

Granting User Privileges to the Backup Agent Service

https://campus.barracuda.com/doc/93197235/

Some backup types will require the Backup Agent service to be running with a certain set of privileges. For example, SQL backups require the Backup Agent have proper SQL credentials in order to back up those SQL databases. This article will show you how to grant user privileges to the Backup Agent service by running the service as a specific user.

Directions

- 1. Click the **Start** button in the taskbar or hit the **Windows** key to bring up the start menu.
- 2. Type services.msc and hit the **Enter** key to open the **Services** window.
- 3. Right-click on the **Backup Agent** service and select **Properties** from the menu.

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Services (Local)	Services (Local)	_					
	Backup Agent	Name	Description	Status	Startup Type	Log On As	
		🔍 ActiveX Installer (Provides Us		Manual	Local Syste	
	Stop the service Pause the service	🌼 Adaptive Brightness	Monitors a	Started	Manual	Local Service	
	Restart the service	🔍 Adobe Acrobat U	Adobe Acro		Automatic	Local Syste	
		🌼 Adobe Flash Playe	This service		Manual	Local Syste	
		🌼 ANTS Memory Pr	Provides ass		Manual	Local Syste	
	Performs cloud backup and recovery	🍓 Application Experi	Processes a	Started	Manual	Local Syste	
	operations.	🌼 Application Identity	Determines		Manual	Local Service	
		🔍 Application Infor	Facilitates t		Manual	Local Syste	
		🌼 Application Layer	Provides su		Manual	Local Service	
		Application Mana	Processes in		Manual	Local Syste	
		ASP.NET State Ser	Provides su		Manual	Network S	
		🔍 Background Intelli	Transfers fil	Started	Automatic (D	Local Syste	
		👫 Backup Agent	Start		Automatic	Local Syste	
		🔍 Backup Extender			Automatic	Local Syste	
		强 Backup Updater	Stop		Automatic	Local Syste	
		Base Filtering En	Pause		Automatic	Local Service	
		BitLocker Drive E	Resume		Manual	Local Syste	
		Block Level Back	Restart		Manual	Local Syste	
		强 Bluetooth Suppc	All Tasks	•	Manual	Local Service	
		BranchCache	All Tasks		Manual	Network S	
		Certificate Propa	Refresh		Manual	Local Syste	
		🔍 CNG Key Isolatio			Manual	Local Syste	

4. Go to the **Log On** tab to change the service's log on credentials. You can switch the service to use a different user profile or you can update the password for the user profile it is currently using.



Backup Agent Properties (Local Computer)							
General Log On Recovery Dependencies							
Log on as:							
Local System account	t						
Allow service to interact with desktop							
This account:	.\Administrator Browse						
Password:	•••••						
Confirm password:	•••••						
Help me configure user account log on options.							
	OK Cancel Apply						

- 5. Click **Apply** at the bottom and then **OK** to save any changes you have made.
- 6. Start or restart the Backup Agent service to test the new credentials.

Barracuda Intronis Backup



Figures

- 1. serviceproperties.png
- 2. serviceproperties (1).png

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