# Barracuda RMM Device Manager for macOS

https://campus.barracuda.com/doc/95259524/

This Device Manager for macOS is being released due to the older Device Manager not having the ability to install on new Mac devices running Big Sur and Catalina.

Users of the macOS Device Manager can upgrade from Barracuda RMM version 12 SP2 and higher.

Users who use Big Sur and Catalina must uninstall the previous version of the Device Manager, then install this new Device Manager. After this version is installed, automatic upgrades will proceed as usual in the future.

If your Mac uses an M1 chip, you must install Rosetta before upgrading.

**Supported versions**

- macOS 10.12 and higher

**To manually upgrade the Device Manager for Big Sur and Catalina**

1. Uninstall the existing version of the macOS DM
2. Follow the correct procedure for your Barracuda RMM installation:
   - On Premise
   - Hosted

**Resolved issues**

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|---|---|
| 9268 | Resolved an issue that resulted in the macOS DM stopped communicating and unable to re-establish a connection. |
| 9921 | Resolved an issue where the macOS DM did not update on Big Sur and Catalina. |