

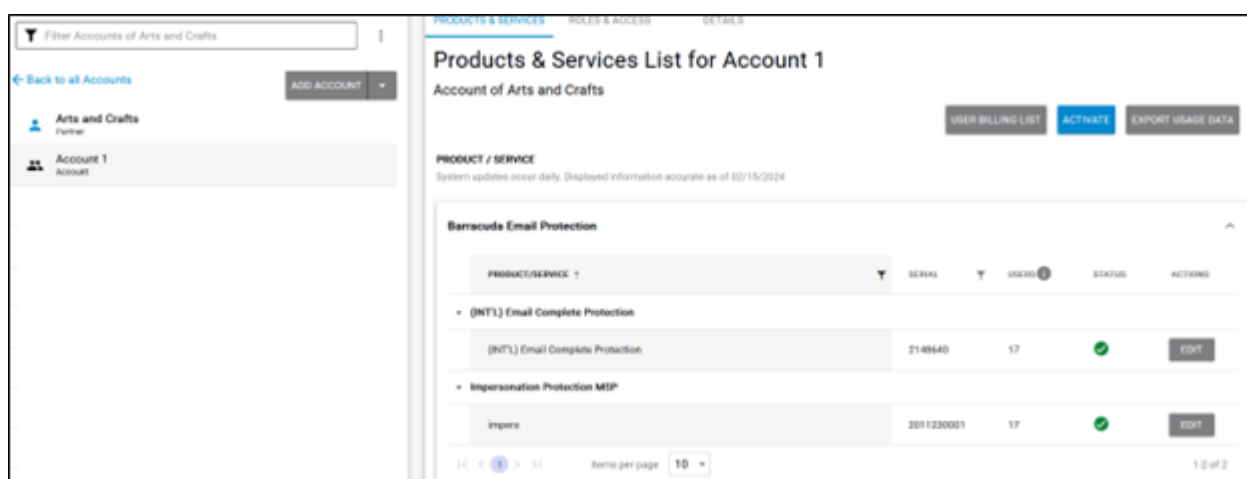
Activating Products & Services

<https://campus.barracuda.com/doc/96768215/>

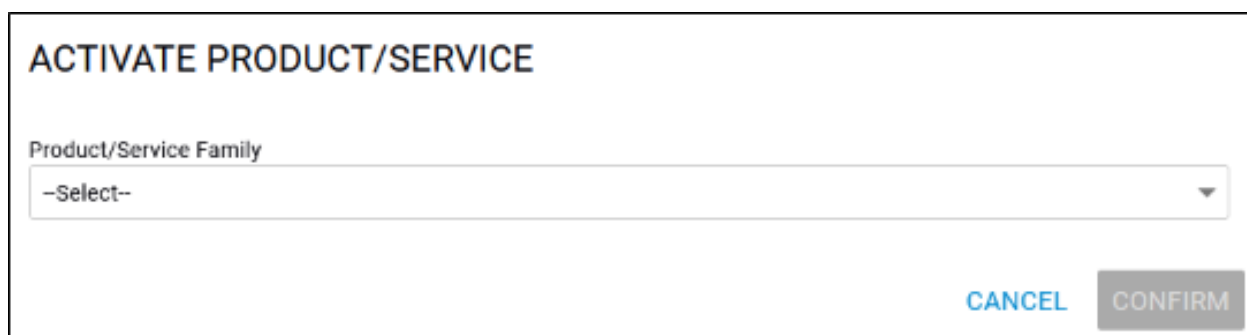
Prerequisite: A product or service must be linked to the partner or assigned to the Subpartner before you can activate it. See [Assigning Products & Services](#).

To activate Products & Services, perform the following steps.

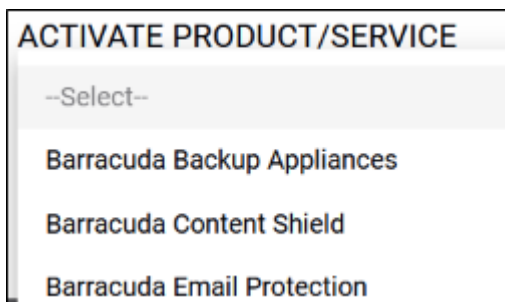
1. At the account under the primary partner or Subpartner to which you assigned the product or service, select **Product & Services**.
The Account Product & Services List is displayed.



2. Click the **Activate** button.
The Activate Product/Service pop-up is displayed.



3. Click the Product/Service Family down arrow.
The families available are displayed.



ACTIVATE PRODUCT/SERVICE

--Select--

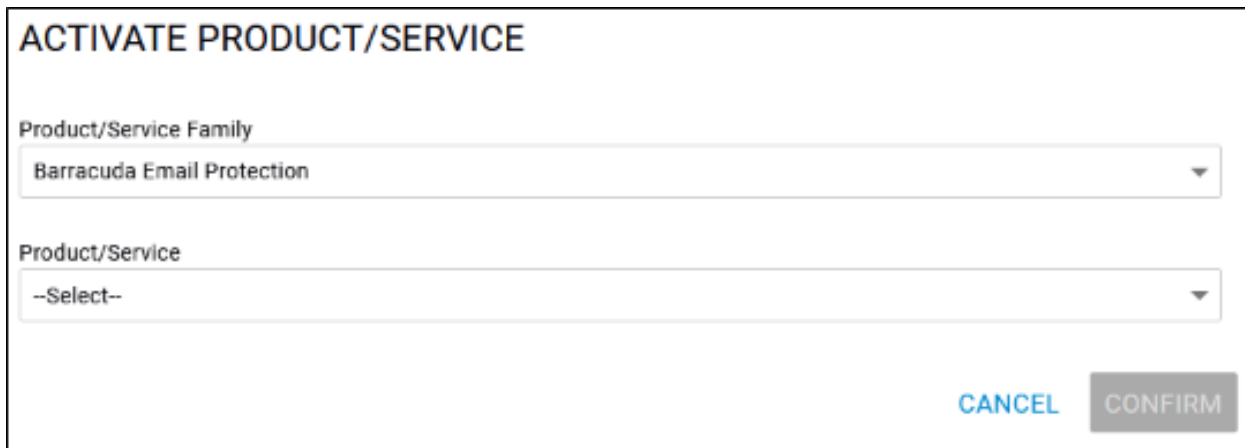
Barracuda Backup Appliances

Barracuda Content Shield

Barracuda Email Protection

Note: If a product/service that you want to activate is not displayed then contact your Partner Support Manager.

4. Select the Product/Service Family you want to activate.
The Product/Service field is displayed.



ACTIVATE PRODUCT/SERVICE

Product/Service Family

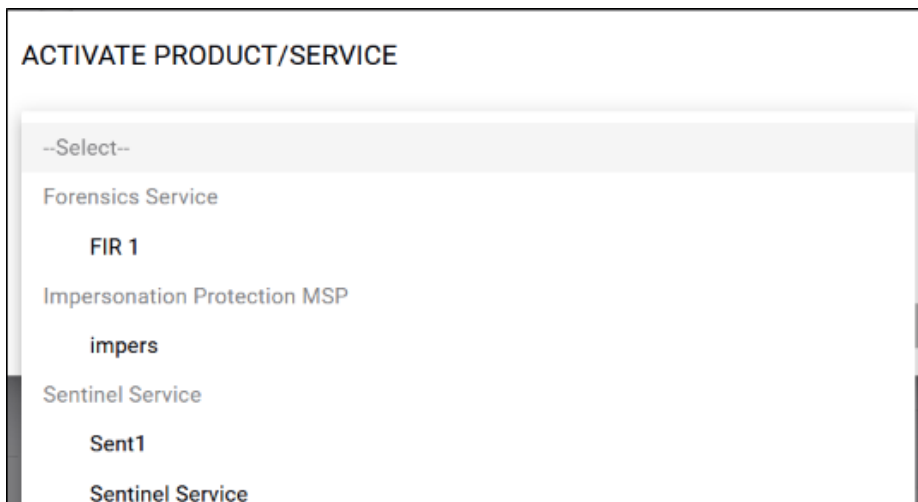
Barracuda Email Protection

Product/Service

--Select--

CANCEL **CONFIRM**

5. Click the Product/Service down arrow.
The Product/Service options are displayed.



ACTIVATE PRODUCT/SERVICE

--Select--

Forensics Service

FIR 1

Impersonation Protection MSP

impers

Sentinel Service

Sent1

Sentinel Service

6. Select the Product/Service option you want to activate .
The **Confirm** button is enabled.

ACTIVATE PRODUCT/SERVICE

Product/Service Family
Barracuda Email Protection

Product/Service
Sentinel Service

CANCELCONFIRM

7. Click the **Confirm** button.

The service is displayed on the Products & Services page with a pending status icon. It may take several minutes to activate.

PRODUCTS & SERVICESROLES & ACCESSDETAILS

Products & Services List for Account 1

Account of Arts and Crafts

USER BILLING LISTACTIVATEEXPORT USAGE DATA

PRODUCT / SERVICE
System updates occur daily. Displayed information accurate as of 02/15/2024

PRODUCT/SERVICE ↑	SERIAL	USERS ⓘ	STATUS	ACTIONS
▼ (INTL) Email Complete Protection				
(INTL) Email Complete Protection	2148640	17	✓	EDIT
▼ Impersonation Protection MSP				
impers	2011230001	17	✓	EDIT
▼ Sentinel Service				
Sentinel Service		1	⌛	EDIT

<1>

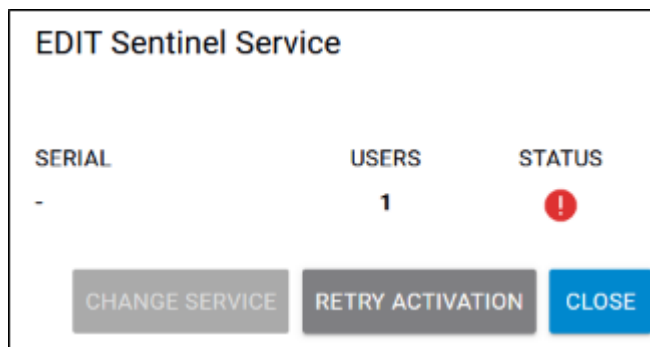
Items per page101-3 of 3

If the activation fails, the Product & Services page displays a failed status icon, as shown below.

STATUS	ACTIONS
!	EDIT

8. To retry activation, click the **Edit** button.

The following pop-up is displayed.



9. Click the **Retry Activation** button.
After successful activation, the service is displayed on the Products & Services List page with a green check mark.

Figures

1. campus activate feb.png
2. campus activate feb1.png
3. campus activate email protection.png
4. campus activate feb2.png
5. campus activate feb3.png
6. campus activate feb4.png
7. campus activate feb5.png
8. image2022-3-7 14:7:4.png
9. campus activate feb6.png

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