

Applying Service Plans to Existing Sites

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Overview

Once you have chosen a built-in service plan or created a service plan, you can apply it to existing sites. You can also apply a service plan when you are creating a new site. For more information, see [Creating a Site in Service Center](#).

Viewing the Service Plan Applied to a Site

On the Site page, the **Service Plan Application** area indicates if a service plan has been applied to the entire site, to groups at the site, or if no service plan has been applied.

1. In Service Center, click **Status > Central Dashboard**.
2. Click the name of a site.
3. In the **Service Plan Application** area, view the service plan application details:
 - If one service plan has been applied to the entire site, the site name is displayed, and the service plan is listed below it.
 - If service plans have been assigned to shared site groups for this site, each shared site group is listed indicating which service plan is applied to it, and the number of devices under the plan
 - If no service plans have been applied to this site, **No service plan** is displayed.

Applying a Service Plan to a Site

When you select a new service plan delivery model for a site, the current service plan configuration is replaced and cannot be restored. For example, if you have a site with service plans applied to shared site groups at the site, and you apply a single service plan to this site instead, any services in the current service plan model that are not in the new service plan stop working for the site.

1. In Service Center, click **Dashboards > Central Dashboard**.
2. Click the name of a site.
3. In the **Service Plan Application** area, click the gear icon.
4. In the **Manage Service Plan Application** area, click the gear icon to convert the site to a different service plan delivery model.
5. Select the **Apply a single Service Plan to all devices in this Site** button.
6. Click the pencil icon to activate a list of all available service plans.
7. Select a service plan from the list and click **OK**.
8. Click **Convert**.
A pop-up appears warning you that the current service plan configuration is about to be lost and cannot be restored.
9. Click **Remove Configuration and Convert**.

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