How to Configure Office 365 Outbound Automatic Replies

https://campus.barracuda.com/doc/93880353/

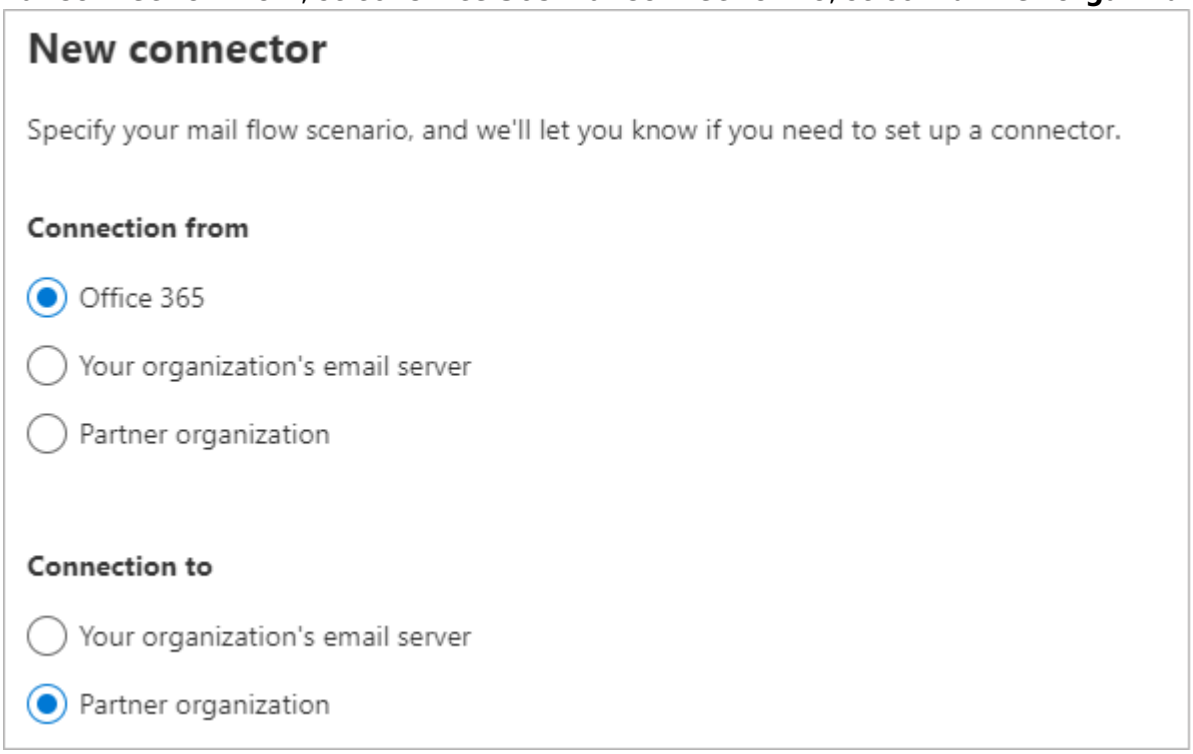
Use the steps in this article to configure outbound automatic replies that do not have an Envelope-From address or have an Envelope-From domain not in the Barracuda Email Security Service (such as `onmicrosoft.com`) . This ensures that relayed mail and mail without an Envelope-From is sent directly to the internet bypassing the Barracuda Email Security Service.

Note that if you are using a 3rd party signature service, such as CodeTwo or Exclaimer Cloud, click **Stop processing more rules** in your mail flow rule for your signature service. This will ensure that your mail will have the signatures applied.

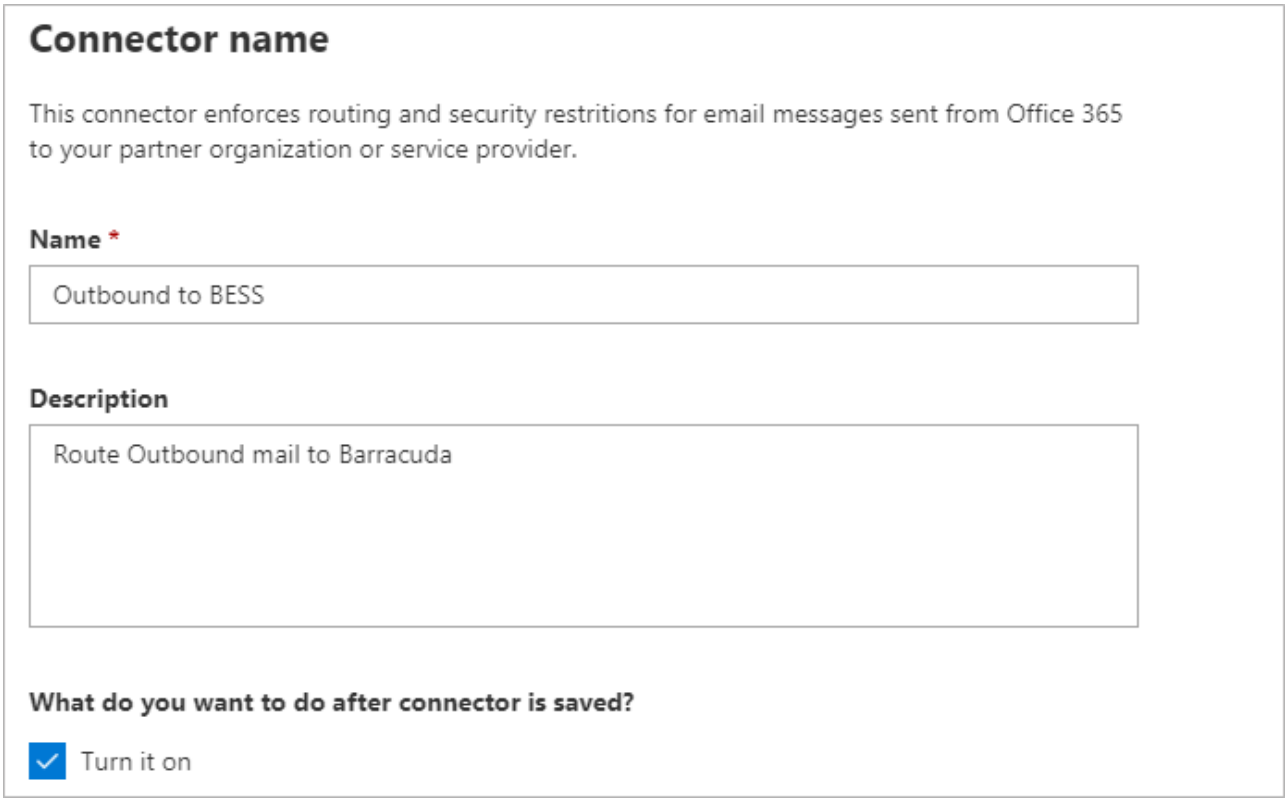
Step 1. Create the Connector

Note that the following steps use the new Exchange admin center user interface.

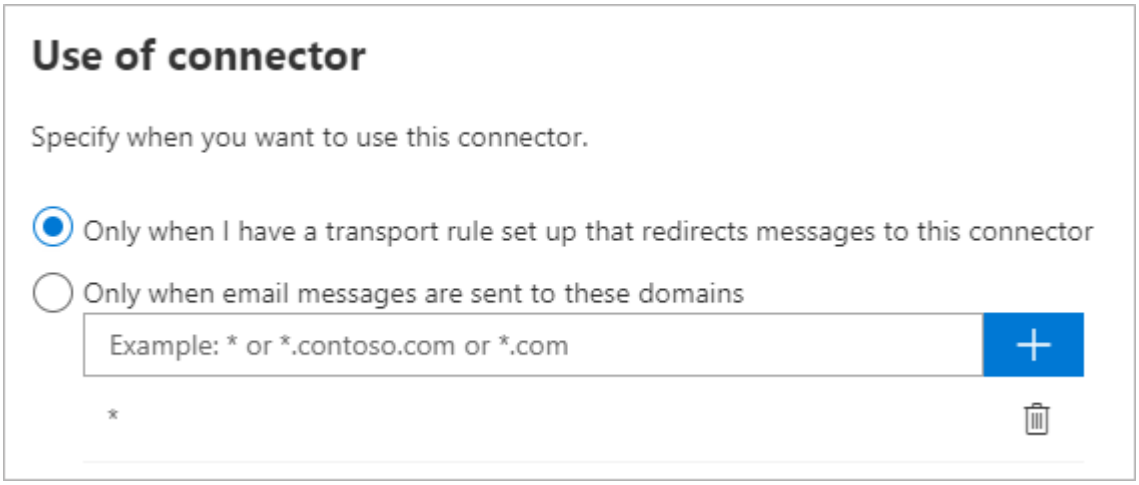
1. Log into the Office 365 admin center.
2. In the left pane, click **Mail flow**, and click **Connectors**.
3. Click the **Add a connector** button, and use the wizard to create a new connector.
4. For **Connection from**, select **Office 365**. For **Connection to**, select **Partner organization**.



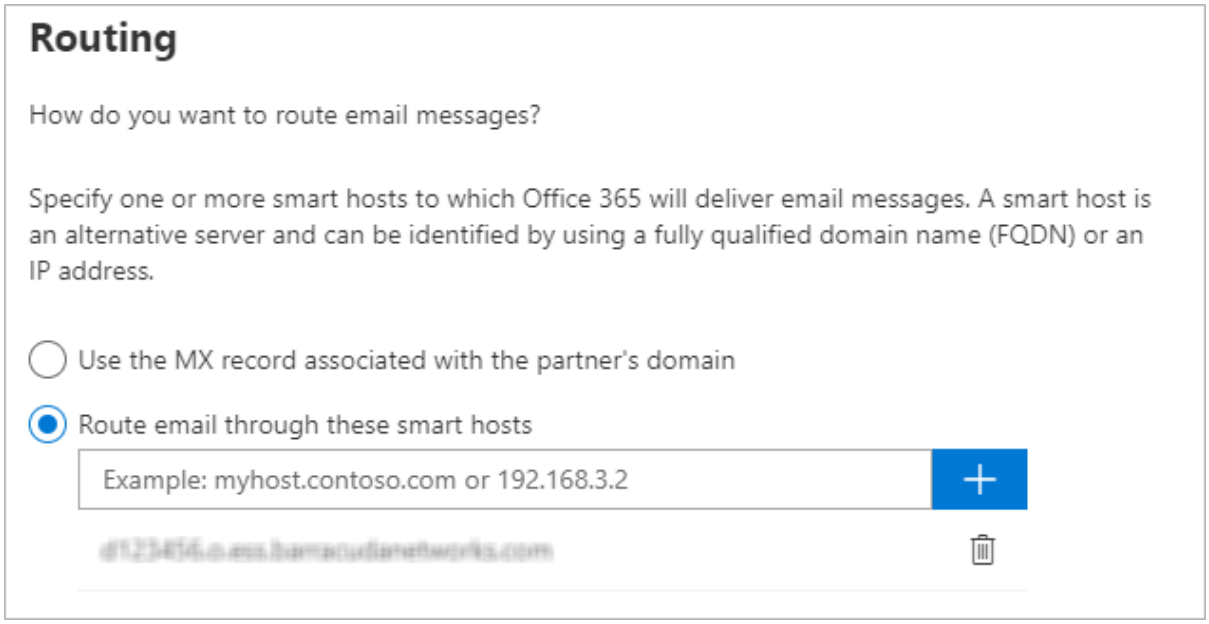
5. Enter a **Name** and (optional) **Description** to identify the connector:



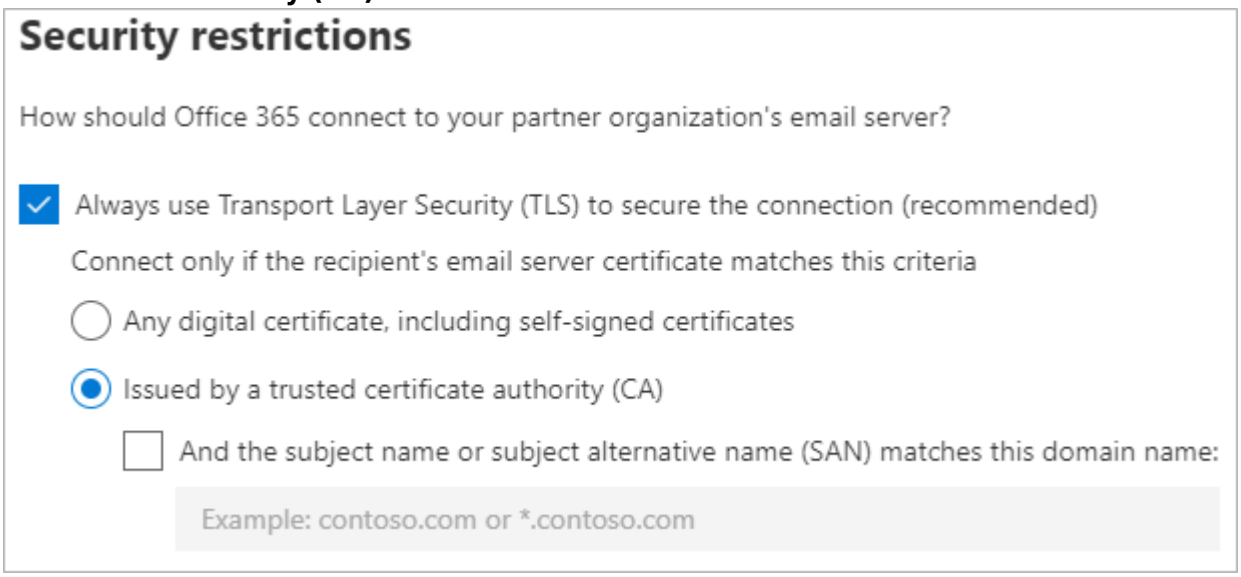
6. Click **Next**. Select **Only when I have a transport rule set up that redirects messages to this connector**:



7. Click **Next**. Select **Route email through these smart host**, and click the **+** symbol.
    1. Go to the Barracuda Email Security Service, and click the **Domains** tab. Copy your outbound hostname from the MX records, and enter it in the **add smart host page**:



8. Click **Next**. Use the default settings for the **Security restrictions: Always use Transport Layer Security (TLS) to secure the connection (recommended) > Issues by Trusted certificate authority (CA)**:



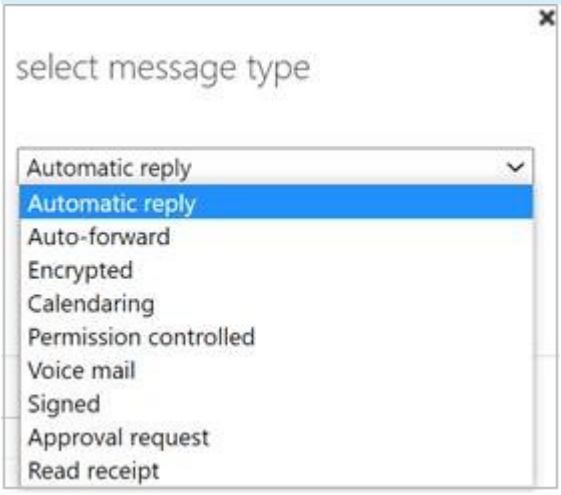
9. Click **Next**. In the confirmation page, verify your settings and click **Next**. Office 365 runs a test to verify your settings.
10. When the verification page displays, enter a test email address, and click **Validate**. Once the verification is complete, your mail flow settings are added.

Step 2. Create Transport Rule

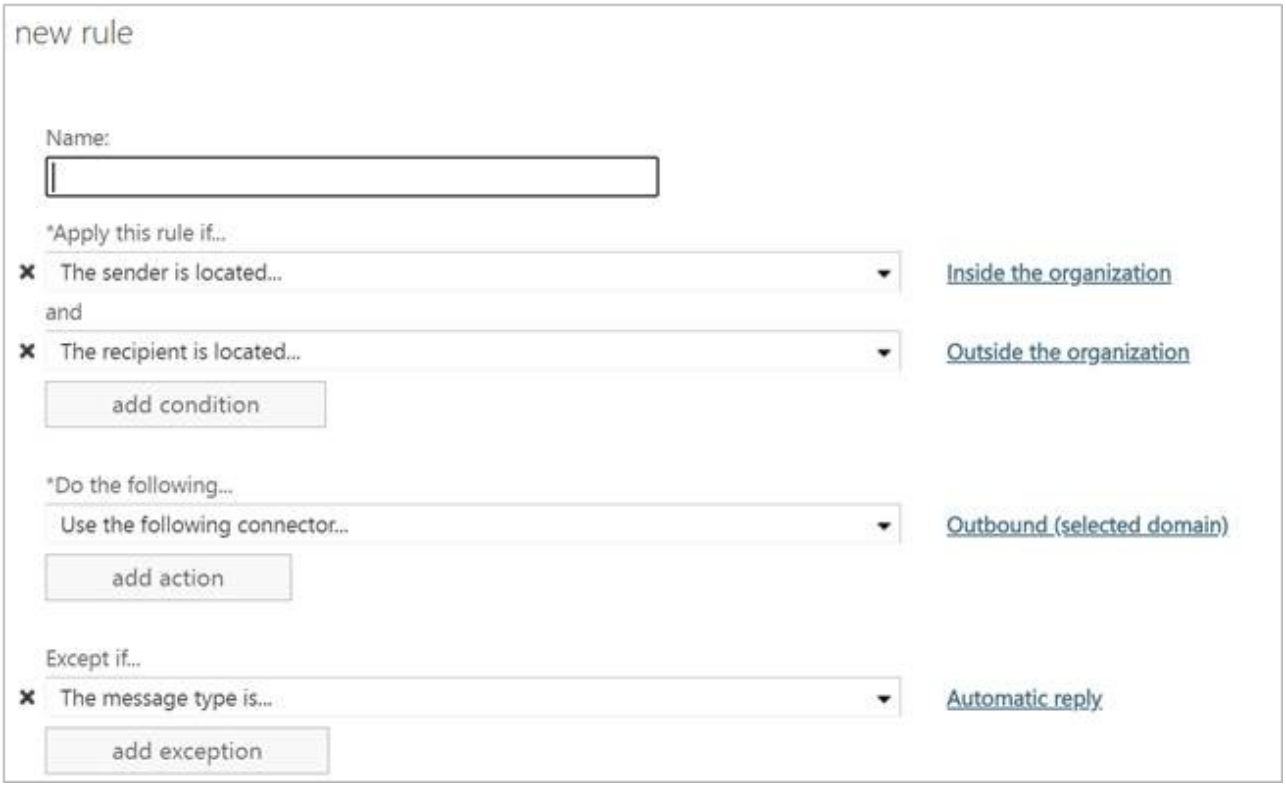
1. Log into the Office 365 admin center, and go to **Admin centers > Exchange**.
2. In the left pane, click **mail flow**, and click **rules**.
3. Click the + symbol, and click **Create new rule**.

4. In the **new rule** page, enter a **Name** to represent the rule.
5. Click **more options** towards the bottom of the page.
6. From the **Apply this rule** drop-down menu, select **The sender is located > is external/internal > Inside the organization**.
7. Click **Add Condition**. From the drop-down menu, select **The recipient is located > is external/internal > Outside the organization**.
8. From the **Do the following** drop-down menu, select **Redirect the message to > the following connector**, and select the connector you defined above in *Step 1. Create the Connector.*
9. Click **Ok**.
10. Click **Add Exception**. From the drop-down menu, select **The message properties > include the message type > Automatic reply** .

    You can only set one message type exception per rule. You must create multiple mail flow rules for different message types, for example, one for **Automatic reply** and one for **Auto-forward**.



11. Click **Save**.



Step 3. Disable Existing Barracuda Send Connector

1. Log into the Office 365 admin center.
2. In the left pane, click **Mail flow**, and click **Connectors**.
3. Select the send connector you created during Step 2 - Configure Office 365 for Inbound and Outbound Mail , *Step 7. Configure Outbound Mail* section.
4. Disable the send connector.

Your system will now use the new send connector you created in Step 1 above.

Figures

1. new_connector.png
2. connector_name.png
3. connector_use1.png
4. connector_routing1.png
5. connector_security_restrictions.png
6. messageType01.png
7. oooRule01.png