

Save and Apply Configuration Settings to One or More Accounts

<https://campus.barracuda.com/doc/96022986/>

Note that *Barracuda Email Security Service* and *Email Gateway Defense* are interchangeable in the documentation.

This feature allows you to save your account-level (not domain-level) configuration settings. Once saved, if you need to revert to the previously saved configuration settings, you can easily apply those settings to your account, or if you are managing multiple accounts, save the configuration settings from one account and apply the settings to other accounts. Quickly apply all account-level settings to multiple accounts that require the same configuration settings without individually configuring each account. Once the configuration settings are applied, the existing configuration settings are overwritten.

Workflow

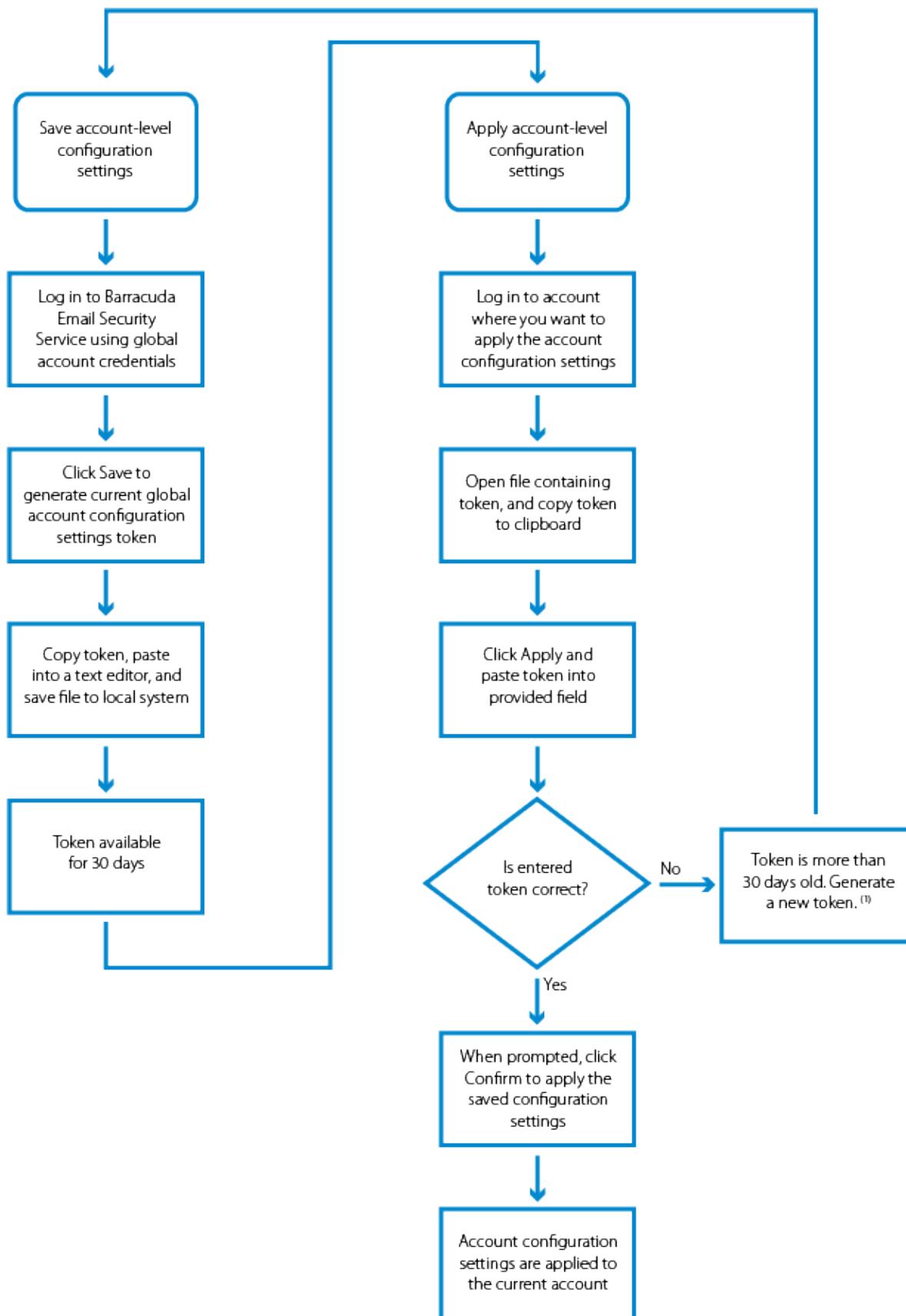
To use this feature, you first log in to your global account as the administrator, and go to the **Support** tab in Email Gateway Defense. You then click **Save** to generate an alpha-numeric token in the form: `<AccountID>-<us|uk|de>-<Timestamp>-<Versionid>`

For example:

ESS1234-us-07252018-WLD0zGi6SosoQ9B0XQVi0DGqu6uUTJf5

This token is valid for 30 days. You then copy the token, paste it into a text file, and save the file to your local system until you need to apply the saved configuration settings. When it is time to apply the settings, you log into the account where you want to apply the settings, open the text file containing the token, and copy the token to your clipboard. Next you go to the **Support** tab in Email Gateway Defense, and click **Apply** and confirm you want to apply the settings.

The following figure illustrates the Save and Apply Configuration Settings workflow:



Note: ⁽¹⁾ If the token is not more than 30 days old, verify you are copying the token from the latest saved file.

Use Case Scenarios

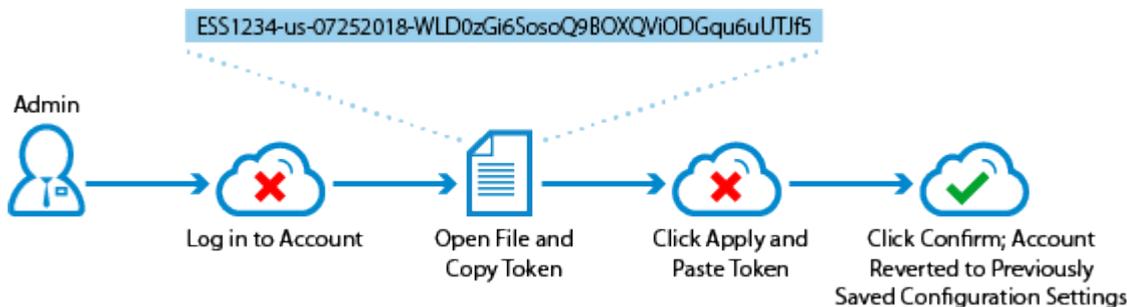
Once you save account-level configuration settings, you can quickly apply those settings to any account. This feature is helpful in the following scenarios:

- Reverting to previously saved configuration settings - Quickly revert to the previously saved configuration settings in case of user error during configuration
- Partner-managed Barracuda Networks customer accounts - Use this feature to apply configuration settings to multiple accounts

Use Case 1. Revert to Previously Saved Configuration Settings

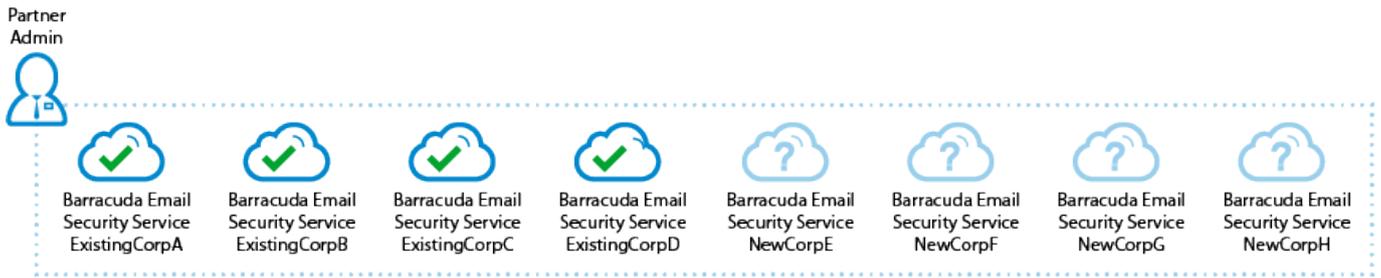
In this example, a new administrator is managing Email Gateway Defense, and has mistakenly modified some of the configuration settings on the account. The previous administrator generated a token prior to leaving, which enables the new administrator to apply the previously saved configuration settings to the account.

The admin logs in to the account, opens the saved file, and copies the token. The admin then goes to the **Support** tab, clicks **Apply**, pastes the token into the provided field, and finally clicks **Confirm** to revert the account to the previously saved configuration settings:



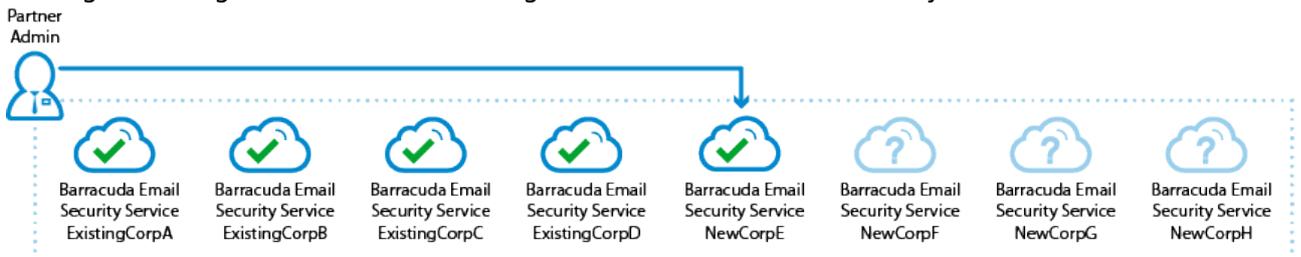
Use Case 2. Partner-Managed Barracuda Networks Customer Accounts

In this example, a partner manages multiple Barracuda Networks customer accounts, and has just added four new customers: NewCorpE, NewCorpF, NewCorpG, and NewCorpH. The four new accounts are initially unconfigured.

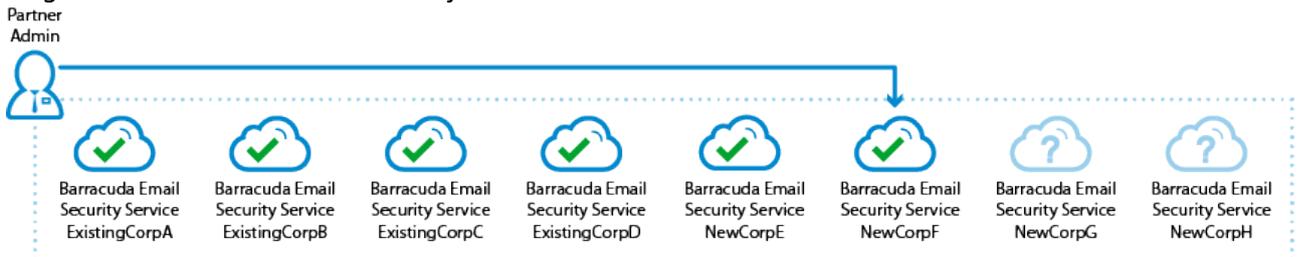


The partner needs to apply the same account-level settings to the four new accounts before the customers can get started with the service. Using the saved configuration setting ID, with just a few clicks the admin can quickly apply the settings to each new account.

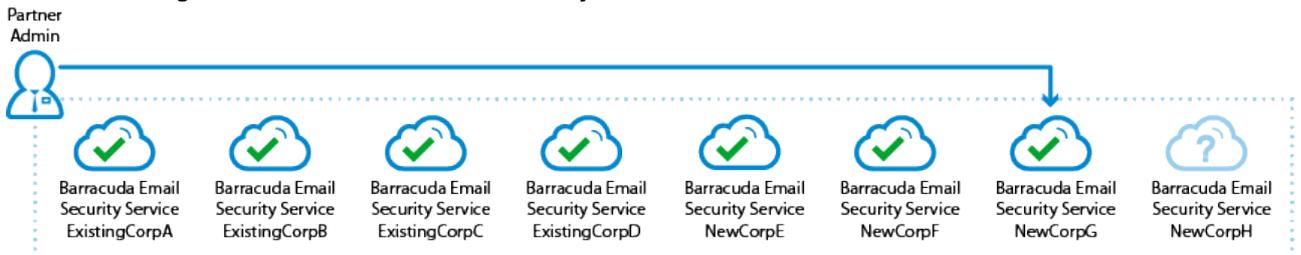
1. The Admin logs into the NewCorpE account, opens the saved text file, and copies the token. The admin then goes to the **Support** tab, clicks **Apply**, pastes the token into the provided field, and clicks **Confirm** to apply the settings. NewCorpE is now configured with the account-level settings allowing the new customer to get started with Email Gateway Defense:



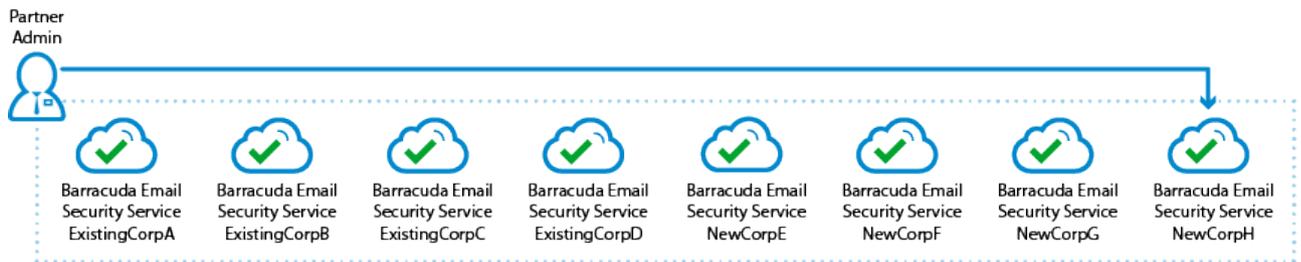
2. The admin logs into the NewCorpF account, and completes the same process to apply the settings. NewCorpF is now configured with the account-level settings allowing the new customer to get started with Email Gateway Defense:



3. The admin logs into the NewCorpG account, and completes the same process to apply the settings. NewCorpG is now configured with the account-level settings allowing the new customer to get started with Email Gateway Defense:



4. The admin logs into the NewCorpH account, and completes the same process to apply the settings. NewCorpH is now configured with the account-level settings allowing the new customer to get started with Email Gateway Defense:



Create and Apply Configuration Settings

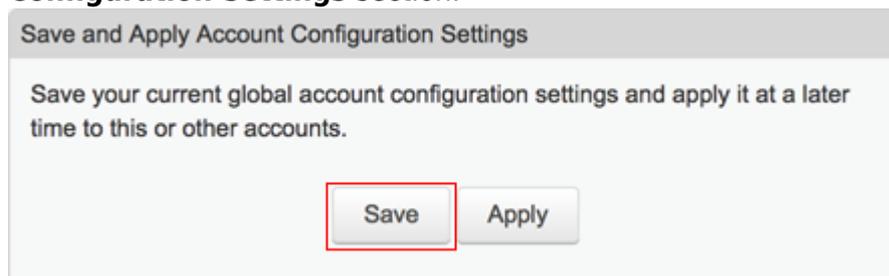
Save and then apply account-level settings to one or more accounts.

The **Configuration setting ID** number used to save your account configuration settings is valid for 30 days.

Save Account Configuration Settings

Use the following steps to save your current account-level configuration settings:

1. Go to <https://login.barracudanetworks.com/>, log in using your global account admin credentials, and click **Email Gateway Defense** in the left pane.
2. Go to the **Support** tab, and in the right pane, click **Save** in the **Save and Apply Account Configuration Settings** section:



3. Your current account-level configuration settings are saved. Your **Configuration settings ID** number displays, for example:
ESS1234-us-07252018-WLD0zGi6SosoQ9B0XQVi0DGqu6uUTJf5
4. Click **Copy to clipboard**, or highlight the ID and press **Ctrl-C**:

Apply Configuration Settings

You are attempting to apply previously saved configuration settings to this account. This will overwrite all existing configuration and settings.

Enter the ID for the Configuration Settings you wish to apply to this account:

ESS21073-us-07262018-1e79e731eccc71e28e4e0c19f82494

Cancel
Apply

Note, if the ID is over 30 days old, the ID is no longer valid and an error displays. You must resave your account configuration settings.

6. Click **Apply**.
7. A configuration confirmation message displays once the settings are applied to the account. Click **OK** to close the dialog box.

Configuration Settings Exempted from Configuration Backup

The following settings are exempted from the configuration backup:

Setting	Details
All domain-level settings	
All user-level settings	
Outbound Settings > Sender IP Address Ranges	All settings on the Sender IP Address Ranges page.
Outbound Settings > Notifications	The following settings on the Notifications page: <ul style="list-style-type: none"> • Notification Address in the Admin Quarantine Notification section • Quarantine Notification Address in the Sender Quarantine Notification section • Reject Notification Address in the Notification to Sender for Rejected Message section • Spam Notification Address in the Admin Spam Notification section
ATP Settings	The following settings on the ATP Settings page: <ul style="list-style-type: none"> • ATP Notification Email • Exemptions by Email Address / Domains • Exemptions by Sender IP Address

Users > Quarantine Notification	The following settings on the Quarantine Notification page: <ul style="list-style-type: none">• Default interval for user quarantine notifications• Allow users to specify interval
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Figures

1. flowchart.png
2. RevertAccountSettings.png
3. ParterManaged_unconfigured.png
4. ParterManaged_configure01.png
5. ParterManaged_configure02.png
6. ParterManaged_configure03.png
7. ParterManaged_configure04.png
8. SaveConfigID.png
9. ConfigSettingID.png
10. EnterID.png

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