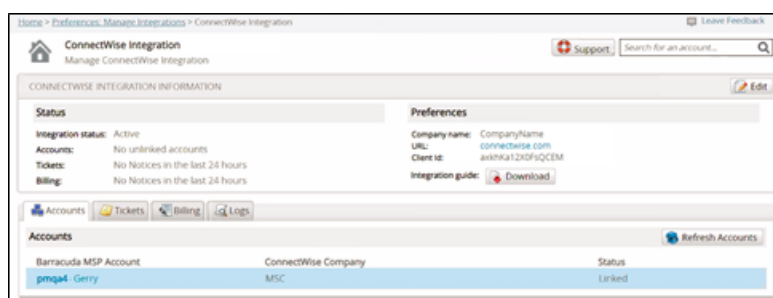


Task 1. Setting up Content Shield and Essentials Services Billing in ECHOplatform

<https://campus.barracuda.com/doc/96025676/>

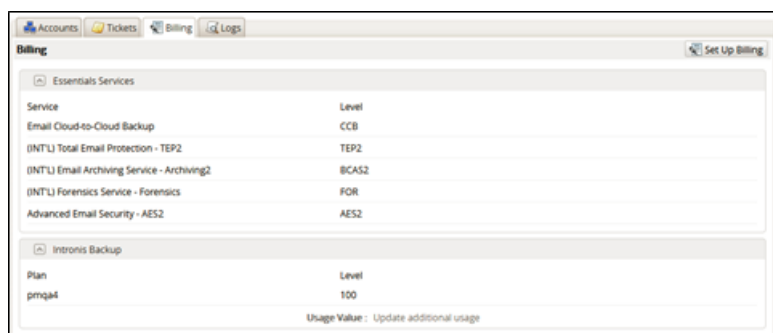
To set up Content Shield and Essentials Services billing, perform the following steps.

1. In the Portal, at the ConnectWise Integration page, click the **Billing** tab.



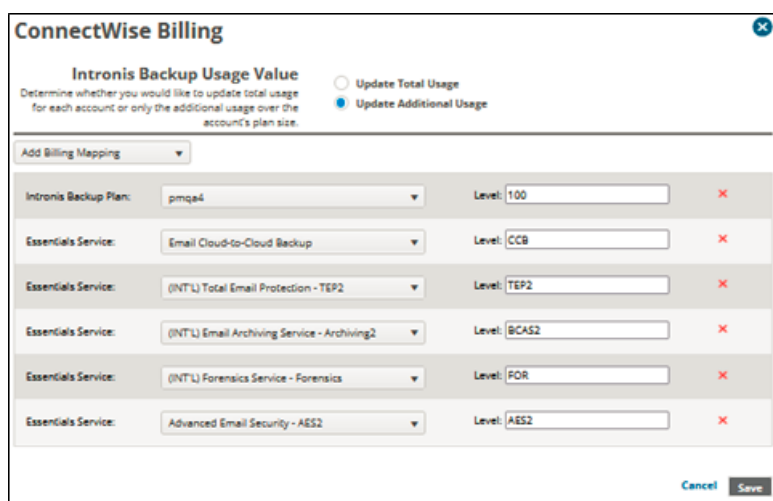
The screenshot shows the 'ConnectWise Integration' page. It has a header with 'Home', 'Preferences', 'Manage Integrations', and 'ConnectWise Integration'. Below the header, there's a 'CONNECTWISE INTEGRATION INFORMATION' section with 'Status' (Active), 'Integration status' (No unlinked accounts), 'Accounts' (No Notices in the last 24 hours), 'Tickets' (No Notices in the last 24 hours), and 'Billing' (No Notices in the last 24 hours). To the right, there's a 'Preferences' section with 'Company name' (CompanyName), 'URL' (connectwise.com), 'Client id' (axhka12kF9QCEM), and 'Integration guide' (Download). Below this, there's a 'Billing' tab selected, showing a table of accounts. The table has columns for 'Accounts', 'ConnectWise Company', and 'Status'. One account is listed: 'Barracuda MSP Account' with company 'MSC' and status 'Linked'.

The Billing page is displayed.



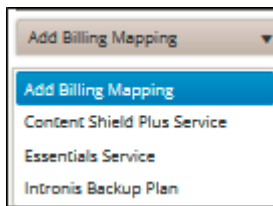
The screenshot shows the 'Billing' page. It has a header with 'Accounts', 'Tickets', 'Billing' (selected), and 'Logs'. Below the header, there's a 'Billing' section with a 'Set Up Billing' button. The main content area shows a table of services and their levels. The table has columns for 'Service' and 'Level'. The services listed are: 'Email Cloud-to-Cloud Backup' (Level: CCB), '(INTL) Total Email Protection - TEP2' (Level: TEP2), '(INTL) Email Archiving Service - Archiving2' (Level: BCAS2), '(INTL) Forensics Service - Forensics' (Level: FOR), and 'Advanced Email Security - AES2' (Level: AES2). Below the table, there's a section for 'Intronis Backup' with a table showing 'Plan' (pmqa4) and 'Level' (100). At the bottom, there's a 'Usage Value' section with a link to 'Update additional usage'.

2. Click the **Set Up Billing** button.
The ConnectWise Billing page is displayed.

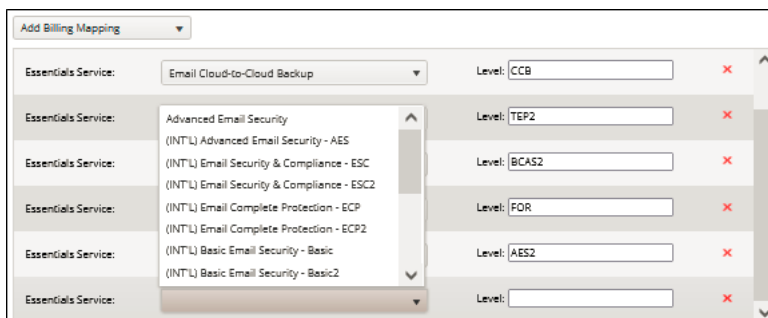


The screenshot shows the 'ConnectWise Billing' page. It has a header with 'ConnectWise Billing' and a close button. Below the header, there's a section titled 'Intronis Backup Usage Value' with a sub-header 'Determine whether you would like to update total usage for each account or only the additional usage over the account's plan size.' There are two radio buttons: 'Update Total Usage' (selected) and 'Update Additional Usage'. Below this, there's a dropdown menu for 'Add Billing Mapping'. The main content area shows a table for mapping services to levels. The table has columns for 'Intronis Backup Plan', 'Essentials Service', and 'Level'. The services listed are: 'Email Cloud-to-Cloud Backup' (Level: CCB), '(INTL) Total Email Protection - TEP2' (Level: TEP2), '(INTL) Email Archiving Service - Archiving2' (Level: BCAS2), '(INTL) Forensics Service - Forensics' (Level: FOR), and 'Advanced Email Security - AES2' (Level: AES2). At the bottom, there are 'Cancel' and 'Save' buttons.

3. Click **Add Billing Mapping**.
The available services are displayed.



4. Select **Essentials Service** or **Content Shield Plus Services**.
The billing fields are displayed.



Essentials Service:	Level:
Email Cloud-to-Cloud Backup	CCB
Advanced Email Security	TEP2
(INT'L) Advanced Email Security - AES	BCAS2
(INT'L) Email Security & Compliance - ESC	FDR
(INT'L) Email Security & Compliance - ESC2	AES2
(INT'L) Email Complete Protection - ECP	
(INT'L) Email Complete Protection - ECP2	
(INT'L) Basic Email Security - Basic	
(INT'L) Basic Email Security - Basic2	

5. Select the Services drop-down arrow and then select the option you want to map.
6. At the Level field, enter a Level for each service being mapped.
Requirement: The level name must match a level set up in your Managed Devices Integration setup table Cross-References and is case sensitive. See [Creating Cross-references in ConnectWise](#).
7. Click the **Save** button.
Your new billing plan is displayed under the Billing tab.

Figures

1. image2022-1-10 12:55:38.png
2. image2022-1-10 12:56:28.png
3. image2022-1-10 12:58:35.png
4. image2022-1-10 12:59:34.png
5. image2022-1-10 13:0:28.png

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