

## Task 2. Creating Cross-references for Intronis Backup Billing in ConnectWise

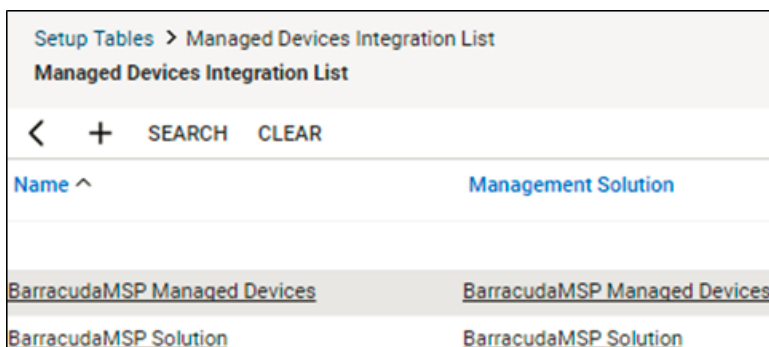
<https://campus.barracuda.com/doc/96025689/>

To create cross-references for Intronis Backup Billing in ConnectWise, perform the following steps.

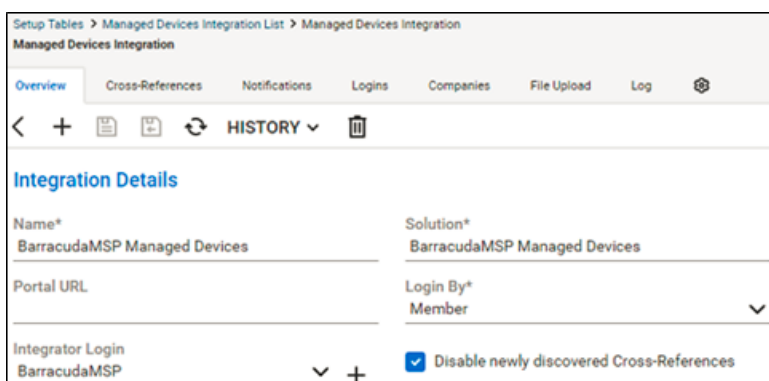
1. Log into ConnectWise and select **System, Setup Tables** at the navigation menu. The Setup Tables search page is displayed.




2. At the Table field, type **Managed Devices Integration**, and press **Enter**. The Managed Devices Integration List page is displayed.



3. Click the name of your Managed Device. The Integration Details page is displayed.



4. Click the **Cross-References** tab, and then click the New Item  icon. The new cross-references record is displayed.

**Note:** For each level you have defined in your billing mappings, you need to add cross-references to update the following items:

Backup usage (in GB)

The number of local backup subscriptions

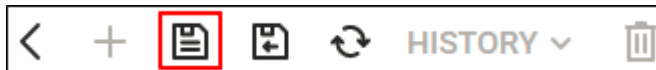
The number of QuickSpin host licenses

The number of Imaging licenses on the account

The number of Hyper-V host licenses on the account

The number VMware host licenses on the account

5. At the Type field, type **BackupUsage, LocalBackup, ImageLicensing, Hyper-VHostLicensing, or VMwareHostLicensing** (you need to create cross-references for each level).
6. At the Level field, type the same level you have defined in the billing mappings in your ECHOplatform portal.  
**Requirement:** This entry is case sensitive and must match exactly.
7. At the Agreement Type drop-down menu, select the Agreement Type you created during setup.
8. At the Product field, choose a product that is updated on each company's agreement.  
For more information, see [Creating Products in ConnectWise](#).
9. At the Configuration Type drop-down menu, select **Backup Stats**.
10. Click the Save icon, as shown below.



11. Repeat steps 4 - 10 to create additional cross-references with the following:
  - Types: **BackupUsage, LocalBackup, VMwareHostLicensing, Hyper-VHostLicensing, and ImageLicensing**
  - Level: **Gold**

## Figures

1. image2022-1-10 15:15:58.png
2. image2022-1-10 15:16:44.png
3. image2022-1-10 15:17:27.png
4. image2022-1-10 15:18:14.png
5. image2022-1-10 15:21:42.png

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