Task 2. Creating Cross-references for Intronis Backup Billing in ConnectWise

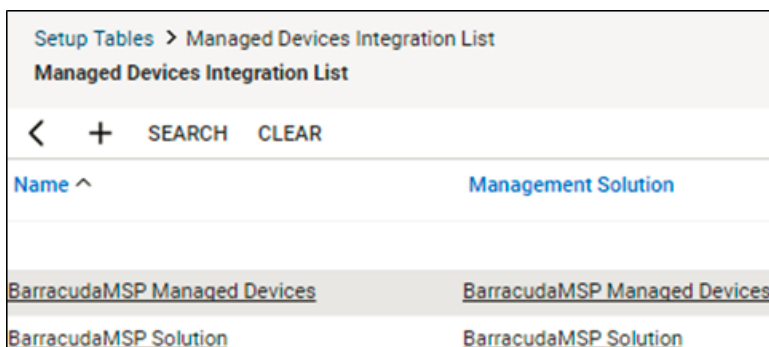https://campus.barracuda.com/doc/96025689/

To create cross-references for Intronis Backup Billing in ConnectWise, perform the following steps.
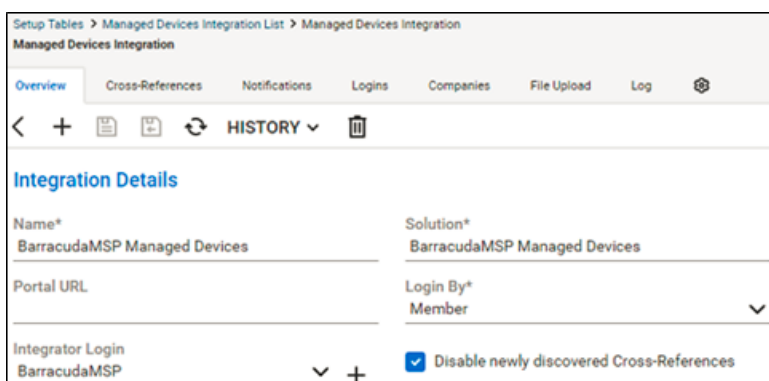
1. Log into ConnectWise and select **System, Setup Tables** at the navigation menu.
   The Setup Tables search page is displayed.

2. At the Table field, type **Managed Devices Integration**, and press **Enter**.
   The Managed Devices Integration List page is displayed.

3. Click the name of your Managed Device.
   The Integration Details page is displayed.

4. Click the **Cross-References** tab, and then click the New Item ⊞ icon.
   The new cross-references record is displayed.
   Note: For each level you have defined in your billing mappings, you need to add cross-references to update the following items:
    Backup usage (in GB)
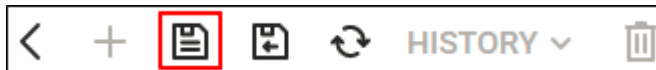   The number of local backup subscriptions
   The number of QuickSpin host licenses
   The number of Imaging licenses on the account

The number of Hyper-V host licenses on the account
The number VMware host licenses on the account

5. At the Type field, type **BackupUsage**, **LocalBackup**, **ImageLicensing**, **Hyper-VHostLicensing**, or **VMwareHostLicensing** (you need to create cross-references for each level).
6. At the Level field, type the same level you have defined in the billing mappings in your ECHOplatform portal.
   Requirement: This entry is case sensitive and must match exactly.
7. At the Agreement Type drop-down menu, select the Agreement Type you created during setup.
8. At the Product field, choose a product that is updated on each company's agreement.
   For more information, see [Creating Products in ConnectWise](#).
9. At the Configuration Type drop-down menu, select **Backup Stats**.
10. Click the Save icon, as shown below.

11. Repeat steps 4 – 10 to create additional cross-references with the following:

   - Types: **BackupUsage, LocalBackup**, **VMwareHostLicensing**, **Hyper-VHostLicensing**,and **ImageLicensing**
   - Level: **Gold**

Figures

1. image2022-1-10 15:15:58.png
2. image2022-1-10 15:16:44.png
3. image2022-1-10 15:17:27.png
4. image2022-1-10 15:18:14.png
5. image2022-1-10 15:21:42.png