

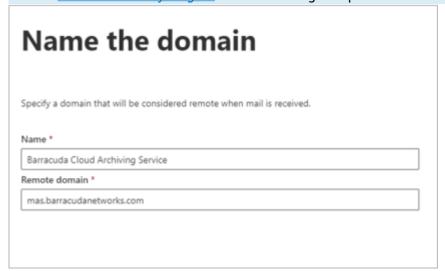
Manually Configure Journaling

https://campus.barracuda.com/doc/93201006/

Step 1. Add a Remote Domain and Connector

- 1. Log into Microsoft 365 Exchange admin center.
- 2. Navigate to mail flow > remote domains.
- 3. Select Add a remote domain.
- 4. Complete the following:
 - 1. Name Type Barracuda Cloud Archiving Service
 - 2. **Remote domain** Type your region-specific MAS hostname, for example: mas.barracudanetworks.com

See <u>Data Centers by Region</u> for a list of region-specific MAS hostnames.



- 5. Click Next.
- 6. Define the following settings:
 - 1. In the **Out of Office automatic reply types** section, click **None**.
 - 2. In the **Automatic replies** section, select **Allow automatic forwarding** and uncheck **Allow automatic replies**. Click **Next**.

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Email reply types
The following options allow you to limit the type of client automatic replies (Out of Office) to internal or external domains. Selecting none stops all out of office messages from being delivered to the remote domain.
Out of Office automatic reply types
None
Allow only external out of office replies
Allow internal out of office replies
Automatic replies
Allow automatic replies
Allow automatic forwarding

7. In the Message reporting section, uncheck Allow delivery reports and Allow non-delivery reports. Click Next.



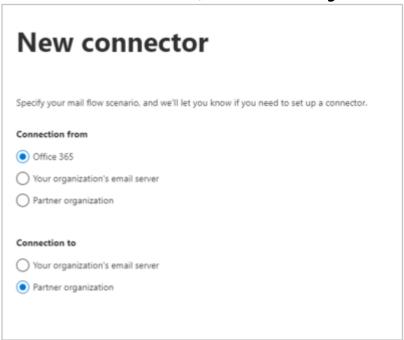
8. In the **Use rich-text format** section, select **Never**. Click **Next**.

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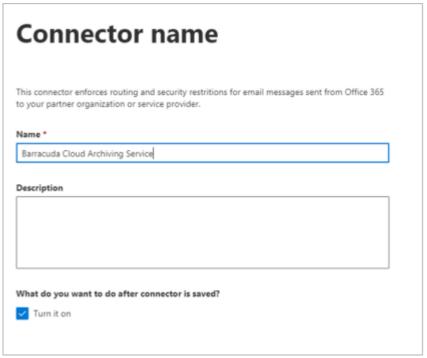
- 9. Review your settings, and then click **Save**.
- 10. Navigate to **Mail flow > Connectors**.
- 11. Click Add a connector.
- 12. Define the following settings:
 - 1. In the Connection from section, select Office 365.
 - 2. In the Connection to section, select Partner organization. Click Next.



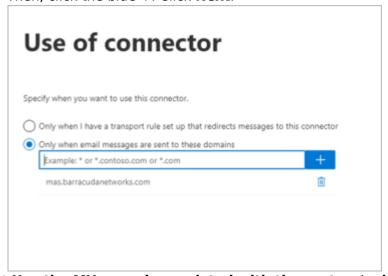
13. Enter a Name for the connector. Click Next.

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- 14. Define the following settings:
 - 1. Select Only when email messages are sent to these domains.
 - 2. Type your region-specific MAS hostname, for example: mas.barracudanetworks.com. Then, click the blue +. Click **Next**.



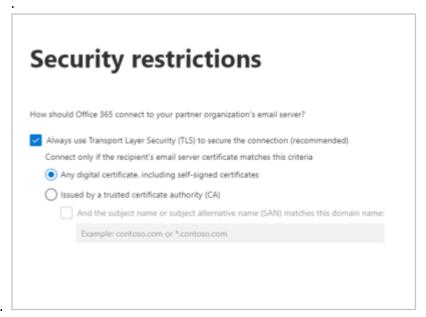
15. Select **Use the MX record associated with the partner's domain**. (*Recommended*) Click **Next**.

If you need to route mail through a smart host, contact <u>Barracuda Networks Technical Support</u>.

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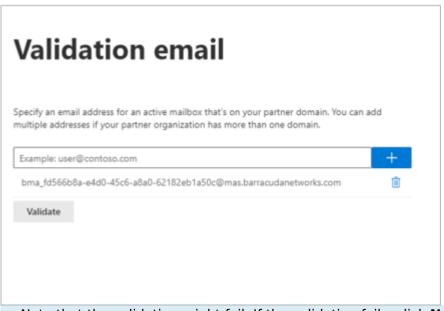


16. Select Always use Transport Layer Security (TLS) to secure the connection (recommended) > Any digital certificate, including self-signed certificates. Click Next

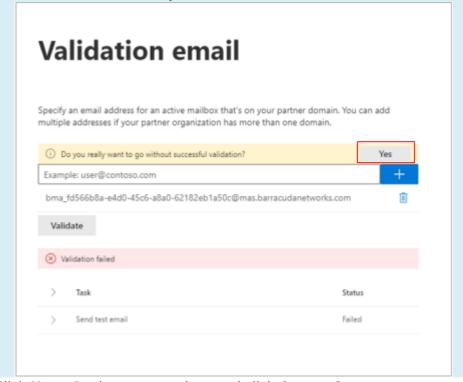


- 17.
- 18. Go to the **Mail Sources > SMTP Journaling** page in the Barracuda Cloud Archiving Service, and copy the email address from the **SMTP Journaling Info** section, for example: bma_mycompany@mas.barracudanetworks.com.
- 19. In Microsoft 365, paste this email address into the provided field in the Verification page. Click the blue +, and then click **Validate**. The connector validation process starts.





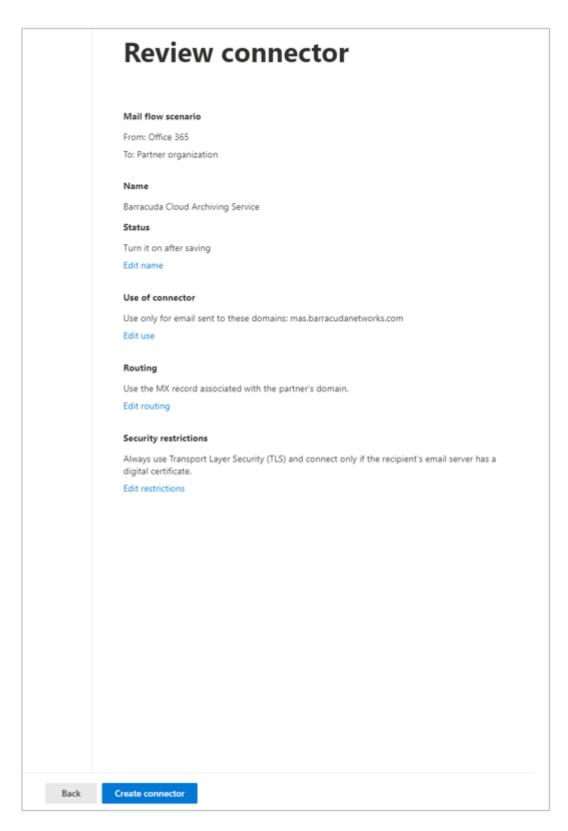
Note that the validation might fail. If the validation fails, click **Next**. You will see a yellow banner to confirm that you want to continue without successful validation. Click **Yes**.



20. Click **Next**. Review your settings and click **Create Connector**.

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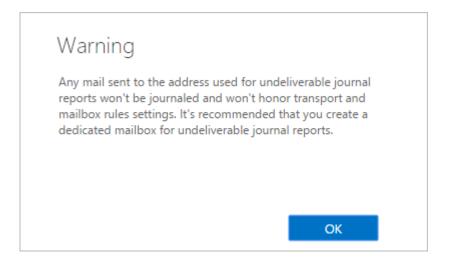
The connector is created.

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Step 2. Create a Non-Delivery Report Recipient

Before creating journal rules, specify a journal recipient for non-delivery reports (NDRs) to reduce the risk of losing journal reports:



To create an NDR recipient:

- 1. Log into the <u>Microsoft compliance portal</u>, navigate to **Solutions > Data lifecycle** management > Exchange (legacy).
- 2. Click the **Settings** icon.
- In Send undeliverable journal reports to, enter the email address of a valid user account.
 Note that the mailbox must be a mail user, mail contact, or external user, not an Exchange Online Mailbox.
- 4. Click Save.

Step 3. Configure Microsoft 365 to Send Journal Mail

- 1. Log into the <u>Microsoft compliance portal</u>, navigate to **Solutions > Data lifecycle** management > Exchange (legacy) > Journal rules, and then select + New rule.
- 2. On the **Define journal rule settings** page, provide a name for the journal rule and then configure the following options:
 - Send journal reports to Enter the journaling address from the Mail Sources > SMTP
 Journaling page in the Barracuda Cloud Archiving web interface. This is called the
 journaling mailbox.
 - 2. Journal rule name Type Barracuda Cloud Archiving Service.
 - 3. Journal messages sent or received from Select Apply to all Messages.
 - 4. Type of message to journal Select All Messages.

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Barracuda Cloud Archiving Service



3. Select **Next**, review the settings, and then click **Submit** to create the journal rule.

Once you complete your deployment configuration, mail begins forwarding to the Barracuda Cloud Archiving Service. Log into the web interface as the administrator, and go to the **Basic > Dashboard** page. Processed mail displays in the **Message Statistics** table. Statistics are cached and may take up to 30 minutes to appear.

For additional configuration options and features, log into the web interface and click **Help**.

Barracuda Cloud Archiving Service



Figures

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