

Backup Agent FAQs

<https://campus.barracuda.com/doc/98213295/>

The following topics can be accessed by clicking the links below.

- [Can I install the Backup Agent on an older version of Windows?](#)
- [Can Intronis back up data on hard drives protected by BitLocker?](#)
- [Can Intronis back up Mac OS X computers?](#)
- [How do I export the Backup Agent's encryption key?](#)
- [How do I fix a lock file mismatch?](#)
- [How does the backup software back up only the changes to a file?](#)
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- [Recommended NAS Devices](#)
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- [What is the catalog.fdb file?](#)
- [Will Intronis and other backup programs conflict?](#)

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