

## Analyzing and Reporting Threats to a Single Email Address

<https://campus.barracuda.com/doc/96774290/>

You may want to investigate a threat to a single email address. If you use INKY, viewing the details of a single threat gives you the option to report that threat to Barracuda XDR to help prevent that threat from recurring for yourself and others.

### Users with Barracuda Email Protection

If you use Barracuda Email Protection, when you open the analysis results of an email, you have a variety of remediation options you can take:

- Delete email from my user's mailbox
- Quarantine
- None

### To see the details of a threat to an email address

1. In **Barracuda XDR Dashboard**, click **Intelligence > Email Security**.
2. In the **Analysis Results** section, click a row.  
The **Message Details** pop-up opens, displaying additional details about the message.

### To remediate a single email if you use Barracuda Email Protection

1. In **Barracuda XDR Dashboard**, click **Intelligence > Email Security**.
2. In the **Analysis Results** section, click a row.
3. In the **Message Details** pop-up, in the **Remediate** section, click **Remediation: Incident Response**.
4. In **Remediate Action**, do any of the following:
  - Select the remediation action:
5. Click **Submit**.

### To report a threat to a single email address if you use INKY

1. In **Barracuda XDR Dashboard**, click **Intelligence > Email Security**.
2. In the **Analysis Results** section, click a row.
3. In the **User Reports** section, click **Report this Email**.
4. In the **Email Protection: Report This Email** page, do the following:
  - Sign in or type your contact address.
  - Select a label for this message: **Safe**, **Spam**, or **Phishing**.
  - Optionally, type a comment.
  - Optionally, enable either of the check boxes: **I clicked a link** or **I opened an attachment**.
5. Click **Submit**.

**To create an incident from an email threat**

1. In **Barracuda XDR Dashboard**, click **Intelligence > Email Security**.
2. In the **Analysis Results** section, click a row.
3. Click **Remediation: Incident Response**.
4. In the Remediate section, select your options.
5. Click **Create Incident**.

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