

How to Import Online Email Archives Using EWS

<https://campus.barracuda.com/doc/93201415/>

This article refers to Barracuda Message Archiver firmware version 5.3 or higher, and Microsoft Exchange Online.

To import online email archives with Barracuda Message Archiver firmware version 5.2, see [How to Import Online Email Archives](#).

Exchange Integration now supports the Exchange Web Services (EWS) protocol for connecting to Exchange Online. With the deprecation of Basic Authentication in Exchange Online at the end of October 2020, using EWS will allow Exchange Integration to continue to work with Exchange Online. You will need to configure a new Exchange Integration source, and new actions configured using that source will use EWS.

In addition to ensuring that Exchange Integration will continue to connect to Exchange Online after October 2020, the switch to EWS simplifies the Exchange Integration configuration by eliminating the need to use a service account and the accompanying requirement to update the service account's permissions after creating new users with mailboxes.

Note that EWS sources do not support Email Stubbing actions.

Requirements

- You must have an Office 365 account with administrator privileges.
- Ensure outbound connections to port 443 are open and use the MAS hostname `mas.barracudanetworks.com` to allow the Barracuda Message Archiver outbound connection to the Barracuda Cloud Archiving Service (BCAS). This is required to authorize a new source and to run each action.

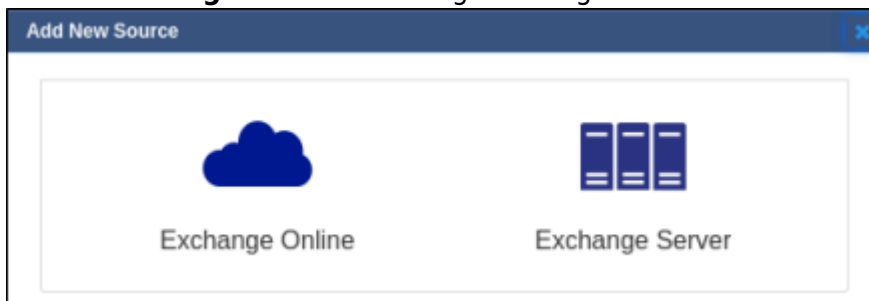
Your Microsoft administrator account credentials will only be used to authorize the BCAS application to keep track of authorization details that allow the appliance access to EWS. Using Exchange Integration with EWS does not require a BCAS subscription or connecting the Barracuda Message Archiver to Cloud Storage. BCAS does not handle any data in the mailboxes.

Note that you will no longer need a service account to set up an Exchange Online source.

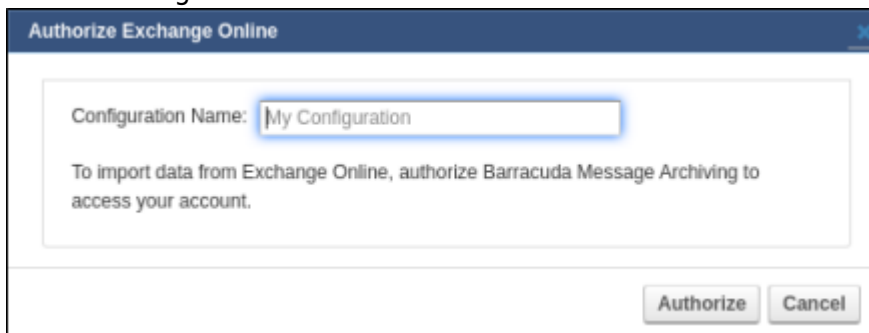
Add a New Exchange Online Source

These instructions will set up a new Exchange Online source using EWS. To add a new Exchange Server source, see [Microsoft Exchange Server Deployment](#).

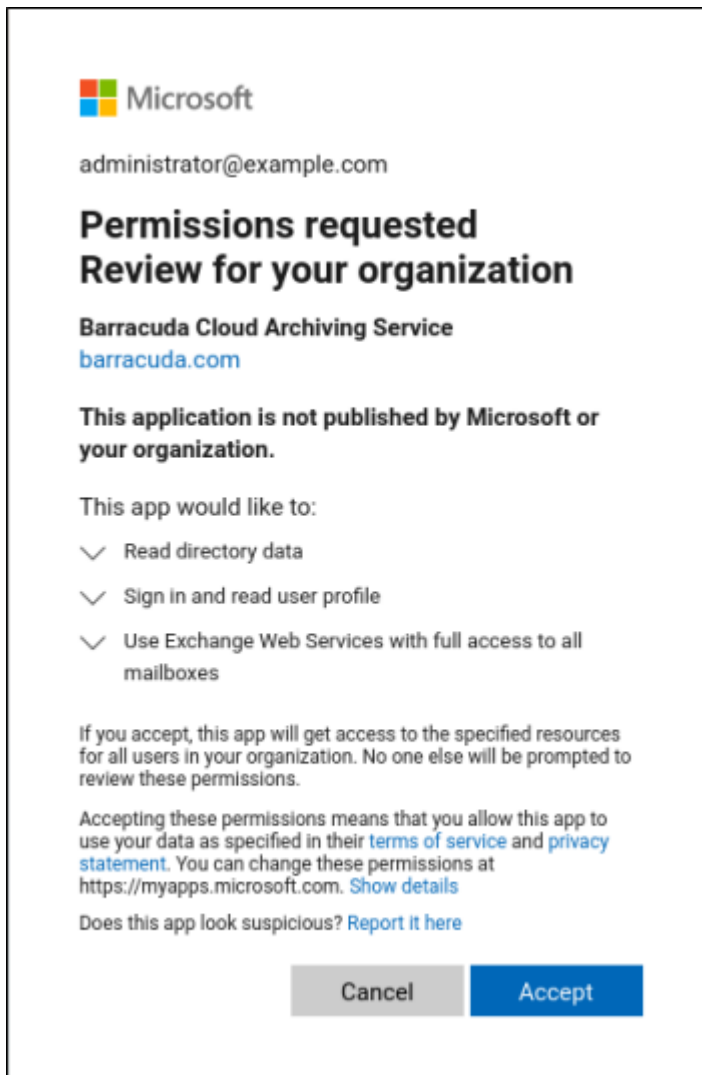
1. Log into the Barracuda Message Archiver as the admin, and go to **MAIL SOURCE > Exchange Integration**.
2. Click **Start New Action**. In the **Select Action** page, click **Email Import**.
3. In the **Select Source** page, click **Add New Source**.
4. Select **Exchange Online** to configure using EWS.



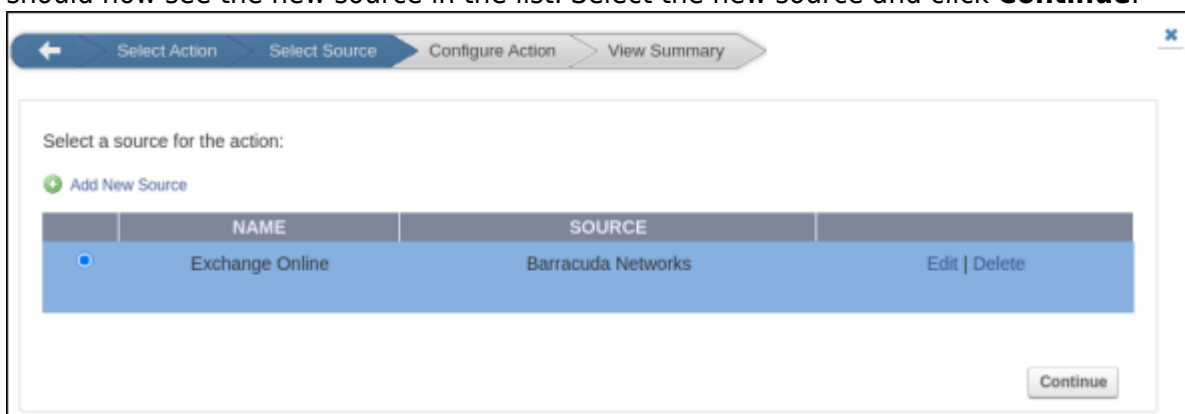
5. Enter a configuration name and click **Authorize**.



6. If you are not already logged in, a new tab or pop-up window prompts you to enter your Office 365 administrator account login information from which Exchange Integration will process mail.
If you are not logged in and do not see the tab or window, ensure that pop-ups from the Barracuda Message Archiver are not blocked.
7. Click **Accept** to authorize the Barracuda Cloud Archiving Service application to access your details.



8. After the authorization tab or window closes, switch back to the **Select Source** page. You should now see the new source in the list. Select the new source and click **Continue**.



9. In the **Configure Action** page, select **All Users** from the drop-down menu, and specify the desired **Date** and **Schedule** settings. Click **Continue**.
10. Verify the configuration settings in the **View Summary** page, and then click **Submit** to add the Email Import to the **Scheduled Actions** table.

Figures

1. exint-source-choice.png
2. exint-exchange-online.png
3. exint-microsoft-authorization.png
4. exint-sources.png

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