

Automatic Remediation

<https://campus.barracuda.com/doc/91987361/>

Automatic Remediation can create and remediate certain incidents without your involvement, when enabled. When the system detects a known threat, it moves matching emails from users' mailboxes into their Junk folders or deletes them entirely. If you choose, it can also send an alert email to the security team.

Creating an Incident *manually* is available with Barracuda Email Protection [Premium](#) and [Premium Plus](#) plans only

For all other types of messages, create an incident manually. Refer to [Creating an Incident](#).

Activating Automatic Remediation

Activate automatic remediation where you set other default options – from the Menu, select **Settings**.

Refer to [Automatic Remediation Settings](#) for instructions.

Viewing Automatic Remediation Information

On the **Incidents** page, incidents created through Automatic Remediation show **Automatic Remediation** in the **Created By** column.

On the **Incident Details** page, view the **Threats** tab for additional information.

For more information, refer to [Reviewing Incidents](#).

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