Barracuda RMM

https://campus.barracuda.com/doc/93199860/

Alerting

- Blank Windows Event Details
- How to configure Service Center Alert Settings for email notifications
- Sending Your Customers Alert Notification Emails

Automation

- Adjusting the Automation Calendar Summary View Threshold
- Automatic installation of applications using Barracuda RMM
- Call Files to Execute Using Scripts
- Export and Import Automated Tasks
- Importing Barracuda RMM Scripts
- Installing MSI or Executable from Web through Automation
- Installing Log4j CVE-2021-44228 Vulnerability scan script
- Requirements for Automated Tasks
- Work With User Variables Through Automation

Avast Antivirus

- Cleanly reinstall Avast Antivirus
- Installing and Managing Avast AV
- Servers crashing with Avast Installed
- Troubleshooting your Integrated Avast Antivirus
- Updating Integrated Avast Antivirus

Best Practices

- Best Practices for Barracuda RMM Credentials
- List of Applications, Applets and Services used by Barracuda RMM
- Understanding the Site Security Dashboard

Device Manager

- Onsite Managers vs. Device Managers
- Automatic deployment of Device Managers on Windows Laptops
- Automatic Onsite/Device Manager Upgrade Feature FAQ
- Deploying Device Managers using Microsoft's Intune
- How to Automate Silent Device Manager Deployment
- How to Enable PowerShell Scripting on Managed Devices
- Installing Barracuda RMM Device Manager from Datto RMM
- Uninstalling Device Managers

Integrations

- Child tickets from ConnectWise do not close
- Deploying Barracuda Content Shield Plus Using Quick Task Automation
- ECHOplatform Integration troubleshooting in Barracuda RMM
- How to Install and Update Service Modules
- How to resolve a Connectwise System API access error
- How to Resolve Issues with the Hyper-V Service Module failing to collect data
- Removing Infrascale BDR from Barracuda RMM
- Removing the Support Assistant
- Troubleshooting Intronis Backup Agent Deployment
- Uninstalling Advanced Software Management

macOS

- macOS Download Prep Utility Fails to Execute
- How to Configure SNMP on Apple OS devices
- Manually configuring MacOS/OSX for Barracuda RMM
- Using the Mac OS Prep Script
- Start first Premium Remote Control on macOS
- Start first Premium Remote Control Fast Launch on macOS

Monitoring

- Collecting and Monitoring Tiered Windows Event Logs
- Creating Custom Log Monitors
- Enabling Syslog from Linux Device

- Monitor File Sizes

On-Premise

- Creating a separate IIS Application Pool for the Service Center SCMessaging web page
- How to Successfully Configure SQL Report Server Integration for On-Premise Partners
- Managing SQL Transaction Log File Growth
- Uninstalling the Service Center
- Using the On-Premise Service Center Health Check

Onsite Manager

- Automatic Onsite/Device Manager Upgrade Feature FAQ
- Onsite Managers vs. Device Managers
- How to Disable ARP Scanning
- How to Disable Ping Sweeps
- How to Enable/Disable WSMan Monitoring in Onsite Manager
- How to Migrate an Onsite Manager
- Register or Configure Onsite Manager links missing from the Start Menu
- So your Onsite Manager is performing poorly
- Upgrading Microsoft SQL Server Express for use with Barracuda RMM
- Uninstalling Onsite Managers
- What is Simplified Deployment?

Patch Management

- AutoReboot Behavior During Patch Distribution
- Checking for Windows Updates from the command line/remote tools
- Do Not Reboot options under Patch Management
- Handling Dual Scan issue with Patch Management
- How to Clear BITS queue with jobs in a Transient Error state
- Patching Stand-alone MS Office and Office 365
- Managing Windows Versions and Patching
- Patching policy cannot be applied due to "Failed to execute script LGPEdit.exe"
- Required updates for Windows 8.1 / Server 2012 R2
- Reverting Patch Management Settings
- Using the Barracuda RMM WsusClientDiagnostic tool
- Windows update related error code references

Remote

- 'Application cannot be started' error when launching Remote Control
- Configuring Remote Control for End User
- Fully uninstall Premium Remote Control from an End Device
- How to Update Premium Remote Control Manually
- How to Use Remote Control in Microsoft Edge (Chromium)
- Premium Remote Control - Generate a new UID for a cloned device
- Remote Control and Deep Packet Installation

Reporting

- Explanation of Executive Summary
- How to Deliver a Report Using a Different Time Zone
- How to Install and Update Reports
- How to Use Aggregate Reports for Multiple Sites

Site Management

- Automatic Onsite/Device Manager Upgrade Feature FAQ
- Creating an Administrator for a Single Site
- Device Detection and Merging
- Device Managers are Duplicating without Device Manager Icon over VPN
- Devices Missing from a Site
- Devices not appearing WMI enabled in the Service Center
- Down Device Threshold Settings during COVID-19 Pandemic
- How ICMP Network Discovery Works
- How to Decommission a Site
- How to Update Barracuda RMM Products
- How to Uninstall (or Decommission) Barracuda RMM
- How to Work with Printer Transforms
- Resolve "1 is not a supported code page" error

SNMP

- How Barracuda RMM identifies the network role of SNMP devices
- How to Capture, Parse and Troubleshoot SNMP traps using Wireshark
- How to Perform an SNMP Walk

Third-Party Tools

- Import Ninite Pro Scripts
- PAExec and RemCom running on devices managed by Barracuda RMM
- Patching a Single Application or Applications from a Single Vendor
- Uninstalling Advanced Software Management

Troubleshooting

- Collecting logs for Barracuda RMM Support
- Enabling Admin Share on Managed Devices
- How to Create a Crash Dump
- How to resolve alerts showing the wrong time zone in Alerts Viewer
- How to Resolve an Incorrect Proxy Detection
- Invalid Credentials Alert
- Locations and Descriptions of Barracuda RMM Log Files
- Loss of Monitoring Protocol
- Manually Configuring the Windows Management Framework
- Modifying Default Autotask Label for Specific Fields
- Reports Emails Failing
- Service Unavailable Message is Displayed after Applying a Service Center Hotfix
- Setting MWService as a service account
- System State Troubleshooting
- Using Multi-factor Authentication in Barracuda RMM

WMI

- Create a Performance Counter for a custom WMI class
- How to manually configure the Windows Management Framework
- All things WSMan

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