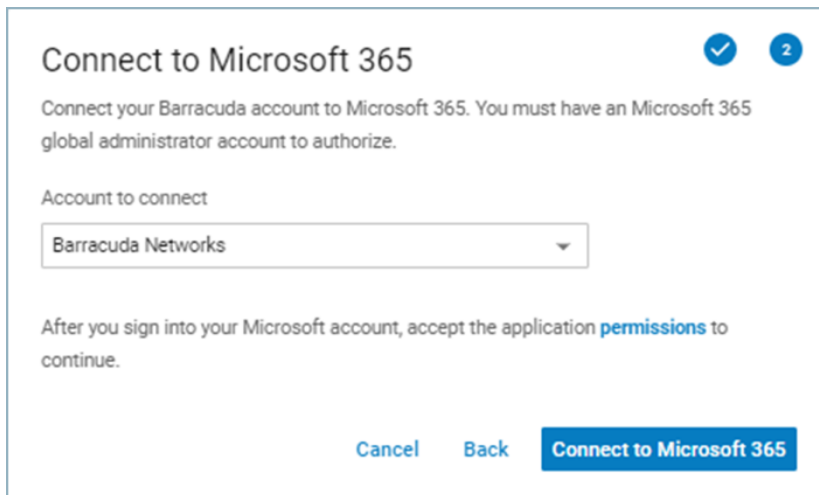4. Select **I want to protect my account with Impersonation Protection** and click **Next**.

5. In the **Account to connect** menu, select the account you wish to add. Then click **Connect to Microsoft 365**.

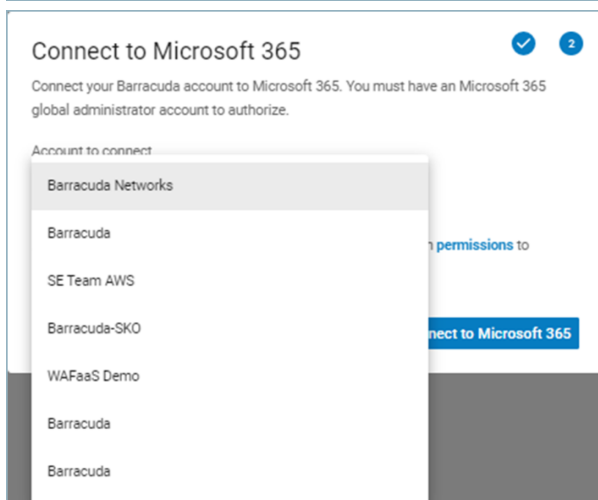Note: If you expect to see certain accounts that are not present, you can add them through the MSP App. Refer to MSP App for details.

6. When Microsoft 365 opens, log in as a global tenant admin.

7. Review the permissions required by Barracuda, as you did for your initial account, and click **Accept**.

Barracuda immediately starts bootstrapping the new account.

Figures

1. ir-account.png
2. connect-ms-365-account.png
3. protect-my-account.png
4. select-ms365-account-1.png
5. select-ms365-account-2.png