
Manage Support and Partner Access to Messages

<https://campus.barracuda.com/doc/96023045/>

Manage Barracuda Networks support and partner access to messages from the **Support** tab in Email Gateway Defense.

Support Access

Barracuda Networks support access is enabled by default. To disable access, click **Disable Support Access**. Note that you must enable **Support Access** to allow Barracuda Networks Technical Support to investigate message content.

Partner Access to Messages

Partner access to messages is enabled by default. To disable access, click **Disable Message Body Access**. When disabled, partners can continue to manage your accounts but cannot view the content (message body) of emails for these accounts.

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