

Cancellation Reason List

<https://campus.barracuda.com/doc/97517991/>

URI	/v1/general/cancellation_reasons
URI Parameters	• n/a
Methods	GET

GET /v1/general/cancellation_reasons

Gets the cancellation reasons to be used in cancelling accounts and partners.

Scope	n/a
Query Selector Parameters	• n/a
Query Pagination Parameters	• page (int) • page_size (int)
Query Sorting Parameters	• order_by (string const) - REASON_ID REASON_NAME • order_dir (string const) - ASC DESC
Request Body Parameters	• n/a
Response Attributes	• reason_id (int) • description (string) • requires_note (bool) - If true, when the reason is used to cancel an account or partner, the note cannot be blank

Example JSON

Request:

GET /v1/general/cancellation_reasons HTTP/1.1

Host: api.intronis.com

Authorization: OAuth vF9dft4qmT

Accept: application/json

Response:

HTTP/1.1 200 OK

Content-Type: application/json

```
{  
  
  "page": 1,  
  
  "page_size": 10,  
  
  "count": 2,  
  
  "links": [  
  
    {  
  
      "rel": "first",  
  
      "href": "https://api.intronis.com/v1/general/cancellation_reasons?page=1"  
  
    },  
  
  ],  
  
  "list": [  
  
    {  
  
      "reason_id": 1,  
  
      "description": "Customer has gone out of business",  
  
      "requires_note": false  
  
    },  
  
  ]  
}
```

```
"reason_id": 2,  
  
"description": "Other",  
  
"requires_note": true  
  
}  
  
]  
  
}
```

Example XML

Request:

GET /v1/general/cancellation_reasons HTTP/1.1

Host: api.intronis.com

Authorization: OAuth vF9dft4qmT

Accept: application/xml

Response:

HTTP/1.1 200 OK

Content-Type: application/xml

<?xml version="1.0" encoding="UTF-8"?>

<list page="1" page_size="10" count="2">

```
<link rel="first" href="https://api.intronis.com/v1/general/cancellation_reasons?page=1"/>
```

```
<reason>
```

```
<reason_id>1</reason_id>
```

```
<description>Customer has gone out of business</description>
```

```
<requires_note>>false</requires_note>
```

```
</reason>
```

```
<reason>
```

```
<reason_id>2</reason_id>
```

```
<description>Other</description>
```

```
<requires_note>>true</requires_note>
```

```
</reason>
```

```
</list>
```

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