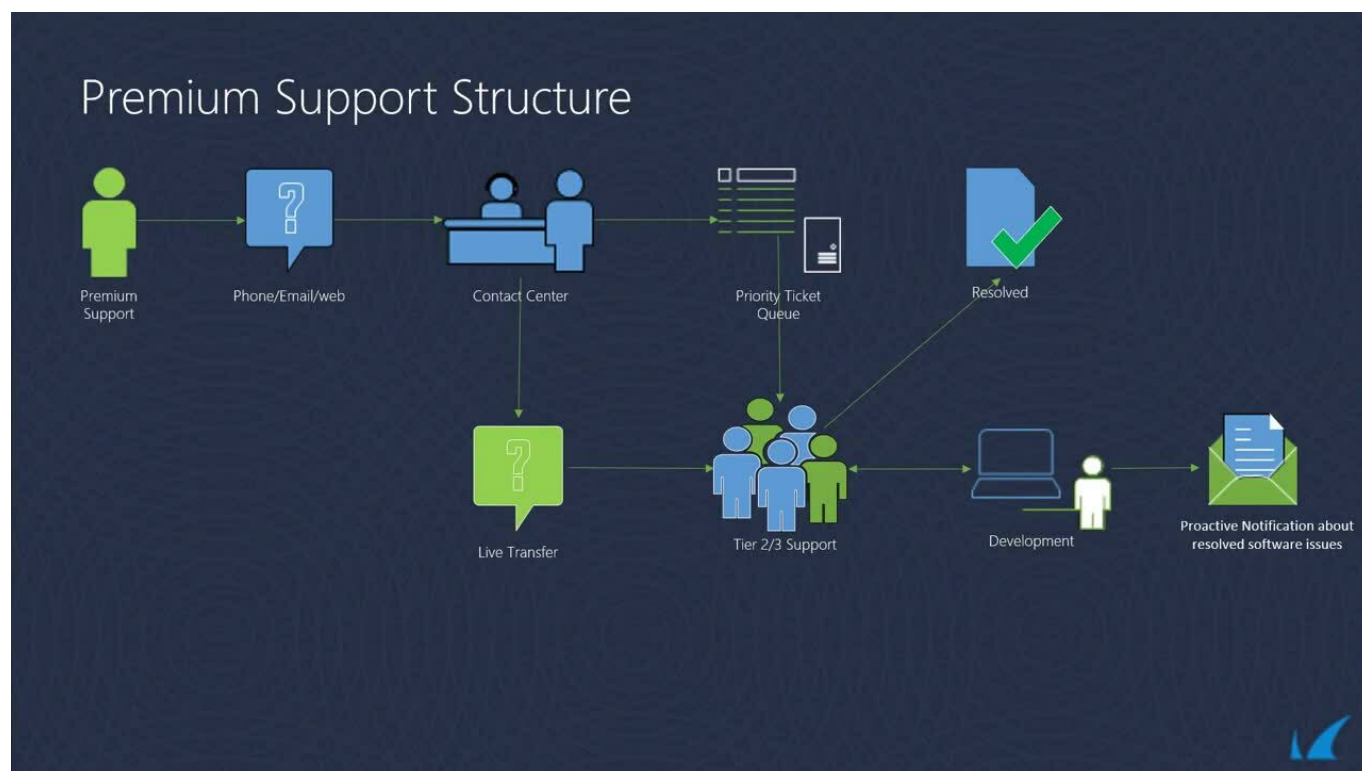


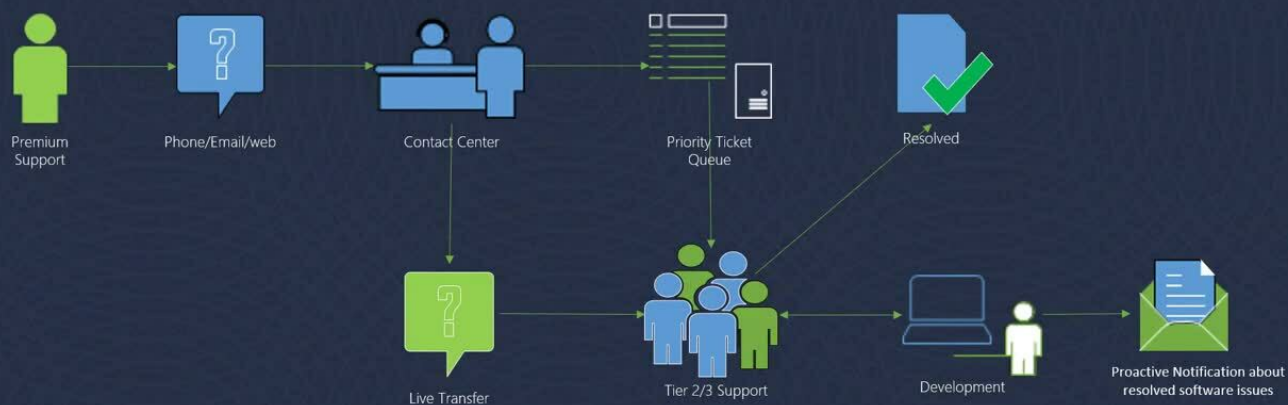
## Premium Support

<https://campus.barracuda.com/doc/95257274/>

Premium Support ensures that your network is running at its peak performance by providing the highest level of 24x7x365 technical support for mission-critical environments. A dedicated Premium Support Manager and a team of highly-skilled technical engineers provide fast solutions to high-priority support issues, ensuring that your Barracuda solution maintains continuous uptime.



### Premium Support Structure



Videolink:

<https://campus.barracuda.com/>

### Advantages

- Priority access to top-tier technicians
- Proactive notifications and standby support
- Dedicated Premium Support Manager
- Configuration reviews to optimize your deployment
- Root cause analysis
- Rapid response to your support requests

**You can find additional resources here:**

[Website](#)

[Terms and Conditions](#)

[Brochure](#)

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### Figures

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