

## **Removing the Support Assistant**

https://campus.barracuda.com/doc/93199880/

Removing the Support Assistant from Barracuda RMM is straightforward. Do the following:

- 1. In Service Center, select **Configuration**.
- 2. Select **Policies**.
- 3. Select **Support Assistant**.
- 4. Select the Support Assistant Policy.
- 5. Select **Delete**.

This issues the command across the OM and DMs to remove the Support Assistant to all associated devices on the next reboot of the device.

If it does not delete from the device, it can be removed from add or remove programs.

## MSP Knowledge Base



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