

How to Install the PST Enterprise Workflow Service

<https://campus.barracuda.com/doc/9603/>

This article applies to Barracuda PST Enterprise version 5.1.0.1711 and higher.

The PST Enterprise Workflow Service provides the ability to perform advanced actions with policies including scheduling of daisy chained policies and email notifications to users. The Workflow Service is an optional feature and is not installed by default. This is an advanced feature; if you are considering implementing this functionality in your environment it is recommended to discuss your requirement with Support first. To install the Workflow Service you must run a separate installer on the PST Enterprise server.

Before You Begin

Download the Workflow Service installer from: [PST Workflow Service Setup](#)

You will need to be logged on to the PST Enterprise server as an administrative user with sufficient rights to install software.

Step 1. Install the Workflow Service

On the PST Enterprise server:

1. Double-click to run the downloaded **WorkflowServiceSetup.<version>.msi**.
2. The installation will run without intervention; no configuration settings are required.

Note that the installed **PST Enterprise Workflow Service** will not be started. You must first define the configuration before starting the service.

Step 2. Define workflows

Workflow behaviour is defined by editing the **WorkflowConfiguration.xml** file in the installation directory, by default **C:\Program Files (x86)\Barracuda\PSTEnterprise\PSTWorkflowService\Config**. The manual providing instructions for defining workflows is stored in the installation directory, by default **C:\Program Files (x86)\Barracuda\PSTEnterprise\PSTWorkflowService\Manual**, or download the [PST Enterprise](#)

[Workflow Service manual.](#)

Step 3. Start the PST Enterprise Workflow Service

Once a valid configuration has been defined, you can now start the **PST Enterprise Workflow Service**.

Troubleshooting

If the PST Enterprise Workflow Service fails to start, confirm that your configuration is correct and check the **PSTWorkflowService.log** file in **C:\Program Files (x86)\Barracuda\PSTEnterprise\PSTWorkflowService\Logs** for further detail as to error.

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