

# The CD/DVD media device attached to [VM Name] will not be backed up

https://campus.barracuda.com/doc/93198276/

### **Overview**

Since we cannot back up CD/DVD media devices attached to virtual machines, you would need to remove these devices to prevent the software from throwing this warning.

#### Remove a CD/DVD Drive from a VMware Virtual Machine

- 1. In the **Inventory** panel within vSphere, select the virtual machine.
- 2. Shut down the guest operating system and power off the virtual machine.
- 3. In the **Hardware** section of the **Summary** tab, click the CD/DVD drive to remove and select **Remove**.
- 4. Click **Yes** in the confirmation dialog box.

#### Remove a CD/DVD Drive from a Hyper-V Virtual Machine

- 1. Open Hyper-V Manager. Click **Start**, point to **Administrative Tools**, and then click **Hyper-V Manager**.
- 2. In the results pane, under **Virtual Machines**, select the virtual machine that you want to configure.
- 3. In the **Action** pane, under the virtual machine name, click **Settings**.
- 4. In the navigation pane (left pane), click the CD/DVD drive.
- 5. On the DVD Drive page, click **Remove**
- 6. Click **OK**.

## Barracuda Intronis Backup



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