

How to Restore an Exchange Online Data Source

<https://campus.barracuda.com/doc/93197821/>

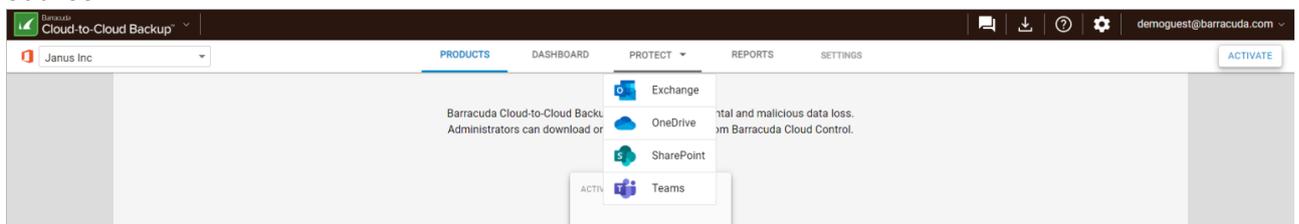
Performing a restore will not overwrite any current data.

Note the following rules for restoring data from the legacy version of Cloud-to-Cloud Backup to the latest version of Cloud-to-Cloud Backup:

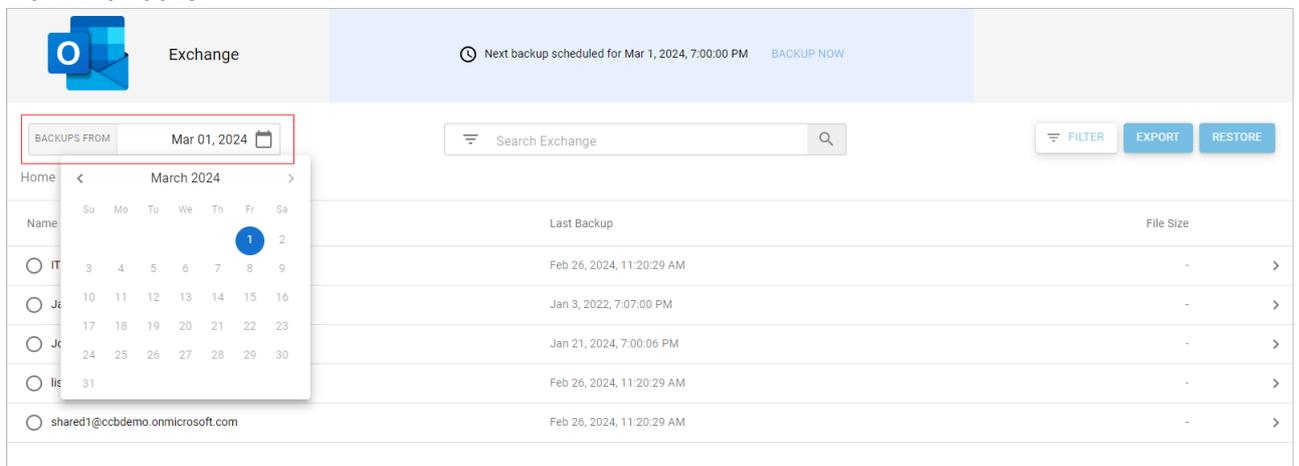
- Data can only be restored to an alternate location; restoring to the original location is not supported.
- Data from the legacy Cloud-to-Cloud Backup is not searchable.
- File counts may not match due to a counting issue.
- Previous non-teams support will only allow restoring of certain components for Groups and only to a new Team.

Use the following steps to restore Exchange Online data:

1. Log into <https://login.barracudanetworks.com/>, and select the Cloud-to-Cloud Backup Source in the left pane.
2. Navigate to the **Protect** page from the top navigation menu, and select the **Exchange** data source.

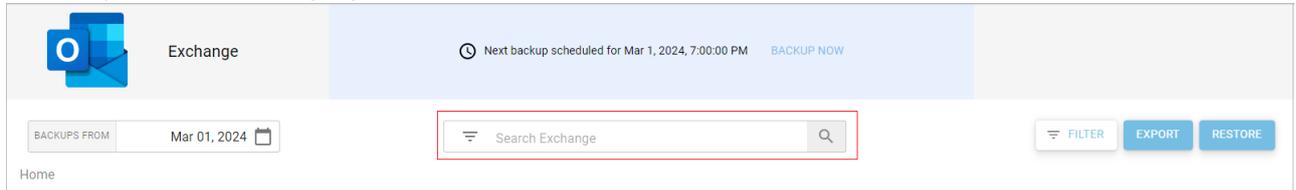


3. To find a historical email or folder revision from a previous date, click the date in the **BACKUPS FROM** calendar. Use the calendar to select the desired day to view data available for restore from that date.

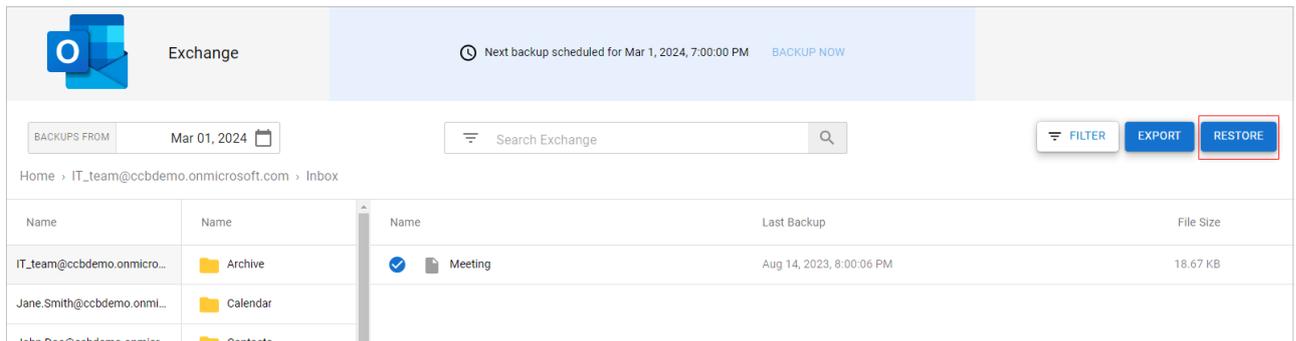


4. Select the user mailbox from which to restore data.
5. Select the folder from which to restore data and locate the email or folder to restore.

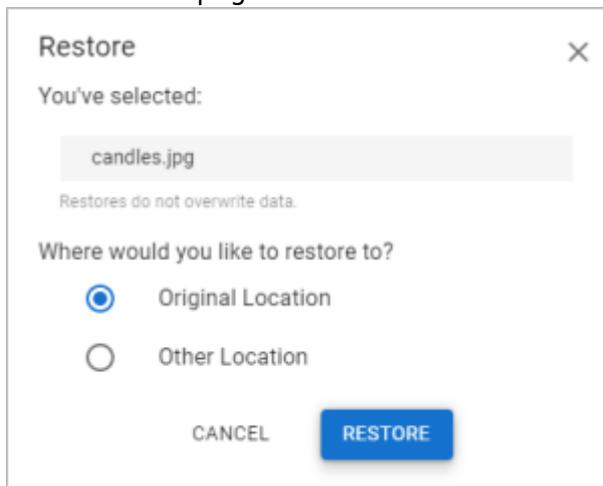
Alternatively, using the search bar, type in a search term. The results with the search term in the subject line are displayed.



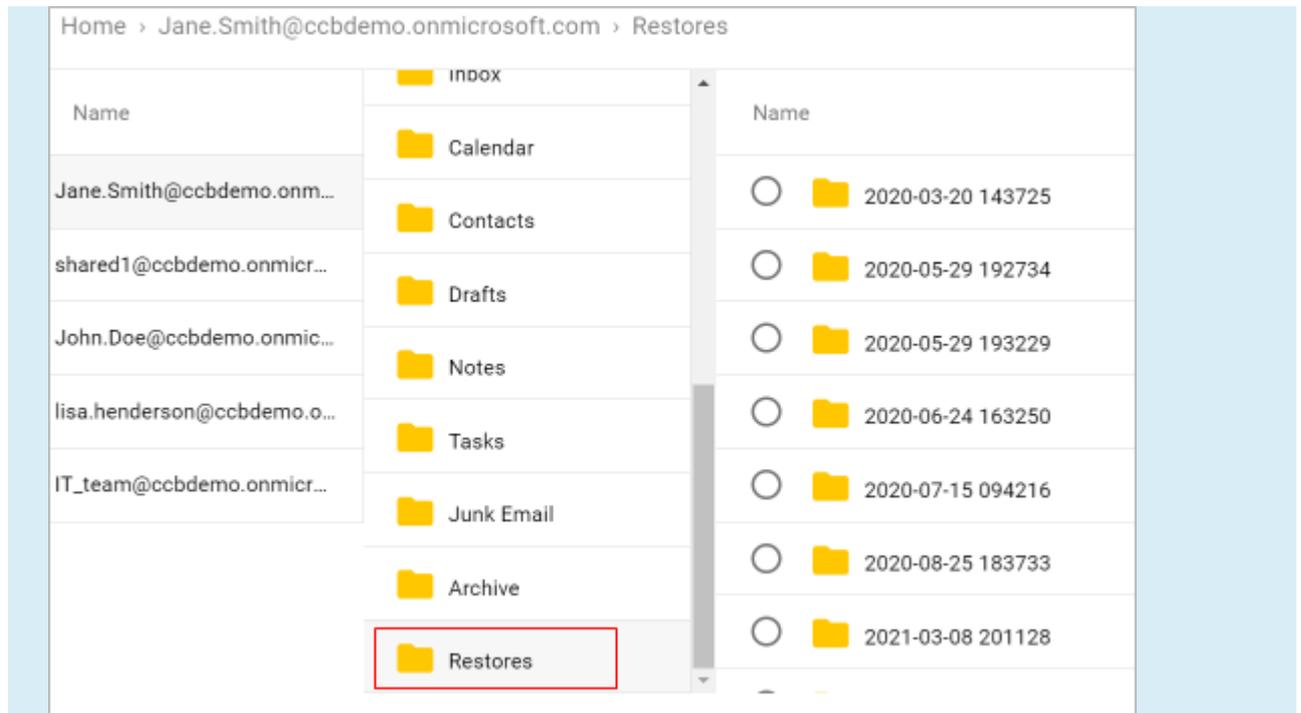
6. Select the file(s) and folder(s) to restore, and click the **RESTORE** button. You can also restore a full user mailbox.



The **Restore** dialog box displays. Select to restore to the **Original Location** or **Other Location** to select a different user mailbox. Click **RESTORE**. A notification displays at the bottom of the page.



Selecting **Other Location** will create a new folder called **Restores** in the user mailbox.



7. To view the restore status, go to the [Reports](#) page.
8. Verify the messages or folders have been restored in the user's Exchange Online mailbox.

Figures

1. updatedProtect.png
2. updatedExchangeSearch.png
3. updatedExchangeSearchBar.png
4. updatedExchangeRestore.png
5. newRestorePopup.png
6. CCBrestores.png

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