

Suspending Users from Office 365, Okta, or Duo

<https://campus.barracuda.com/doc/96773855/>

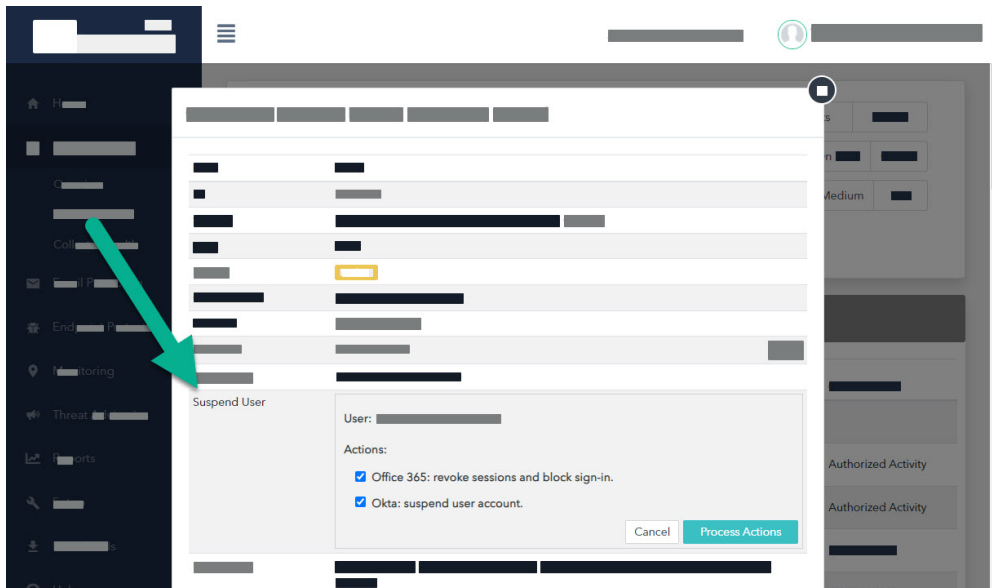
You may want to suspend a user if you notice suspicious activity around a user or their device. For example, if it is after normal working hours and you notice that the user's device is a target of attacks, you can suspend the user quickly to limit a hacker's access if the user is compromised.

You cannot remove a user suspension from within **Barracuda XDR Dashboard**. You have to remove a user's suspension from the application they were suspended from.

You can suspend a user from the following applications, if applicable:

- **Office 365**
- **Okta**
- **Duo**

You can suspend a user through the **All Tickets** list on the **Security Overview** and the **Alarms & Alerts** page.



To suspend a user from Office 365, Okta, or Duo

1. In **Barracuda XDR Dashboard**, click **Intelligence**, then one of the following:
 - **Security Overview**
 - **Alarms & Alerts**

On the **Security Overview**, you may need to scroll to the bottom of the page. To focus the ticket list, you can [create a filter](#).

On the **Alarms & Alerts** page, to focus the ticket list, you can create a filter.

2. In the **All Tickets** section, click a ticket.
3. In the **Suspend User** row, click **Suspend User**.
4. Enable any of the following check boxes:
 - **Office 365**
 - **Okta**
 - **Duo**
5. Click **Process Actions**.

Figures

1. Suspend User.jpg

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