

Install Fails with Windows Platform FIPS Error

<https://campus.barracuda.com/doc/93197238/>

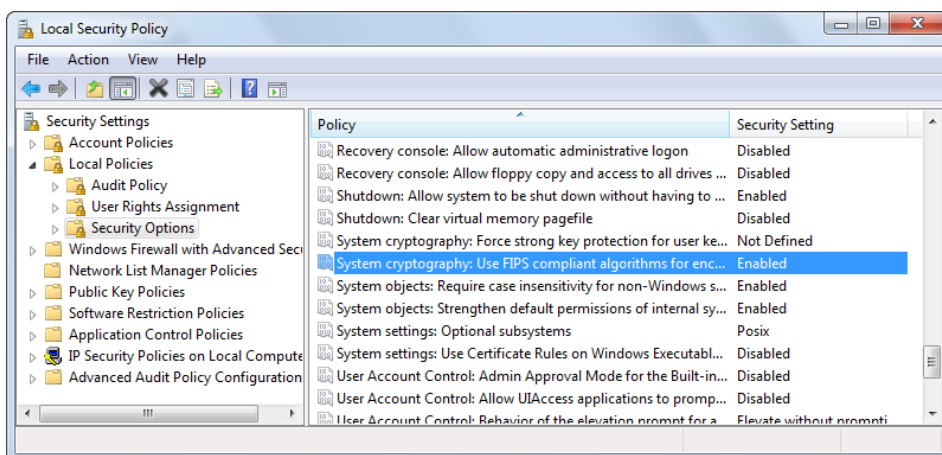
The software fails to install or backup and generates the error: This implementation is not part of the Windows Platform FIPS validated cryptographic algorithms.

FIPS (Federal Information Processing Standards) are a set of standards designed to ensure that all federal agencies and contractors adhere to certain guidelines in security. Windows has inbuilt verification for programs which are FIPS-compliant. If this policy is enabled, programs which are not FIPS compliant will be blocked.

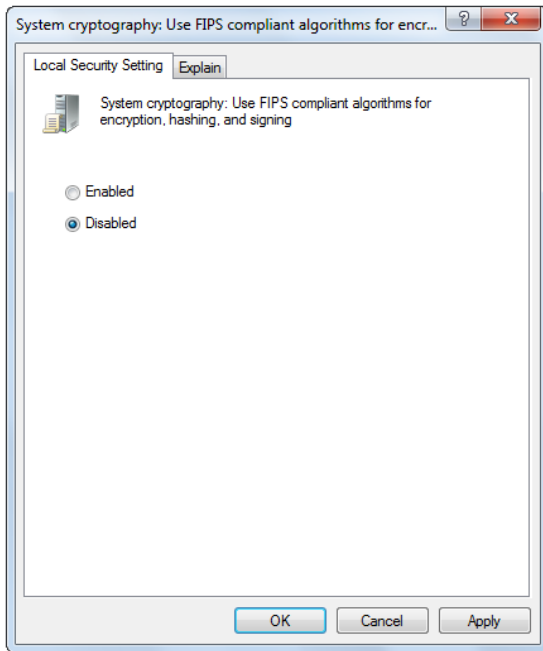
Resolution

Please note that your client may require the FIPS policy be enforced for compliance reasons. In this case, it will not be possible to install the software on their machine. If you want to install the Backup Agent, you will need to disable this policy.

1. Go to the Control Panel, then to **Administrative Tools**. There, double-click on **Local Security Policy**.
2. Expand the **Local Policies** tree, under **Security Settings**, and click on **Security Options**.



3. Double-click on the policy called **System cryptography: Use FIPS compliant algorithms for encryption, hashing, and signing** and change the radial to **Disabled**. Hit **Apply** to finalize the change.



Figures

1. FIPS1.png
2. FIPS2.png

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