

Understanding the Different States on the Domains Page

<https://campus.barracuda.com/doc/96022984/>

The following table describes the different states on the **Domains** page in Email Gateway Defense. Additionally, the table includes troubleshooting for states other than verified (✓).

Icon	Status/Resolve Warning	Notes
✓	<ul style="list-style-type: none">Domain is verifiedMX records point to ess.barracudanetworks.com	
⚠	Domain is verified but not fully protected; additional configuration needed. Click Edit in the Settings column to complete configuration: <ul style="list-style-type: none">MX records may be missingThere may be an MX record conflictVerify the records point to ess.barracudanetworks.comVerify mail servers are defined	Mail flow may be negatively affected. If you have MX records that are pointed elsewhere it may result in spam or malicious e-mails being passed through.
✗	Domain is new and not yet verified. Click Edit in the Settings column, and click Verify Ownership to complete the verification process.	Mail flow setup is incomplete.

Figures

1. ok_icon.png
2. ok_icon.png
3. config_warning_icon.png
4. not_verified_icon.png

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