Premium Support

https://campus.barracuda.com/doc/95257274/

Premium Support ensures that your network is running at its peak performance by providing the highest level of 24x7x365 technical support for mission-critical environments. A dedicated Premium Support Manager and a team of highly-skilled technical engineers provide fast solutions to high-priority support issues, ensuring that your Barracuda solution maintains continuous uptime.

Videolink:

https://campus.barracuda.com/
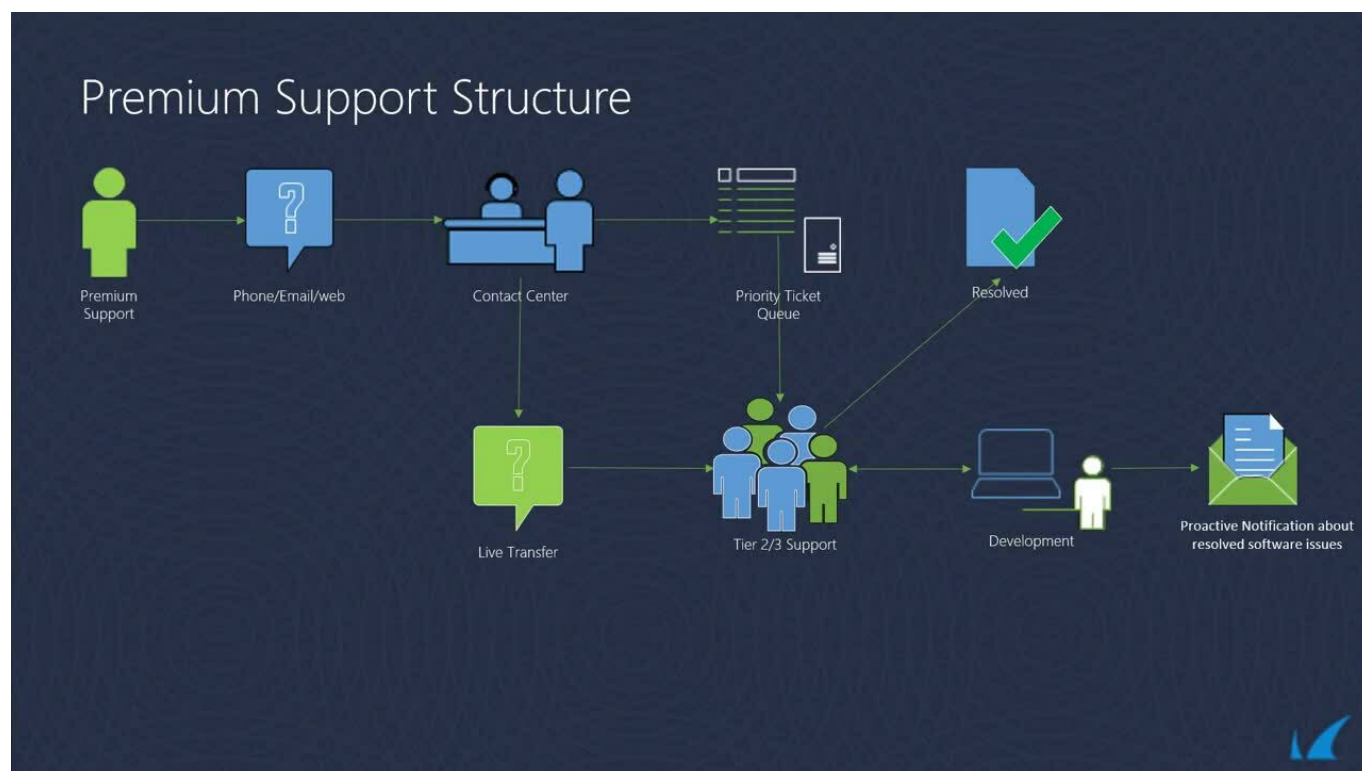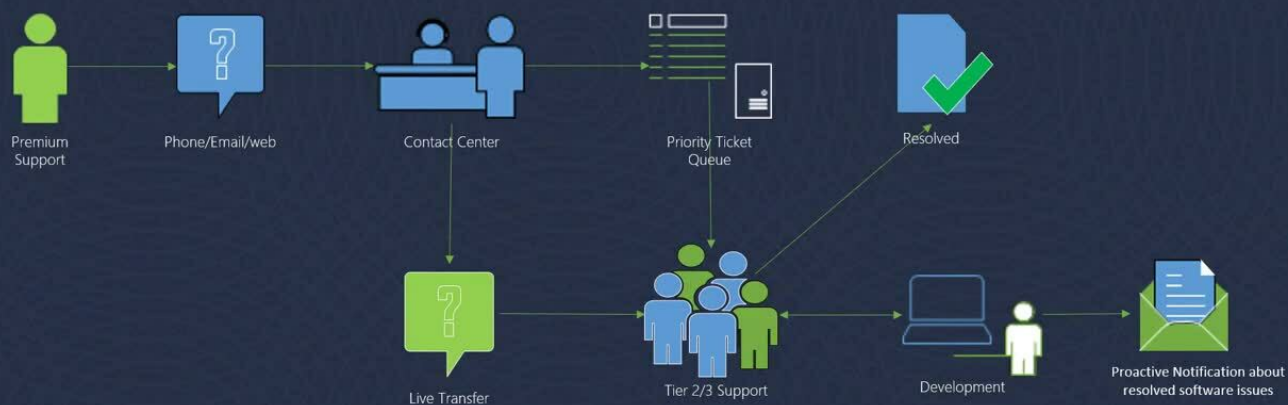
Advantages

- Priority access to top-tier technicians
- Proactive notifications and standby support
- Dedicated Premium Support Manager
- Configuration reviews to optimize your deployment
- Root cause analysis
- Rapid response to your support requests

You can find additional resources here:

Website
Terms and Conditions
Brochure

Figures