

Updating Integrated Avast Antivirus

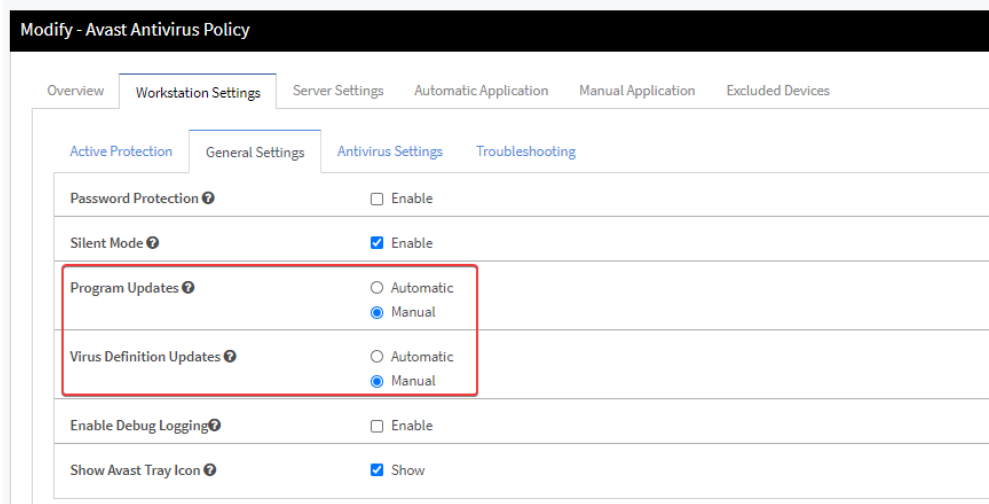
<https://campus.barracuda.com/doc/93880549/>

On November 11th 2020, Barracuda RMM made available a new Avast Business Agent (v 4.23) and Avast Antivirus (v 20.7). These releases addressed several bug fixes and introduced enhancement improvements. It is recommended that partners are aware of how their environment handle updates for the Agent and AV client as well as prepare for the eventuality of a required reboot for all devices with Avast Antivirus installed.

Understanding Update Settings

- Start with checking how your policy controls your updates.
- Go to **Configuration**.
- Click on **Policies**.
- Select **Avast Antivirus**.
- Click on your **Avast Antivirus Policy** for the Site/Devices to update.
- Go into **Workstation** (or Server) **Settings**.
- Select **General Settings**.
- Reference the below screenshot.

Avast Antivirus Policies

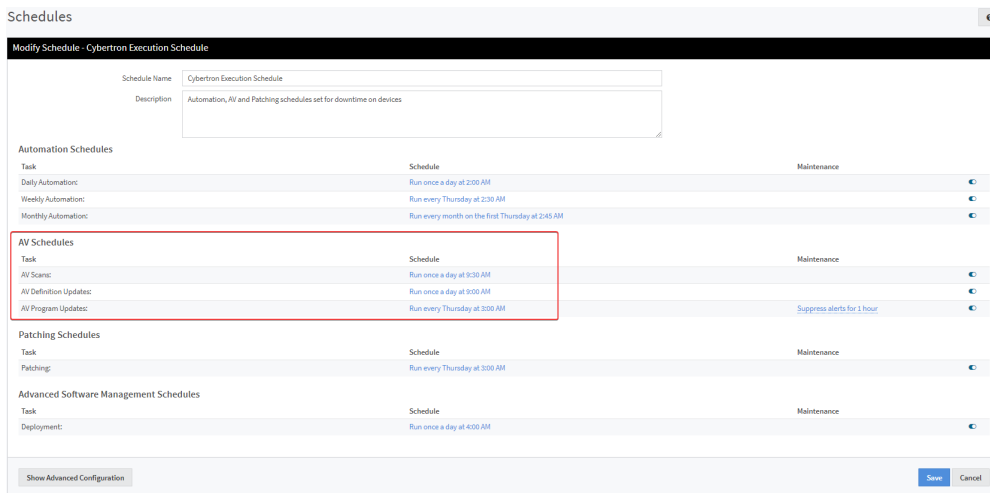


Modify - Avast Antivirus Policy	
Overview Workstation Settings Server Settings Automatic Application Manual Application Excluded Devices	
Active Protection General Settings Antivirus Settings Troubleshooting	
Password Protection ?	<input type="checkbox"/> Enable
Silent Mode ?	<input checked="" type="checkbox"/> Enable
Program Updates ?	<input type="radio"/> Automatic <input checked="" type="radio"/> Manual
Virus Definition Updates ?	<input type="radio"/> Automatic <input checked="" type="radio"/> Manual
Enable Debug Logging ?	<input type="checkbox"/> Enable
Show Avast Tray Icon ?	<input checked="" type="checkbox"/> Show

Automatic Updates are controlled by Avast and will occur within the Avast timeframe (usually overnight, sometimes it is simply as available). Manual Updates are controlled by Barracuda RMM and are informed by the Execution Schedule.

Using Manual Updates through the Execution Schedule

- Click on **Configuration**.
- Select **Schedules**.
- Choose **Execution**.
- Click on the schedule for Site/Devices.
- Reference the below screenshot.



Schedules

Modify Schedule - Cybertron Execution Schedule

Schedule Name: Cybertron Execution Schedule

Description: Automation, AV and Patching schedules set for downtime on devices

Automation Schedules

Task	Schedule	Maintenance
Daily Automation:	Run once a day at 2:00 AM	
Weekly Automation:	Run every Thursday at 2:30 AM	
Monthly Automation:	Run every month on the first Thursday at 2:45 AM	

AV Schedules

Task	Schedule	Maintenance
AV Scan:	Run once a day at 9:30 AM	
AV Definition Updates:	Run once a day at 9:00 AM	
AV Program Updates:	Run every Thursday at 3:00 AM	Suppress alerts for 1 hour

Patching Schedules

Task	Schedule	Maintenance
Patching:	Run every Thursday at 3:00 AM	

Advanced Software Management Schedules

Task	Schedule	Maintenance
Deployment:	Run once a day at 4:00 AM	

Show Advanced Configuration

Save Cancel

The client update itself **requires a reboot on the device** , this can be delayed on the client end, but it is highly recommended to do this as soon as possible. To get the Avast Business Agent update, that is handled within Barracuda RMM by doing the following:

- Click on Update Center
- Select Products
- Select sites
- Click on Update

OR

- Avast Antivirus Dashboard
- Select Deployment
- Click on the number under Devices with Antivirus
- Check the devices
- Select Update Avast Agents

Release Notes

[Avast Business Agent \(v 4.23\)](#)

[Avast Antivirus \(v 20.7\)](#)

Figures

1. u0Od5nHUNM.png
2. iDCTziBSB4.png

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