

Start first Premium Remote Control Fast Launch on macOS

https://campus.barracuda.com/doc/96771860/

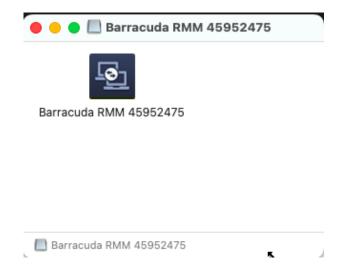
- Browse to islonlline.net
- Enter the Launch code that is provided

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islonline			Join 🔒 Log In
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			😋 Chat with Us

• Mount the .dmg file that is downloaded after the code is entered

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islonline				Downloads C
			\rightarrow	Berracuda RMM 45952475.dmg
	Th	ank you for downloading!		Barracuda RMM 70977627.dmg 573 KB
		un the downloaded application to connect with operator. If your download didn't start, click here to retry.		
	Session Type: Session Code: User: Full Name: E-Mait	Invitation to remote support 49553475 Vabc1a4600237-463-8863- 425657886ed support Support User bib11a4600237-463-8863- 42554268666600000000000000000000000000000000		
	On	ly join sessions with people you recognize and trust		
		Join another session		
y () à D		I rights reserved. Legal Notices [Version: Default (v2100)	_ Ery	fish English w
				Chat with Us

• Run the Barracuda RMM (SEASONCODE) applet and click Open





	O	?
	a RMM 45952475" is an app downloaded ternet. Are you sure you want to open it?	
downloaded th	n the disk image "Barracuda RMM 45952475.dmg nis disk image today at 4:13 PM from islonline.ne d it for malicious software and none was detected	t. Apple
	Open 🔶	
	Show Web Page	
	Cancel	
Don't warr	n me when opening applications on this disł	image

• Click Start in the ISL Light Client



• Click **Open System Preferences** when prompted (or open System Preferences then select Security)

MSP Knowledge Base



Accessibility Access (Events)	
\bigcirc	"Barracuda RMM 68963485" would like to control this computer using accessibility features.
	Grant access to this application in Security & Privacy preferences, located in System Preferences.
?	Open System Preferences Deny

- Click the lock in the Security and Privacy Preferences page and enter the user credentials
- **Check the box** "Barracuda RMM (SUPPORTCODE) on both the Screen Recording and Accessibility page

	General FileVault	Firewall Privacy	
Input Monitoring		apps below to reco ven while using othe	rd the contents of your ar apps.
Full Disk Access		PremiumRemote	AgentMonitor
Files and Folders		Barracuda RMM	68963485
Screen Recording	, * 	2	
Media & Apple M	usic		
HomeKit			
Bluetooth	+ -		
User Availability			
Automation			
Click the lock to preve			Advanced.
	ent further changes.		Q Search
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• < > ==	nt further changes. Security & Privacy General FileVault	Firewall Privacy	Q Search
 < > III Camera 	General FileVault	Firewall Privacy	Q Search
Camera	General FileVault	Firewall Privacy apps below to contr AEServer	Q Search
Camera Microphone Microphone	General FileVault	Firewall Privacy apps below to contr AEServer Barracuda RMM	Q Search
Camera Microphone Speech Recognit Caccessibility	Security & Privacy General FileVault	Firewall Privacy apps below to contr AEServer Barracuda RMM	Q Search
Camera Camera Microphone	Security & Privacy General FileVault	Firewall Privacy apps below to contr AEServer Barracuda RMM	rol your computer.
Camera Camera Microphone Microphone Accessibility Input Monitoring Full Disk Access	Security & Privacy General FileVault	Firewall Privacy apps below to contr AEServer Barracuda RMM	Q Search

• If these do not appear click the + and add the Barracuda RMM (SUPPORTCODE) applet manually from the mounted folder



	 iCloud Drive Desktop 	C > (III) • (III •) [III Barracuda RMM 689634 8 Q. Search
	Documents	😤 Barracuda R68963485
D 1 1 1 1 2	Locations Timothy's MacBook Air Barracuda RMM 6896 Network Tags	
a	Red Orange Yellow	Cancel Open

Please Note

End the session and start a new one as the permissions will not change on the current session. This is a limitation to permissions on macOS and not the Premium Remote Control Client.



Figures

- 1. I4jQZ1gEFx.png
- 2. SCvAukVBIJ.png
- 3. dekWMfyc30.png
- 4. g7iOTMuPDV.png
- 5. LYpKaOQ7PF.png
- 6. 4V9Weje0Zo.png
- 7. 3x8pN1MQE0.png
- 8. QyThgi82vP.png
- 9. 46xqPHOqiP.png

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