

GFI MAX Integration

https://campus.barracuda.com/doc/93197029/

GFI MAX integration overview

Overview

Built specifically to help managed services providers and IT support companies, GFI MAX RemoteManagement allows you to cut costs and boost efficiencies with automation and remote management capabilities.

Intronis Cloud Backup and Recovery integrates with GFI MAX RemoteManagement, allowing you to proactively monitor your clients' backup and recovery environments from a single platform.

How to enable Intronis in GFI MAX

Intronis Cloud Backup + Recovery is available as an option in both our DashBoard (below left) and Advanced Monitoring Agent (below right)

Barracuda Intronis Backup



aily Safety Checks						
Settings Last Check Results Last Connection Log						
Hour of day	09:00am	-				
CHECKS CONFIGURED:	7 Configure che	cks				
	Configure Daily Safety (Checks			23	
	Hacker Check	Physical Disk	Check	Critical	Events Check	
	File Size Check	Event Log Check	WSUS	Check	Script Check	
OK	Add Ba Backup Produc The system can e appropriate produ	ckup Check Supported backup prod GFI MAX Backup IASD Backup Manage Infronis Cloud Backup Managed Online Backu Magy Microsoft Windows 78 Microsoft Windows 78 Microsoft NI Backup Petrospect Clouds Control Control Control Number of backup jobs	+ Recovery P ackup ckup (Vista/Ser	ver 2008)	Which Backups? V Monday V Tuesday V Wednesday V Thursday V Saturday Saturday Sunday	
		Show 'complete with TIP: Ensure that the bar "Windows" event log.	exceptions' as	successful. configured to (write successful events to the	ancel

Supported GFI MAX Version

The dedicated Check was introduced from <u>Agent v9.0.1 Release Candidate: UPDATE: Add support for</u> <u>"Intronis Backup + Recovery" to Backup check</u> so the customer would have to be running this version of our Agent, or newer, for the Check to appear. If they are using an earlier version that does not support the Check, then it is not displayed in either the DashBoard or Agent.

• If you do not see the Check, please check the version of the Agent running on the device. This is displayed in the **Summary** tab on the DashBoard as well as in the Agent itself.

Dashboard version display:

Barracuda Intronis Backup



Servers	W	orkstations Mol	oile Devices	Services											
Server •	От	Take Control 🛛 🖬 F	Remote Backg	ground											
		Site			Server	9	0	۲	•	1		6	Last Respo	onse	Last Boot Time
🚦 🛃		Test Laboratory 2			VMFR2008STD		Θ	0	*	*	*		21 days, 20	hrs, 46 mi	37 days, 1 hr, 42 mins ago
🚦 🛃		Demo Site			DEMO_DEVICE		Θ	Θ	*	*			02-Oct-2014	4 - 12:37	18 hrs, 33 mins ago
.		Test Laboratory 2			AFFINITYONE	0			1	1			29 days, 20	hrs, 56 mi	29 days, 21 hrs, 25 mins ag
14 4 1	Page 1	/1 ▶ ▶													
Summa	ry	Outages Check	s Notes	Automated Tas	ks Backup Patches	Threats	Sca	ans	Quar	antine	W	eb	Hardware	Software	
DEMO_DEVICE • Microsoft Windows 8.1, 64-bit (build 96 0) • Agent v9.7.2															
Agent Supported Features					1										
-	Suppo	rted Features											Check	Status	

Agent version display:

Login		×
Server Agent v9.5.6		
Password		
	ОК	Cancel

If the version is earlier than 9.0.1 (and the Operating System is supported) then you should update to a newer version of the Agent.

This can be done two ways:

- By downloading an Agent from the **DashBoard Agent** menu on to the target device and running the installer.
- From the DashBoard highlight the device. From the **Server** or **Workstation**, find the **Update Agent** field within the **Agent Version** section then click open the **Update Agent** drop-down and select the version to upgrade to:



t Server			
General Settings	Site and device inf	ormation	
Remote Access	Site:	Demo Client - Test Laboratory 2	~
emote Background	Conver Names		
tch Management	Server Name:	DEMO-ONE	
anaged Antivirus	Description:	Nominal XP Server	
eb Protection	Agent version		
anaged Online Backup	Agent version		
ystem Tray	Agent Version:	Agent v9.5.4	
enver Alert Settinge	Update Agent:	Do not update	¥
erver Alert Settings		Do not update	_
ritical Events	Check frequency	Agent v9.6.1	-
	24x7 Frequency:	Agent v9.7.2 RC	
	DSC Burn Times	00.00 444	~

If the problem persists please contact the GFI MAX Support Team from the Help menu on the DashBoard, Request Help and enter the required information.

Automatically Update Multiple Devices

Multiple devices may be automatically updated from the **Dashboard Agent** menu, **Auto-update Settings**.

You can opt to Update all servers or workstations. If you wish to only update specific devices simply choose the version number from the corresponding Select Update drop-down. Once the selection is complete click **OK** to apply.

Agent Auto Update					×
All servers Update all servers No change	•				•
Demo Client					l
Device name	Current versions	Pending updates	Select update		l
AFFINITYONE	Agent v9.5.4	None	No change	~	l
DEMO_DEVICE	Agent v9.7.2	None	No change		l
VMFR2008STD	Agent v9.7.0	None	Agent v9.6.1		-

Datasheet

Download the GFI MAX data sheet for more information.



Figures

- 1. Agent_Backup_Check.png
- 2. Dashboard_Summary_show_version_new.png
- 3. Agent_login_show_version.png
- 4. auto_update_single.png
- 5. auto_update_multiple.png

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