

How to Connect to Your Microsoft 365 Tenant

<https://campus.barracuda.com/doc/93197749/>

Your global administrator account credentials will only be used to for the initial connection to authorize the application process to your Microsoft 365 environment and will not be saved by Barracuda Cloud-to-Cloud Backup. The global administrator can be removed or changed back to a normal administrator after the connection is successful.

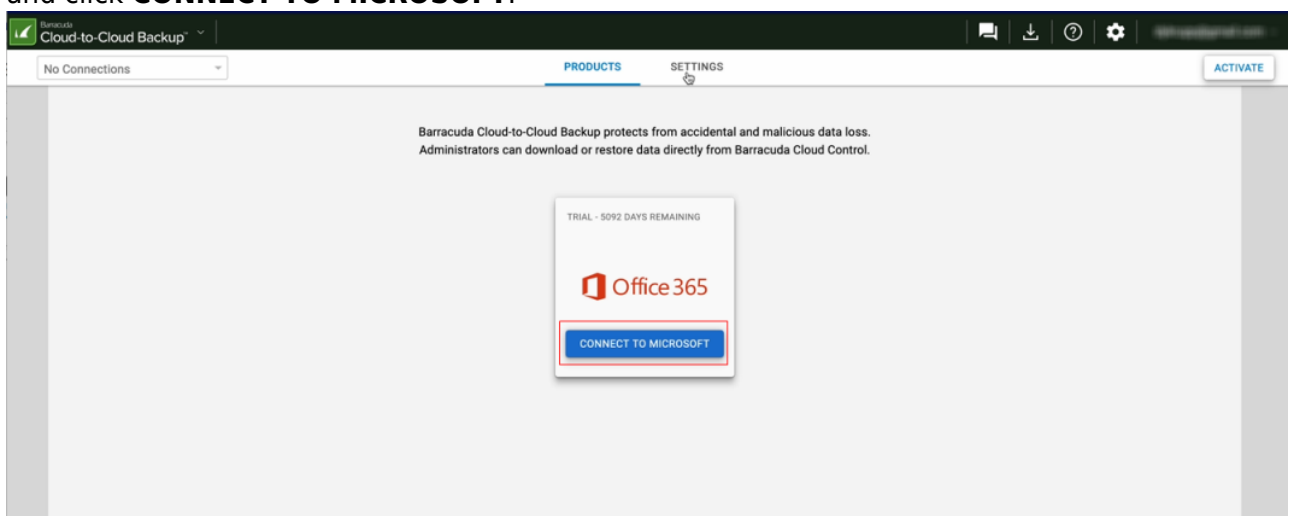
Choose Your Storage Location

Customers may have distinct requirements around protecting their data and information and may be required to comply with a specific country's laws and regulations. Therefore, Barracuda Networks recommends customers to select the region that will work best for their organization when setting up Cloud-to-Cloud Backup.

For Cloud-to-Cloud Backup available regions, see [Available Locations](#).

Connect Your Microsoft 365 Tenant

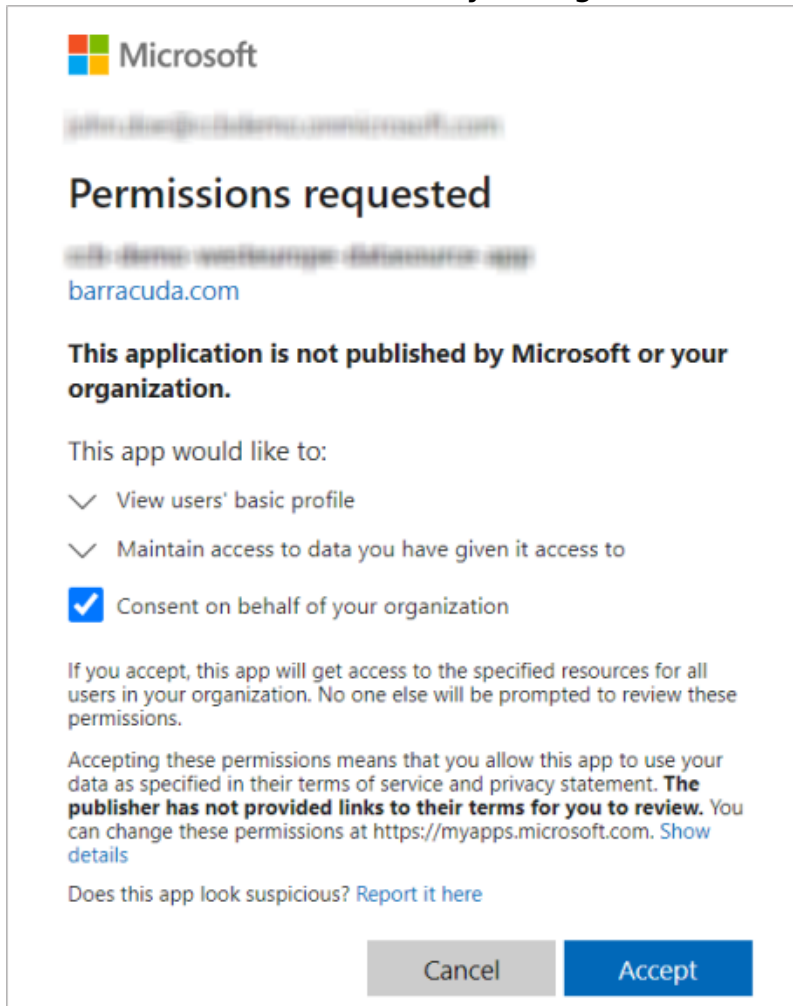
1. Log into <https://login.barracudanetworks.com/>, and select the Cloud-to-Cloud Backup Source in the left pane.
2. Navigate to the **Products** page from the top navigation menu, hover over the **Office 365** tile, and click **CONNECT TO MICROSOFT**.



3. Log in with a global admin account to give permissions to the application to access your tenant. You will need to use a Microsoft 365 global administrator account to connect your

Microsoft 365 account to Barracuda Cloud-to-Cloud Backup. If you are having issues connecting, please ensure that the user is explicitly granted the role of Global Administrator and does not have inherited privileges via group membership or Privileged Identity Management (PIM). For more information, see Microsoft article [About admin roles](#).

4. Check the **Consent on behalf of your organization** box. Click **Accept**.



The image shows a Microsoft 'Permissions requested' dialog box. At the top is the Microsoft logo and a blurred email address. The title is 'Permissions requested'. Below it is a blurred application name followed by 'barracuda.com'. A bold warning states: 'This application is not published by Microsoft or your organization.' Under 'This app would like to:', there are three items: 'View users' basic profile', 'Maintain access to data you have given it access to', and 'Consent on behalf of your organization' which is checked with a blue box. A paragraph explains that accepting gives access to all users and that the publisher has not provided terms for review. It includes a link to 'https://myapps.microsoft.com' and a 'Show details' link. At the bottom, it asks 'Does this app look suspicious?' with a 'Report it here' link. Two buttons, 'Cancel' and 'Accept', are at the bottom right.

Microsoft

[j.doe@contoso.onmicrosoft.com](#)

Permissions requested

[contoso-workspace-database-app](#)
barracuda.com

This application is not published by Microsoft or your organization.

This app would like to:

- ✓ View users' basic profile
- ✓ Maintain access to data you have given it access to
- ☒ Consent on behalf of your organization

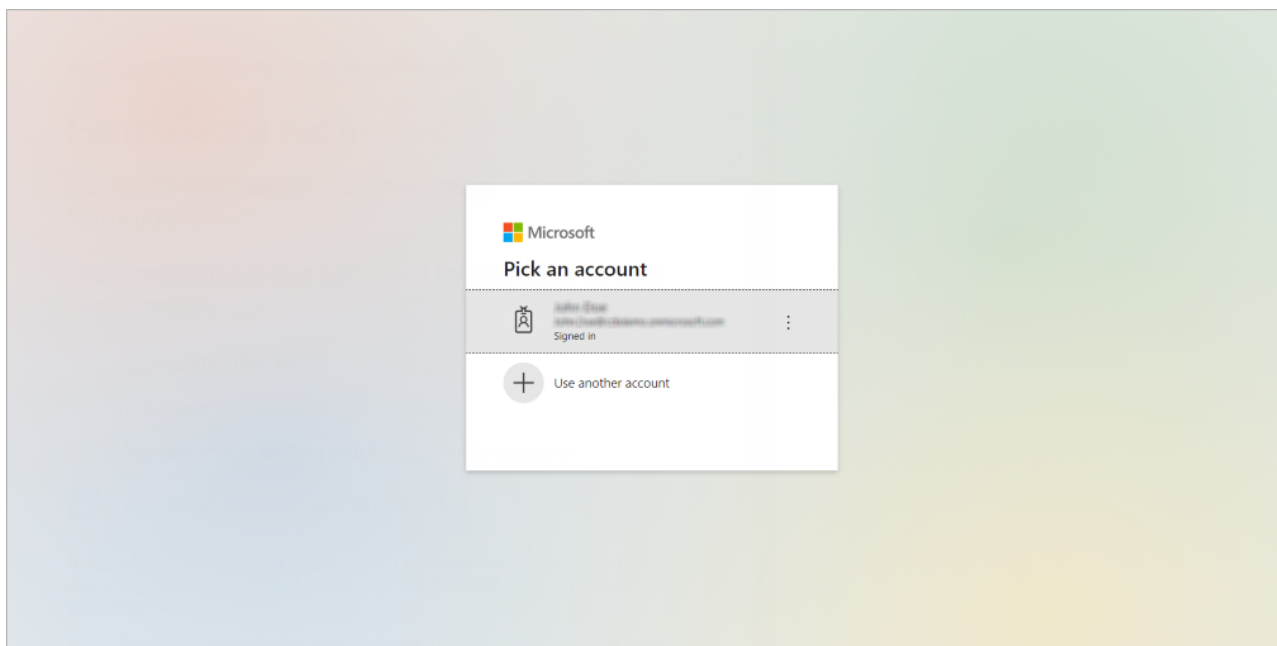
If you accept, this app will get access to the specified resources for all users in your organization. No one else will be prompted to review these permissions.

Accepting these permissions means that you allow this app to use your data as specified in their terms of service and privacy statement. **The publisher has not provided links to their terms for you to review.** You can change these permissions at <https://myapps.microsoft.com>. [Show details](#)

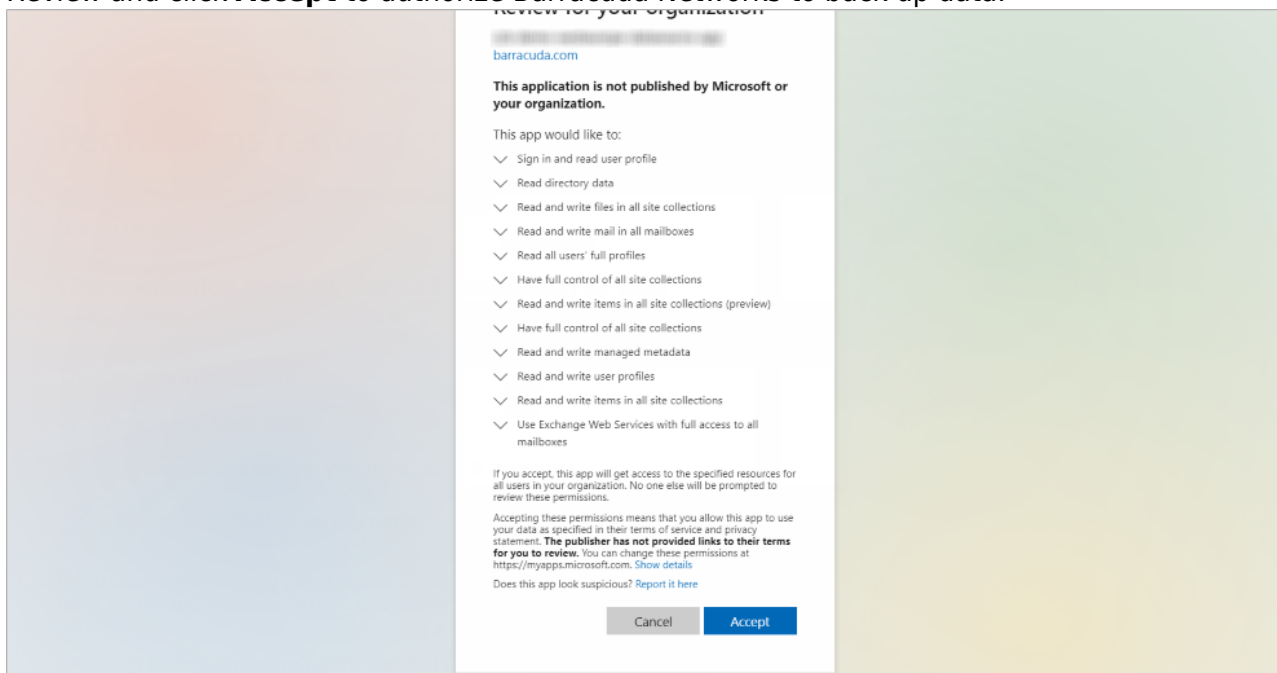
Does this app look suspicious? [Report it here](#)

Cancel Accept

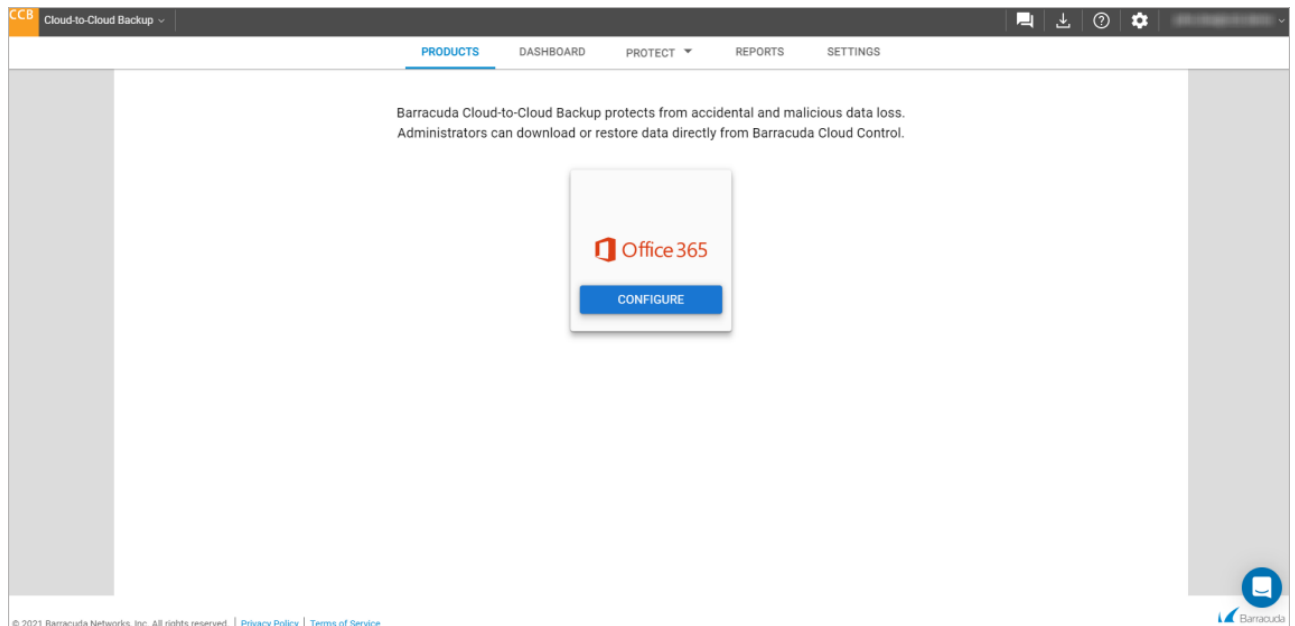
5. You are redirected to a new login page to verify the global admin account information used in Step 3 above.



6. Review and click **Accept** to authorize Barracuda Networks to back up data.



You are redirected back to the **Products** page. Cloud-to-Cloud Backup is now connected to your Microsoft 365 tenant.



To configure your data sources for Office Microsoft, see [How to Configure Your Microsoft 365 Data Source](#).

Multi-Tenant Management

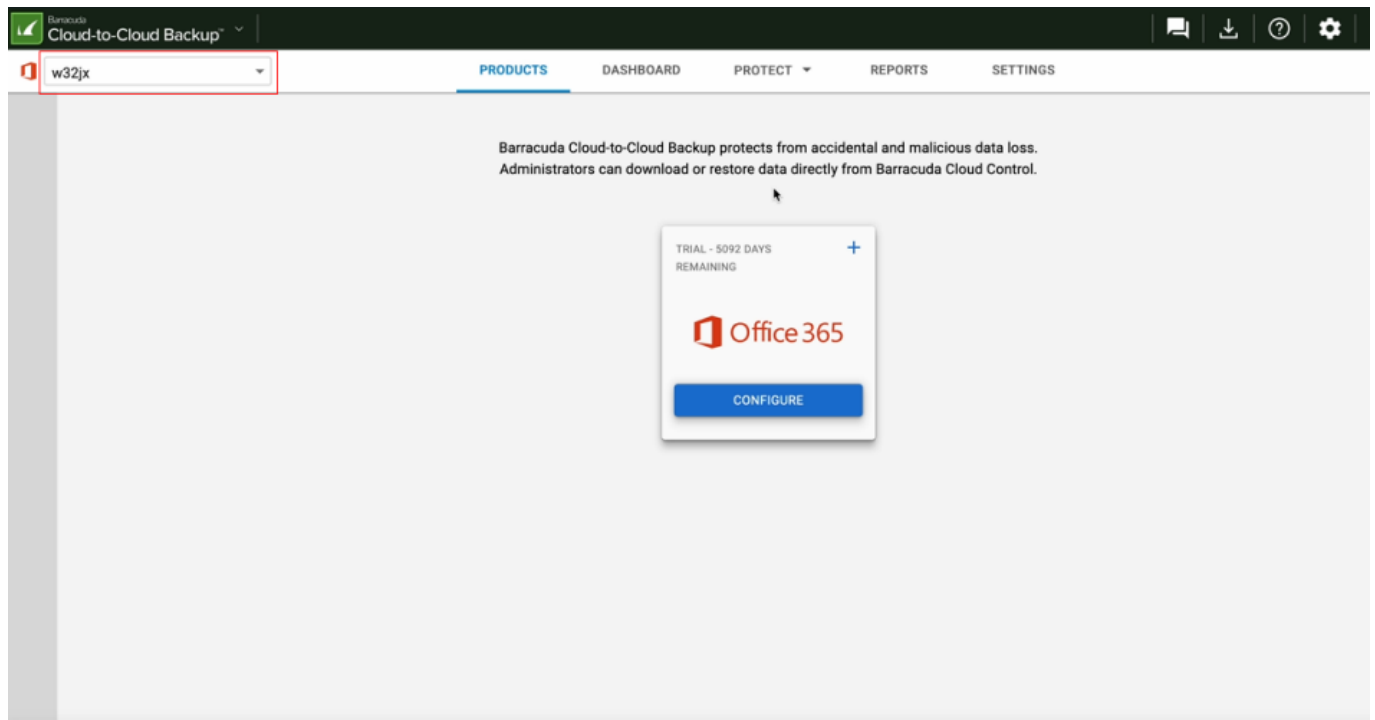
Manage multiple Microsoft 365 tenants in a single location in Cloud-to-Cloud Backup.

Note that multi-tenant currently only supports multiple connections in the same Azure region. Cross-regional support may be added in the future; details will be provided as it becomes available.

View Microsoft 365 Tenants

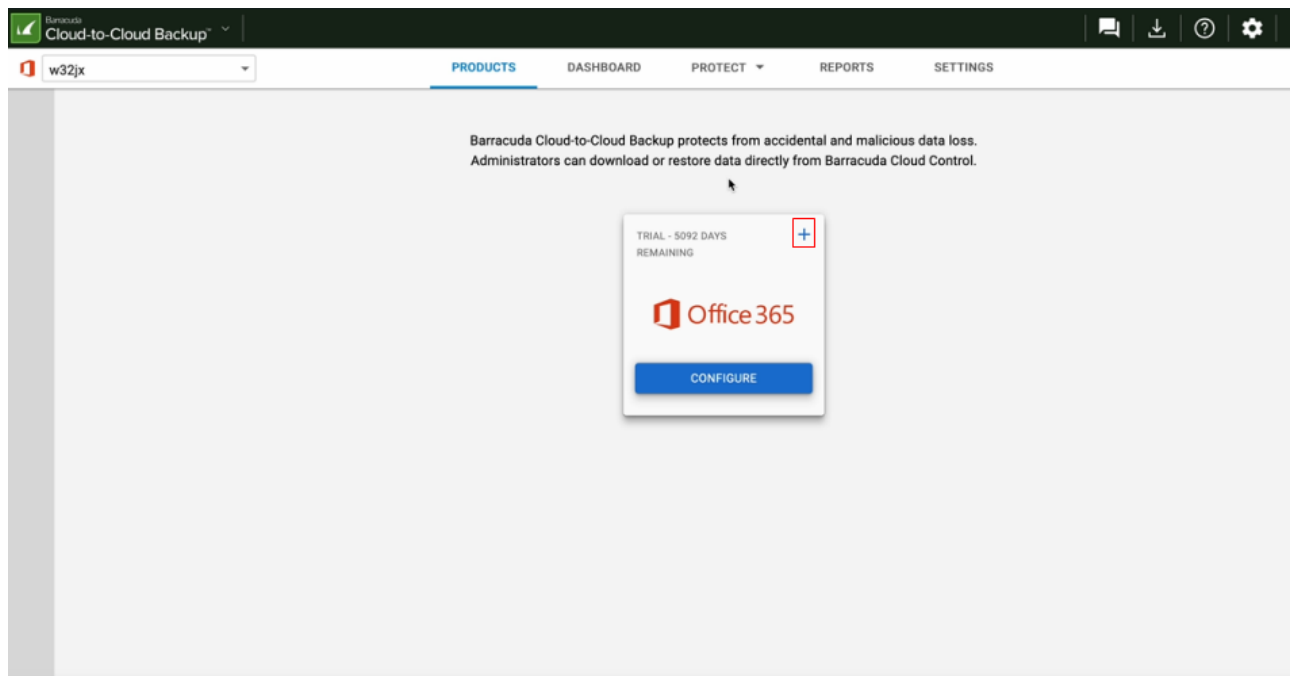
To view your Microsoft 365 tenants connected to Cloud-to-Cloud Backup, click on the upper left drop down menu. You can also select the tenant you want to view here.

You will see "No Connections" if no Microsoft 365 tenants are connected to Cloud-to-Cloud Backup.



Add New Microsoft 365 Tenants

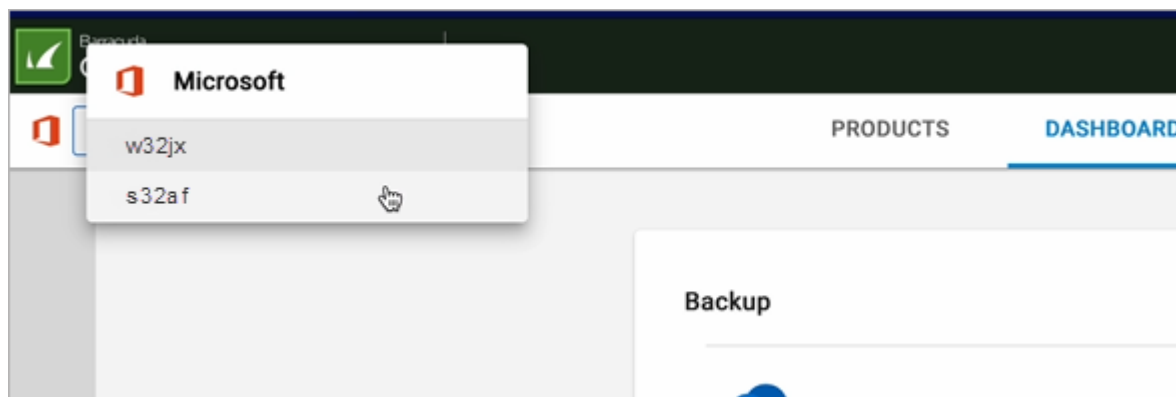
1. Click on the + icon in the **Office 365** tile.



2. Pick the account associated with the new Microsoft 365 tenant.
3. Review and **Accept** the permissions requested.

You are redirected back to the **Products** page. Cloud-to-Cloud Backup is now connected to your new Microsoft 365 tenant. Repeat the steps above to add each new Microsoft 365 tenant.

You should now see the new Microsoft 365 tenant in the upper left drop down menu.



To configure your data sources for Office Microsoft, see [How to Configure Your Microsoft 365 Data Source](#).

Remove Microsoft 365 Tenants

To remove a Microsoft 365 tenant, contact [Barracuda Networks Technical Support](#).

Figures

1. ccb_no_connections1.png
2. 365_permissions.png
3. ms_login.png
4. accept_MS.png
5. products_tab.png
6. ccb_connections.png
7. ccb_addNewConnections.png
8. ccbMultiTenants2.png

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