

# Installing the Backup Agent

#### https://campus.barracuda.com/doc/93197171/

Whether this is the first time you are installing the Backup Agent for a client or you are adding another computer account to an existing client, this guide will show you how to properly install and set up the Backup Agent software.

## Directions

- 1. Go to the management portal and navigate to the **Downloads** tab.
- 2. Select **Download Installer** from the drop-down and click on the **Installer** link to begin downloading the installer file.
- 3. Run the installer and follow the prompts to install the Backup Agent. When the installation finishes, check the box to open the Backup Monitor and hit **Finish**.

Setup - ECHOplatform	
	Completed the ECHOplatform Setup Wizard
	Setup has finished installing ECHOplatform on your computer.
	Click Finish to exit Setup.
	V Start ECHOplatform Monitor
	Finish

4. When the Backup Monitor opens, enter the client account username in the Username field and put the computer account password in the Password field. Usually, the computer account password is the same as the client account password but they may differ. Click the drop-down to select the computer account you want to link the Backup Agent to and hit Validate.



Setup	ECHOplatform - Setup Account Info
Setup	ECHOplatform
SureIT <sup>®</sup>	Enter Your Account Information   Your account information consists of your username, password, and optionally a unique computer ID. If you are installing the software for the first time, use the same username and password that you entered on the website. If you are installing on an additional computer, please ask your backup administrator for the proper username, password and encryption key.   Type your username:   knowledgebase   Type your password:   warrenee:   I want to set up this computer:   Laptop (0000)
Connected	Validate 💊

5. If this is the first time you are installing the Backup Agent for a client, you will see a prompt to choose an encryption key type.

**Managed Key** - The encryption key is automatically generated and Intronis keeps a copy of the key. If you choose this option, you don't need to keep track of the encryption key.

**Private Key** - You determine what the encryption key will be and Intronis does not keep a copy of that key. If you choose this option, you must keep track of the key; if you loose it, you will not be able to restore files or reinstall the software.

A = = = & *	ECHOplatform - Create Encryption Key			
Setup				
Setup	ECHOplatform			
SureTT	Set Up Your Encryption Key			
	The backup software always encrypts your data keeping it safe and secure. You can choose to use a managed encryption key, specific to your account, or you can create your own unique encryption key. Remember: if you create your own key, you MUST what a copy in order to restore your data.     Use a Managed Key     With this option, a support technician can decrypt your data in the event of a catastrophe.			
	Create Your Own Key Select this option if you want to create your own key. With your own key, no one else but you (not even the makers of the software) will be able to view or restore your files.			
Back Next >				
Connected	About ,;;			

6. The next page of the setup is the **Test Connection** page. Click **Test** to begin the test connection, then **Next** when the test has completed.





7. If this is not the first time installing the Backup Agent as this computer account, you will be asked to choose a setup type. If you are reinstalling to the same machine, pick **Recover Previous Installation**. If you are reinstalling to a different machine, choose **Move Account to This Computer**. Choose **Recovery Mode Installation** if you only intend to restore files. If you are installing the Backup Agent for the first time, you will not see this page.

A = = = & *	🔚 👔 🗧 ECHOplatform - Setup Type
Setup	
Setup	ECHOplatform
© SureIT	What Type of Setup Would You Like to Perform?   We have detected that you have previously installed the backup software. In order to protect the integrity of any data that you have previously installed the backup software. In order to protect the integrity of any data that you wint to meet one of the options below.   Image: A concurrence of the options of this account.   Image: A concurrence of the options of this account.   Image: A concurrence of the options of this account.   Image: A concurrence of the options of the options of this account.   Image: A concurrence of the options of the options of this account.   Image: A concurrence of the options of the options of the options.   Image: A concurrence of the options of the options.   Image: A concurrence of the options.   Image: A concur
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8. If you were prompted with the selection from step (7), the next part of the setup will be the catalog restoration.

Click **Next** to begin the catalog restoration process. When finished, hit **Next** again to finish the setup.

If this is the first time installing the Backup Agent as this computer account, you will not see this



#### page.



9. Lastly, you will be given the opportunity to change some basic settings: the temporary folder location and the base revision rule. Click **Next** to complete the installation.

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Setup		
Cotur	n ECUOnlatform	
Setur	респортатотт	
		5
SureIT	Default Settings	$\bigcirc$
	Please select the basic options for how your data will be backed up.	
	Basic Options	\$
	Temp Folder	*
	Revision Rules	~
		Next >
Connected		About 🛒

## Barracuda Intronis Backup



### Figures

- 1. preinstall (1).png
- 2. install1.png
- 3. install2newaccount.png
- 4. install2.png
- 5. install3.png
- 6. install4.png
- 7. install5.png

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