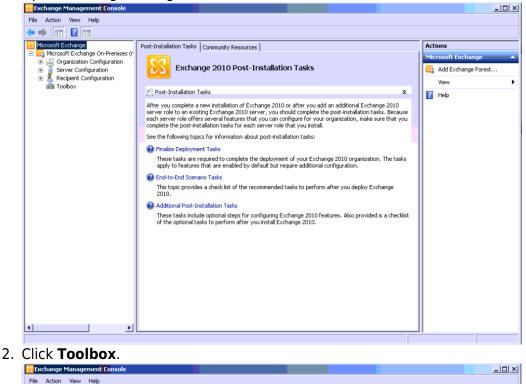


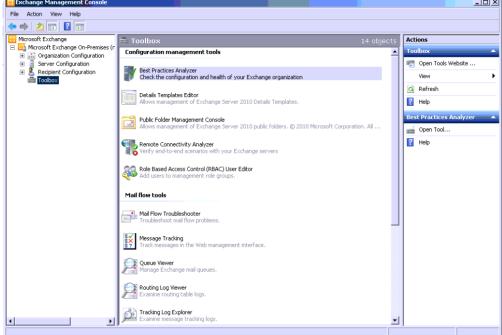
Public Folders Failing To Sync

https://campus.barracuda.com/doc/93198866/

If your Mailbox Level backup is failing with this error (Failed to sync changed items for folder "Exchange\Mailboxes\"domain"\Public Folder\"Public Folder Name") you will want to check the permissions for the "user" backing up these folders.

1. Open Exchange Management Console.







3. Double click on Public Folder Management Console.

File Action View Help			
Microsoft Exchange	🛱 Toolbox	14 objects	Actions
Microsoft Exchange On-Premises (r	Configuration management tools	-	Toolbox
🗉 📋 Server Configuration	Best Practices Analyzer		🐨 Open Tools Website
Recipient Configuration Toolbox	Check the configuration and health of your Exchange organization		View
	Details Templates Editor		Q Refresh
	Allows management of Exchange Server 2010 Details Templates.		🕜 Help
	Public Folder Management Console	_	Public Folder Management.
	Allows management of Exchange Server 2010 public folders. © 2010 Microsoft Corporation	n. All	🚎 Open Tool
	Connectivity Analyzer		🛛 Help
	Verify end-to-end scenarios with your Exchange servers		
	Role Based Access Control (RBAC) User Editor Add users to management role groups.		
	Add users to management role groups.		
	Mail flow tools		
	Mail Flow Troubleshooter		
	Troubleshoot mail flow problems.		
	St Message Tracking		
	Message Tracking Track messages in the Web management interface.		
	Queue Viewer		
	Manage Exchange mail queues.		
	Routing Log Viewer		
	Examine routing table logs.		
	Tracking Log Explorer Examine message tracking logs.		
L	Examine message tracking logs.	•	J

4. Click **Default Public Folders** to populate folders inside the console.

Public Folder Management con	sole		^
File Action View Help			
🗢 🔿 🔰 🖬 🚺 🖬			
Public Folders -	📔 Default Public Folders -	3 objects	Actions
Default Public Folders Default Public Folder 1	Y Create Filter		Default Public Folders
Public Folder 1			New Public Folder
Public Folder 3	Name Parent Path		Export List
🧮 System Public Folders	Public Folder 2		View >
	Public Folder 3		
			Q Refresh
			<table-cell> Help</table-cell>
			Public Folder 1
			🤣 Update Content
			🔁 Mail Enable
			> Remove
			Manage Settings
			Properties
			<table-cell> Help</table-cell>
· ·	J		

5. Highlight the folder in question then click properties on the right.



🙋 Public Folder Management Console	_ _ _ _
File Action View Help	
📴 Public Folders - 🔰 Default Public Folders - 3 o	objects Actions
Default Public Folders Public Folder 1 Create Filter	Default Public Folders
Public Folder 2	New Public Folder
Public Folder : Public Folder 1 Properties X	Export List
Exchange General E-Mail Addresses Member Of Mail Flow Settings General Statistics Replication Limits Permissions	View
	Refresh
Click Add to select the users you want to grant access to this folder:	🛛 Help
Name Permission level	Public Folder 1
Anonymous None	Update Content
Default Author Administrator Dwner	🛅 Mail Disable
Intronis Custom	> Remove
	Manage Settings
Permissions	🕞 Manage Send As Permissi
Permission Level: Custom	Properties
Create items Folder owner	- Help
Read items Folder contact	
Create subfolders Folder visible	
🗖 Edit own 🗖 Delete own	
☐ Edit all ☐ Delete all	
DK Cancel Apply Help	

6. Make sure the user gets selected and it has these permissions **Create items**, **Read items**, and **Edit all**.

Barracuda Intronis Backup



Public Folder 1 F	Properties	
Exchange General General Statis	· · · · ·	mber Of Ail Flow Settings Limits Permissions
Click Add to select the	users you want to grant acc	ess to this folder:
Name	Permission level	
Anonymous	None	
Default	Author	
Administrator	Owner	
Intronis	Custom	
Permissions		
Permission Level:	Custom	•
✓ Create items	🔽 Folder	r owner
Read items	☐ Folder	r contact
Create subfold	ers 🔽 Folder	r visible
Edit own	Deleta	e own
🔽 Edit all	Delete	e all

7. Once complete repeat on all folders necessary and re-run Mailbox backup.

Barracuda Intronis Backup



Figures

- 1. console.png
- 2. toolbox.png
- 3. public folder edit.png
- 4. inside public folder edit3.png
- 5. properties per folder4.png
- 6. select this3.png

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