

Best Practice - How to Turn Off PacketTunnel Keychain Access Queries

https://campus.barracuda.com/doc/95262092/

To turn off recurring PacketTunnel Keychain Access queries, complete the following steps:

If you have multiple VPN profiles you must do this for every profile.

1. Initiate your required VPN connection and enter the password for the Keychain Access.



2. For every VPN profile, change the Keychain Access Entry and its policy:

| rofile | | Advanced Settings | | |
|------------------------|------------------|---------------------------|------------------|---|
| Profile Name: | mobile ᅌ | | | |
| New De | lete Rename | Special Mode: | None | ٢ |
| uthentication Settings | | Enable IPv6: | | |
| Authentication Type: | User+Pass only | Tunnel Mode: | ТСР | ٢ |
| Server Address: | myvpn.mobile.com | Key Time Limit: | 20 | |
| Server Port: | 691 | Encryption Algorithm: | AES128 | ٢ |
| roxy Settings | | Authentication Algorithm: | SHA | ٢ |
| Proxy Type: | No Proxy | One-Time Password Mode: | Off(Transparent) | ٢ |
| Proxy Server: | | Keep Alive Timeout [s]: | | |
| Proxy Port: | 8080 | Connect Timeout [s]: | 10 | |
| Proxy User: | | Handshake Timeout [s]: | 10 | |
| | System Settings | | | |
| cense Settings | | | | |
| License Path: | | | Choose | |
| Certificate Subject: | | | Choose | |

1. Open the Keychain.app and search for the **Barracuda NAC mobile** entry.

Barracuda Network Access Client



| • • • | Keychain Access | | Q Search | | |
|---|--|--|------------------------------|---------|----------------|
| Default Keychains | All Items Passwords Secure Notes | My Certificates Keys | s Certificates | | |
| 🗗 login | A Barracuda-NAC-mobi | le | | | |
| 🗗 Local Items | Kind: application passwor | | | | |
| System Keychains 🗸 | Account: Account: Where: Barracuda-NAC-m | obile | | | |
| A System | Modified: Today, 14:25 | obile | | | |
| System Roots | Name | Kind | Date Modified | Expires | Keychai |
| | 🛴 MetadataKeychain | application password | 08.03.2021 at 16:01:45 | | login |
| | <pre>/ com.apple.scookmarksagent.xpc</pre> | | 22.03.2021 at 10:44:20 | | login |
| | AppleIDClientIdentifier | | 22.03.2021 at 11:02:51 | | login |
| | 2 cuda-employee | 802.1X Password | 22.03.2021 at 13:05:12 | | login |
| | 80.074 | release parameter | DATE: NOT WE TRANSPORT | | Regin. |
| | In the Affirm of motor inclusion | network paraword | DESCRIPTION OF MARKET | | Regime |
| | 2 Apple Persistent State Encryption | | | | login |
| | Barracuda-NAC-mobile | application password application password | Today, 14:25 | | login login |
| 000 | Attribut | es Acces | mobile s Control | | |
| Allow | Attribut all applications to access | es Acces | | | |
| O Allow • Confi | Attribut | es Acces | | | |
| Allow● ConfiAs | Attribut all applications to access rm before allowing access | es Acces | | | |
| Allow Confi As | Attribut all applications to access rm before allowing access k for Keychain password | es Acces | | | |
| Allow Confit As Always a Name | Attribut all applications to access rm before allowing access k for Keychain password | es Acces | | | |
| Allow Confit As Always a Name | Attribut all applications to access rm before allowing access k for Keychain password llow access by these appli | es Acces | | | |

3. Select Allow all applications to access this item.



| Att | ributes Acces | s Control |
|--|----------------|---------------------------------------|
| • Allow all applications to ac | cess this item | Access to this item is not restricted |
| Confirm before allowing ac | cess | |
| Ask for Keychain passw | ord | |
| Always allow access by these | applications | |
| ,,, | applications: | |
| Name | applications. | |
| | | |
| Name | | |

4. Enter the login password to confirm your changes, and click **Allow**.



3. In case you have selected the **Remember in keychain** option, confirm the changes for the last time with the Keychain Access Password.

| ••• | Barracu | da VPN Clien | t | |
|-----------------|-----------------|--------------|------|------|
| 2 | 🕽 Barr | acuda | VPN | 0 |
| | Profile Name: | mobile | ٥ | |
| √User Authent | ication | | | |
| | Username: | s75aa | | |
| | Password: | ••••• | | |
| Remem | ber in keychain | | | |
| > Proxy Setting | | | | |
| Client IP: | 10.07.064 | 18 | | |
| Gateway: | 10.07.000 | | | |
| DNS: | 10.6,7,980 | | | |
| Bits/s: | 0 | | | |
| ✓ Status Messa | ages | | | |
| VPN is conr | nected | | Suco | cess |

You should now no longer receive recurring PacketTunnel Keychain Access queries.

Barracuda Network Access Client



Figures

- 1. ptka_query.png
- 2. client-conf.png
- 3. keychain.png
- 4. nac_mobile_01.png
- 5. nac_mobile_02.png
- 6. nac_mobile_03.png
- 7. vpn_login.png

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