

## **Backup Agent Troubleshooting - Basic**

https://campus.barracuda.com/doc/98213297/

The following topics can be accessed by clicking the links below.

- Authorization Required Error
- Backup Agent Service Fails to Start Due to Logon Failure
- How Power Settings May Interfere With the Intronis Software
- How to Enable Debug Logging
- How to View Logs
- Running a Test Connection
- Test Connection Fails with Incorrect Password
- Adding the Backup Agent to the Allow List

## Barracuda Intronis Backup



© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.