

## Adding the Backup Agent to the Allow List

<https://campus.barracuda.com/doc/93197215/>

To guarantee communications are not impeded between the Backup Agent and IBU servers you may need to add some specific IP addresses, ports, and services to the Allow list.


You can find the list of recommended Allow list items in the table below.


### Allow list Items

Country	Host Name	IP Address	Ports	Services
US + CA	installer-api.intronis.com			
	api.intronis.com	20.75.96.231		
	relay.intronis.com	40.67.135.224		
	relay01.intronis.com	40.67.135.225		
	relay02.intronis.com	40.67.135.226		
	relay03.intronis.com	40.67.135.227		
	relay04.intronis.com	40.67.135.229		
	relay05.intronis.com	40.67.135.230		
	bk1.onlinebackupsolution.com	40.67.135.231		
	manage.onlinebackupsolution.com			
	adapter.us.cloudbackup.bk1.onlinebackupsolution.com		443 2347* (both inbound and outbound)	BackupAgent.exe BackupExtender.exe BackupUpdater.exe BackupCLI.exe BackupStatusIcon.exe
CA	adapter.ca.cloudbackup.bk1.onlinebackupsolution.com	20.200.93.220		
UK	installer-api.echo.intronis.com			
	api.echo.intronis.com	20.108.56.143		
	relay01.echo.intronis.com	172.166.173.56		
	relay02.echo.intronis.com	172.166.173.57		
	bk1.echo.onlinebackupsolution.com	172.166.173.58		
	manage.echo.barracudamsp.com			
	adapter.uk.cloudbackup.bk1.onlinebackupsolution.com			

\*Your specific Backup Agent may be configured to use a different port. To verify which port it is using, check the **Remoting Port** option in the **Network Settings** section of **Preferences** (in the Backup Monitor, not the management portal).

## Network and Internet Settings



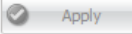
**Options**


Bandwidth Usage

Remoting Port

What port should the Agent use for remoting?

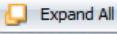
Remoting Port:

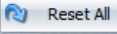
 Apply

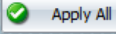
**Proxy Options**

Proxy Settings

Proxy Authentication

 Expand All

 Reset All

 Apply All

## Figures

1. remotingsport.png

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