

## **Ticketing Setup**

https://campus.barracuda.com/doc/96025489/

This section includes the following topics:

- About Ticketing
- Mapping Tickets
- <u>Duplicate Ticket Prevention and Auto Healing</u>
- <u>Duplicate Ticket Prevention Task Overview</u>
- Enabling Duplicate Ticket Prevention in ConnectWise
- Enabling Auto Healing in ConnectWise
- Enabling Duplicate Ticket Prevention and Auto Healing in ECHOplatform

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## Barracuda Intronis Backup



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