

Barracuda Message Archiver Product Entitlement Permissions and Roles

<https://campus.barracuda.com/doc/93196597/>

Barracuda Cloud Control permissions and roles are managed by each individual service. The Barracuda Message Archiver product entitlement permissions are dependent upon your configuration option.

- If you are using a Barracuda Message Archiver appliance and mirroring data to Cloud Storage, the user is granted *admin* rights. User can view all items from any user, not just those listed for the account. Additionally, user can create and activate policies, and can make other system or network changes.

In a hybrid appliance and cloud configuration, end user access and searching should be done through the appliance.

- If you are using the Barracuda Cloud Archiving Service without a Barracuda Message Archiver appliance (Cloud only), the user is granted *user* rights. User can search and view messages accessible to the account, either because the username for the account is also that of the sender or recipient of a message, or because it has been given explicit access to view an email address via Alias Linking. Additionally, user can download enabled add-ins and tools and view the Task Manager.

Set Entitlements

The account you use to log into Barracuda Cloud Control must have Archiver product entitlements. Use the following steps to set entitlements:

1. Go to <https://login.barracudanetworks.com> and log in using your Barracuda Cloud Control credentials. If you do not have an account, click **Create a User**:
 1. Enter your name, email address, and company name, and specify if this is a partner account. Click **Create User**.
 2. Follow the instructions emailed to the entered email address to log in and create your Barracuda Cloud Control account.
 3. After submitting your new account information, the **Account** page displays your account name, associated privileges, and username.
2. In Barracuda Cloud Control, click Home in the left pane, and go to **Admin > Users**.
3. Click your username, and scroll to the **Product Entitlements** section in the right pane.
4. Click **Archiver**:

Product Entitlements

- Backup (Admin)
- Email Gateway Defense (previously Email Security) (Admin)
- Archiver (Configuration-dependent)
- Web Security (Admin)
- Vulnerability Manager (Admin)
- Appliance Control (Admin)
- WAF as a Service (Admin)
- Impersonation Protection (previously Sentinel) (Admin)
- Zero Touch Deployment (Admin)
- IoT Connect (Admin)
- CloudGen WAN (Admin)
- Incident Response (previously Forensics and Incident Response) (Admin)
- Cloud-to-Cloud Backup (Admin)

*Select entitlements to grant the user default access to the selected services.
Warning: Permissions and roles are managed by each individual service; by default, not all services grant the same role. For a detailed description of default roles, see [Barracuda Campus](#).*

5. Click **Save User**.

6. Log into the Barracuda Message Archiver web interface.

See also:

- [How to Add Entitlements via LDAP Group Membership](#)
- [Understanding Entitlement Permissions and Roles](#)
- [Understanding Cloud Storage](#)

Figures

1. archiverProdEntitlements.png

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