Partner Accounts

https://campus.barracuda.com/doc/96023058/

Partners: Note that *Barracuda Email Security Service* and *Email Gateway Defense* are interchangeable in the documentation and user interface for partners/resellers.

For each Barracuda Cloud Control account, you can have either a linked Barracuda Email Security Gateway appliance or an Email Gateway Defense subscription. You cannot use a single Barracuda Cloud Control account for both a linked appliance and the service subscription.

Use the links in this section to set up or manage customer accounts and manage partner access to messages:

- How to Create a Partner Account
- How to Automatically Add a Partner Administrator
- How to Add a Managed Customer Account
- How to Grant Partner Administrator Privileges to Customer Accounts
- How to Automatically Add a Partner Administrator
- How to Remove a Managed Customer Account
- How to Move Devices Between Accounts
- How to Manage Multiple Accounts
- Manage Support and Partner Access to Messages

© Barracuda Networks Inc., 2025 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.