
Understanding What Data is Backed Up in Microsoft 365

<https://campus.barracuda.com/doc/96012007/>

The following sections describe the Microsoft 365 data protected by the Barracuda Cloud-to-Cloud Backup.

Exchange Online

Mailboxes Backed Up

- User mailboxes with a provision plan enabled that includes Exchange with the account enabled in Microsoft 365.
- Shared mailboxes with an account enabled in Microsoft 365.

Supported Data Types

- Folders
- Emails
- Calendar
- Tasks
- Contacts
- Notes
- Archive Mailboxes (In-Place Archiving)
- Recoverable Items store

Known Issues

- Some mailboxes with an error on their provisioned plan setting in Microsoft 365 will not be backed up by Barracuda Cloud-to-Cloud.

OneDrive for Business

Users Backed Up

- Any enabled user account, not set as a guest user, that has a SharePoint provisioned plan enabled.

Supported Data Types

- Files
- Folders

- OneNote files

Known Issues

- Some users with an error on their provisioned plan setting in Microsoft 365 will not be backed up by Barracuda Cloud-to-Cloud.

Note: Backing up shared files and folders using the **Add shortcut to OneDrive** feature in SharePoint is currently not yet supported.

SharePoint Online

Sites Backed Up

- All root level site collections

Supported Data Types

- OneNote files
- Root site collections
- Subsites
- Lists, excluding hidden SharePoint lists
- Document libraries
- Site pages
- Site permissions
- List permissions

*Note that if a SharePoint Site is created using a Teams Template or through the creation of a Group, the data will show up under Teams and not SharePoint.

Teams

Teams Backed Up

- All groups of type unified
- All groups with an associated Team (resourceProvisioningOptions set to Team)

Supported Data Types

- OneNote files
- Groups/Teams
- Groups/Teams owners and members
- Teams sites

- Teams mailboxes
- Teams files and folders
- Teams public channels
- Teams tabs pointing to Microsoft 365 native resources

*Note that if a SharePoint Site is created using a Teams Template or through the creation of a Group, the data will show up under Teams and not SharePoint.

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